Gunjan Kumar Solanki

Certified **Engagement Manager** from HARVARD MANAGEMENTOR
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PROFESSIONAL SUMMARY

- ✓ Certified Engagement Manager from HARVARD MANAGEMENTOR
- ✓ About 14 years of professional experience in Test Management, Knowledge Management, Planning and Leadership activities along with Operations Management
- ✓ Proficient in handling the most complex projects in terms of Quality management, Cost management, Delivery(time) management, SLA Management and KPI Delivery
- ✓ Rich experience in **Finance**, **Retail**, **HR**, **Telecom** and **Manufacturing** domains
- ✓ Rich experience in managing end-to-end projects per Agile framework
- ✓ Expertise in working with Agile & Kanban Tools like JIRA, Confluence

Technical Skills

Web Technologies	HTML, MS.NET
Configuration Management	ALM 12.53, JIRA, Microsoft Test Manager, TFS and Team Forge
Testing Tools	Selenium, UI Path (RPA), SOAP, JMeter
Database Systems	SQL Server2000/2005

ACADEMIC PORTFOLIO

- ✓ MCM (Master in Computer Management) in year 2002–2004 from Pt. R.S.S.University, Raipur, (C.G.), securing 1st Division with cumulative aggregate percentage of 68.4%
- ✓ B.Sc. (Computer Science) in year 2001 from Guru Ghasidas University, Bilaspur, (C.G), with cumulative aggregate percentage of 52.3%

PROFESSIONAL EXPERIENCE

Capgemini INDIA PRIVATE LIMITED   **September 2010 to till now**
Sr. Consultant
PROJECT UNDERGONE

Title	*Royal Mail Group- AC Payment Automation*
Client	Royal Mail Group
Environment	Oracle Service Cloud (OSC), Siebel, Jira
Role	Test Manager
Synopsis	To improve the manual process to access each Siebel Service Request (SR) and close each child SR after necessary advisor approvals. In doing so they wish to enhance the process to get the claim into Siebel, and then within Siebel to enhance the processing by Payment Automation for the claims.

Responsibilities	✓ Managing six members testing team
	✓ Commence project test estimating, planning, tracking, and monitoring
	✓ Produce project System Test Plan
	✓ Mobilizing resources for upcoming CRs
	✓ Review and understanding the Business Requirement Document
	✓ Organizing functional walkthrough for team with BAs for **SOAP UI/APIs/Web services** testing.
	✓ Create Test Exit Report
	✓ Daily standup calls to understand testing progress and resolve blockers
	✓ Preparing test execution summary report
	✓ Liaison with client
	✓ Support of customer SIT / UAT / ELS
	✓ Handling project escalations
	✓ Preparation of different project related reports like weekly and monthly status reports

Title	***Royal Mail Group- S&C/Siebel Migration***
Client	Royal Mail Group
Environment	RTI Data center to Cloud hosting service
Role	Test Manager
Synopsis	The customer is aiming to migrate their Siebel and Epicor ERP (S&C) suite of applications, from the current hosting service to a cloud hosting service. This migration includes physical and virtual server lift and shift, along with setup new servers on cloud.
Responsibilities	✓ Managing testing team of twelve members
	✓ Plan for testing activity before and after each migration activity
	✓ Planning for Functional, Performance and Regression (**Selenium Automation**) tests
	✓ Identify functional and nonfunctional scope for testing
	✓ Produce Test Plan(s) document, provide walkthrough to client for acceptance
	✓ Mobilizing Testing resources for each migration activity
	✓ Organizing functional walkthrough for team with subject-matter expert (SME)
	✓ Prepare Functional and Performance Test Exit Report
	✓ Setup daily/weekly calls with all the parties for progress/blockers
	✓ Preparing test execution summary report
	✓ Liaison with client
	✓ Support of customer UAT / ELS
	✓ Handling project escalations
	✓ Preparation of different project related reports like weekly and monthly status reports

Title	***Royal Mail Group- Account Claim***
Client	Royal Mail Group
Environment	Oracle Service Cloud (OSC), Siebel, Jira
Role	Test Manager
Synopsis	To improve the customer experience for making a claim as an Account customer. In doing so they wish to enhance the process to get the claim into Siebel, and then within Siebel to enhance the processing such that it follows a similar pattern to Payment Automation where applicable. To incorporate this change, a customer can enter claim in OSC application which sent to Siebel via third party interface and complete the claim workflow at the Siebel ends.
Responsibilities	✓ Managing eight members testing team
	✓ Commence project test estimating, planning, tracking and monitoring
	✓ Produce project System Test Plan(s) and SIT Plan
	✓ Mobilizing resources for upcoming CRs
	✓ Review and understanding the Business Requirement Document
	✓ Organizing functional walkthrough for team with BAs for SOAP UI/APIs/Web services testing.
	✓ Create Test Exit Report
	✓ Daily standup calls to understand testing progress and resolve blockers
	✓ Preparing test execution summary report
	✓ Liaison with client
	✓ Support of customer SIT / UAT / ELS
	✓ Handling project escalations
	✓ Preparation of different project related reports like weekly and monthly status reports

Title	***Royal Mail Group- EPICOR ERP***
Client	Royal Mail Group
Environment	Epicor ERP, C#, Dot Net Framework 4.5, WPF, MVVM, Hibernate, Spring.Net, ALM, Jira
Tools	EPICOR ERP Tool, Functional Testing,
Domain	ERP- Retail
Role	Test Manager

Synopsis	This include multiple change request raised by client to enhance/ change the workflow as per business needs. All change requests are very short as per of requirement changes and business impact.
Responsibilities	✓ Managing three members testing team
	✓ Commence project test estimating, planning, tracking, monitoring and reporting for the delivery of a test plan against the overall project plan
	✓ Mobilizing resources for upcoming CRs
	✓ Review and understanding the Business Requirement Document
	✓ Organizing functional walkthrough for team with BAs
	✓ Planning and management of System Testing
	✓ Crate Test Exit Report
	✓ Daily standup calls to understand testing progress and resolve blockers
	✓ Preparing test execution summary report
	✓ Liaison with client
	✓ Support of customer SIT / UAT / ELS
	✓ Handling project escalations
	✓ Preparation of different project related reports like wweekly and monthly status reports

Title	*eBusiness- GDPR*
Client	Royal Mail Group
streams	RMG Web portal, S&C- Epicor, Siebel and Kognitio (Data ware housing), ALM, Jira
Domain	ERP- Retail, CRM & Web
Role	Test Manager
Synopsis	The **General Data Protection Regulation** (**GDPR**) (**EU**) 2016/679 is a regulation in **EU** law on data protection and privacy for all individuals within the **European** Union. It addresses the export of personal data outside the EU. The GDPR aims primarily to give control back to citizens and residents over their personal data and to simplify the regulatory environment for international business by unifying the regulation within the EU. This will be going to implement by different streams of Royal mail group projects.
Responsibilities	✓ Managing four different test teams (Manual, Siebel, Data Warehouse & ERP test team)
	✓ Commence project test estimating, planning, tracking, monitoring and reporting for the delivery of a test plan against the overall project plan
	✓ Follow Agile methodology using JIRA as configuration management tool
	✓ Identifying, managing and recording risks and issues across the testing process
	✓ Coordinating the work of test teams and monitoring their performance.
	✓ Following up any outstanding open test risks / issues.
	✓ Managing the gathering of results.
	✓ Identify test approaches that optimize the delivery schedule.
	✓ Arranging team meetings and workshops.
	✓ Advising clients on Testing best practice
	✓ Reporting to Project Management on test progress.
	✓ Arranging client meetings to update SIT status

Title	*S&C Collections- EPICOR ERP*
Client	Royal Mail Group
Environment	Epicor ERP, C#, Dot Net Framework 4.5, WPF, MVVM, Hibernate, Spring.Net, ALM, Jira
Tools	EPICOR ERP Tool, Functional Testing, Agile methodology
Domain	ERP- Retail
Role	Test Lead
Synopsis	Customer wanted to do migration of its existing legacy system to Epicor. The Epicor provides solutions that are tailor-made for the needs of manufacturing, distribution, retail, hospitality, and services, including customized **business software** for a comprehensive range of industries and vertical markets.
	Epicor provides integrated **Enterprise Resource Planning (ERP) software** with solutions for customer relationship management (CRM), manufacturing operations, supply chain management (SCM), human capital management (HCM) and more.

Responsibilities	✓ Managing six members testing team
	✓ Review and understanding the Business Requirement Document
	✓ Understand different modules of the application with functional flow
	✓ Creation of the query logs and gets clear with BAs
	✓ Creation of test strategy document
	✓ Perform Adhoc/Smoke testing
	✓ Perform Functional, Integration, Regression and Defect testing
	✓ Execution of test cases, preparing test execution summary report
	✓ Executing Test Cases and posting issues to onshore team as well as raising those defects in Jira/ALM
	✓ Defect logging, tracking and Analysis in Jira/ALM-Defect Tracker
	✓ Retesting of fixed defects and changes the status of the defect by closing or reopening them with the observations and Development comments.
	✓ Collection/Creation of Test Data.

Title	***Declic***
Client	ADECCO Finance
Environment	C#, Dot Net Framework 4.5, WPF, MVVM, Hibernate, Spring.Net, TFS, Oracle 11g
Tools	Functional Testing
Domain	ERP- HR/Retail
Role	**Test Lead**
Synopsis	**Declic** is a Fund Rollup is a quantity or an amount cumulated during Payroll and Invoicing processes. As an ERP application/Product which hasFive main functional area of the Declic application consists in managing the temp workers and Customer, Contracts, timesheets, payroll and invoices, few other modules of the application are Lea, Month & Closure and Interfaces etc**.
Responsibilities	✓ Managing three member of testing team
	✓ Review and understanding the different area of the application or New enhancements
	✓ Reporting and tracking of issues/bugs Reviewing of BRD/FSD document
	✓ Create and review test cases for various modules functionalities in Enterprise Architect
	✓ Creation of test strategy document for new Enhancements
	✓ Perform Adhoc/Smoke testing
	✓ Perform Functional, Integration, Regression and Defect testing
	✓ Execution of test cases, preparing test execution summary report
	✓ Communicate with onshore team for any clarification regarding Requirement and test data
	✓ Executing Test Cases and posting issues to onshore team as well as raising those defects in Team Forge
	✓ Defect logging, tracking and Analysis in Team Forge-Defect Tracker
	✓ Retesting of fixed defects and changes the status of the defect by closing or reopening them with the observations and Development comments.
	✓ Collection of Test Data that is needed for next releases.

Title	***Assurant Group medical System***
Client	Assurant Health
Environment	Asp.net with Vb.net, JavaScript, jQuery, Oracle
Tools	Manual Testing
Domain	Health & Insurance
Role	Test Manager
Synopsis	Assurant is a health insurance company based in USA which is our client. This application is health policy quoting system for group of employees (organization).This application provides interface to the user to generate policy quote. Initially user select the business name, then locations across which business is spread are selected. Then number of employees and their details are filled. Finally, policy plan is selected, and quote is generated.

Responsibilities	✓ Performing smoke testing on system test environment.
	✓ Preparation and Execution of Test Scenarios and Test cases based on the Functional specification document
	✓ Carrying out GUI and Functional testing
	✓ Defect reporting through Quality center tool according to their priority & severity
	✓ Execution of test cases, preparing test execution summary report
	✓ Communicate constantly with onshore team for any clarification regarding Requirement and test data

Title	***WGC (Workgroup Collaboration)***
Client	Grant Thornton LLP
Environment	C#, Asp.net, SharePoint 2010, SQL Server 2008, TFS, MTM
Tools	Manual Functional Testing
Domain	Tax & Audit
Role	Test Lead
Synopsis	Workgroup Collaboration is a web-based application that is mainly used to create different sites for provides assurance, tax, and specialist business advice to privately held businesses and public interest entities. There are four types of site:
	✓ Non-Engagement Collaboration Site: Internal employees plus external vendors
	✓ Internal Engagement Collaboration Site: Internal employees only
	✓ Client Engagement Collaboration Site: Internal employees and client employees
	✓ Multi – National Collaboration Site: Internal employees, client employees and others.

Responsibilities	✓ Managing a five-member testing team
	✓ Test Effort estimation
	✓ Interacting directly with client for queries and status reporting
	✓ Reporting and tracking of issues/bugs Reviewing of BRD document
	✓ Create and review test cases for various modules functionalities in MS Test Manager
	✓ Creation of test strategy document
	✓ Perform Adhoc testing
	✓ Perform Functional, Defect and Regression testing
	✓ Execution of test cases, preparing test execution summary report
	✓ Communicate constantly with onshore team for any clarification regarding Requirement and test data
	✓ Executing Test Cases and posting issues to onshore team as well as raising those defects in TFS
	✓ Defect logging, tracking and Analysis in TFS
	✓ Retesting of fixed defects and changes the status of the defect by closing or reopening them with the observations and Development comments.
	✓ Collection of Test Data that is needed for next releases.

Title	***TS5.0 (Tax Symphony)***
Client	Grant Thornton LLP
Environment	C#, Asp.net, SharePoint 2010, SQL Server 2008, TFS, MTM
Tools	Manual Functional Testing
Domain	Tax & Audit
Role	Test Lead
Synopsis	Tax Symphony is a standardized compliance process for preparing business tax returns and tax consulting. The application provides facility to create engagements (scope of work), estimation of work, and provision of secured document sharing platform. It provides access to partner/client manager for modifying delivery timeline, scope of work, roles and responsibility.
Responsibilities	✓ Reviewing of BRD document
	✓ Create and review test cases for various modules functionalities in MS Test Manager
	✓ Creation of test strategy document

✓ Perform Adhoc testing
✓ Perform Functional, Defect and Regression testing
✓ Execution of test cases, preparing test execution summary report
✓ Communicate constantly with onshore team for any clarification regarding Requirement and test data
✓ Executing Test Cases and posting issues to onshore team as well as raising those defects in TFS
✓ Defect logging, tracking and Analysis in TFS
✓ Retesting of fixed defects and changes the status of the defect by closing or reopening them with the observations and Development comments.
✓ Collection of Test Data that is needed for next releases.

Title	**_DMA (Data Migration Activity)_**
Client	Grant Thornton LLP
Environment	C#, Asp.net, SharePoint 2010, SQL Server 2008, TFS, MTM
Tools	Manual Testing
Domain	Tax & Audit
Role	Test Lead
Synopsis	DMA is an activity of the integration of **Workgroup Collaboration** and **Tax Symphony** application to migrate all the existing Engagement sites form SharePoint 2007 to SharePoint 2010. This is the major activity which may affect the current client's engagements. This activity also involves creating all the new engagement sites in SharePoint 2010.

Responsibilities

✓ Managing a three-member testing team
✓ Test Effort estimation
✓ Providing inputs for Test Strategy docs
✓ Understanding business requirements and building test cases.
✓ Creating and updating Test Cases for enhancement.
✓ Creating Test data for Data Migration form SharePoint 2007 to SharePoint 2010
✓ Verify the new features of SharePoint 2010 get implemented for all sites
✓ Performed Functional Testing, Integration Testing, Regression Testing, Parallel Testing
✓ Bug Report generation.
✓ Interact with client on daily basis

Tech Mahindra Ltd., Pune _On pay role of Maples ESM Technologies Ltd_   **Nov 09-Aug 2010**
Test Engineer

Title	**_GCAS Web_**
Client	AT&T
Environment	ASP.NET, SQL Server2005, ALM
Tools	Manual Testing and Automation Testing using QTP 9.0
Domain	Telecom
Role	Test Analyst
Synopsis	Application allows technicians to manage their assigned JOB ID by supervisor with all details needed for executing the JOB ID. It also serves as a guide & best practice sharing tool which can be used by the technician to faster turnaround of JOB ID and enhance customer experience. Billing can also be done using this application.

Responsibilities

✓ Reviewing of SRS document
✓ Create and review test cases for various modules functionalities
✓ Creation of test data
✓ Perform Adhoc testing
✓ Perform Functional, Content, Shakeout, Defect and Regression testing

- ✓ Execution of test cases, preparing test execution summary report
- ✓ Communicate constantly with onshore team for any clarification regarding Requirement and data
- ✓ Used QTP to execute automation test cases.
- ✓ Executing Test Cases and posting issues to onshore team as well as raising those defects in QC
- ✓ Defect logging, tracking and Analysis in Quality Center
- ✓ Retesting of fixed defects and changes the status of the defect by closing or reopening them with the observations and Development comments.
- ✓ Collection of Test Data that is needed for next releases.

Optimal Infotech Pvt. Ltd., **Mumbai**   **Apr 08-Nov 09**
ERP Test Engineer

Title	*Visual GEMS (Garment Export Management System)*
Software	VB/MS.NET, MS SQL Server
Domain	ERP - Retail, Manufacturing, Production, Shipment and Finance
Role	ERP Test Analyst/ ERP Implementation
Synopsis	Visual GEMS is an ERP based Garment Export Management System software. Visual GEMS is a high impact Enterprise resource Management System that delivers unprecedented levels of manageability & adaptability.

Some of the basic features of Visual Gems are:
- ✓ Merchandising (Export Orders, Purchase Orders, Inventory, & Production).
- ✓ Merchandising + Export Documentation
- ✓ Merchandising + Export Documentation + Financial Management

Responsibilities
- ✓ Reviewing of SRS document
- ✓ Create and review test cases for various modules functionalities
- ✓ Creation of test data
- ✓ Perform Adhoc testing
- ✓ Perform Integration, Functional, GUI and Regression testing
- ✓ Execution of test cases, preparing test execution summary report
- ✓ Done Implementation of **Visual GEMS** ERP software on client side
- ✓ Communicate Defects, issues and test results to development and/or analyst team
- ✓ Make new Release for client after fixing bugs/Defects

Authentiva Tech. Pvt. Ltd   **Feb 07-Mar 08**
Test Engineer

Title	*Inhance.net*
Client	Inhance Media Inc., USA.
Software	Flash 8, ASP.NET Web services, MS SQL Server 2005.
Domain	E Shop- Retail
Role	Test Analyst
Synopsis	Inhance.net is a web-based music portal that is being developed using n tier architecture model. The user interface is in Flash. The backend is being developed in Microsoft technologies.

Inhance.Net portal is fully dedicated for music lovers. Basic idea is to make the music world small by keeping all the information and music at one place i.e. www.inhance.net. This site will be a new world for musicians and their fans. Some of the basic features of the website are as follows:

- ✓ Bands will be able to organize their music, promote and sell them through a proper channel.
- ✓ They will be able to organize their future Events.
- ✓ They can create their own website through Website Design Tool application.
- ✓ They can organize their photos by using Photo Album Management application.
- ✓ They can organize and able to create their own music album by using Music Album Management application.

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Responsibilities	✓ Reviewing of SRS document
	✓ Create and review test cases for various application functionalities
	✓ Creation of test data
	✓ Perform Integration, System, GUI and Regression testing
	✓ Execution of test cases, preparing test execution summary report
	✓ Defect reporting, tracking
	✓ Validation of defect fixes

Achievements

✓ Successfully implemented Visual GEMS ERP product made for Garment industries in three client sites
✓ Awarded with Project Star award in Capgemini, Mumbai
✓ Awarded with KUDOS card for the excellent testing deliveries in Capgemini, Mumbai
✓ Awarded with Project Star award for excellent testing deliveries at client location in Capgemini, London
✓ Awarded with Xtra Mile award for outstanding performance and lasting contribution, Hyderabad
✓ Awarded with SILVER APPLAUD for outstanding performance 2019, Hyderabad
✓ Awarded with SILVER APPLAUD for outstanding performance 2020, Hyderabad

Certifications:

✓ RPA Specialist from Tricentis on September 2019
✓ Agile Software Development Certificate from Coursera on July 2020
✓ Engagement Manager Certificate from Capgemini on May 2020
✓ Connected Manager Certificate from HARVARD MANAGEMENTOR on Dec 2020

Date of Birth	:	**2nd Oct, 1979**
Gender	:	**Male**
Marital Status	:	**Married**
Passport No.	:	**P-3412512**