

Summary

With over ten years of CRM and enterprise-grade web applications development, of which eight years on the Salesforce platform, I gained invaluable experience and business knowledge across telco, publishing, retail, media and marketing and energy industries.

While working on a number of Salesforce projects I gained strong technical background of Lightning Components (Aura) and Lightning Web Components, Visualforce, Apex, integration strategies, data migration, large data volumes batch processing, CPQ application implementations and customisations for complex product and subscription configurations, and have been working with enterprise-grade CI processes and agile software development principles and methodologies.

As well as my ability to solve complex problems and drive for success, I can always find a common language with clients and teammates, which improves customer involvement and overall team effectiveness and morale. All my projects involved direct communication with clients in senior and C-level positions or full time onsite work.

Key Experience

- Architecting and building complex technical solutions in Apex triggers and trigger patterns, integrations, high-volume data processing, custom Lightning (Aura) components with SLDS, Lightning Web Components (LWC) and Visualforce
- Leading small to medium sized teams, working in agile frameworks - certified scrum master
- Setting up and using CI/CD processes - Atlassian Bitbucket pipelines, Jenkins, Travis
- Comfortable with direct communication with clients from delivery teams to end users and management, business analysis and solution design
- Configuration and customisation of Sales, Service and Community clouds, Heroku platform and CloudSense CPQ and Order Management packages

Education and Training

Faculty of Electrical Engineering and Computing, University of Zagreb, Croatia

- Degree: Diploma Graduate Engineer (Master of Engineering equivalent)
- Specialisation: Telecommunications and Informatics

Certificates and Courses

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| • Salesforce Administrator | • Oracle SQL |
| • Salesforce App Builder | • Oracle Advanced SQL |
| • Salesforce Platform Developer I | • Oracle PL/SQL |
| • Salesforce Platform Developer II | • Professional Scrum Master I
(PSM I @ Scrum.org) |

Skills

- **Salesforce:** Apex, Custom Lightning Components (Aura and LWC), Visualforce, SOQL, DX
- **Web Development:** JavaScript, HTML, CSS, SLDS, jQuery, GWT, Bootstrap, Java Server Faces
- **Release Management:** Git (GitHub, Bitbucket, Stash), Bitbucket Pipelines, Jenkins, Travis, SonarQube, Gearset
- **Design concepts:** Trigger patterns, Integrations and staging areas, High-Volume Data processing, MVC, CPQ
- **Backend Development:** Java, Apache Tomcat, Oracle, MySQL
- **Security:** Data encryption concepts, certificate and JKS Keystore management, Domain Name Registry record management for email authentication - SPF, DKIM, DMARC setup

Employment History

Company	Title	Period
Wonderlab IT	Director and Technical Consultant	2016 – present
Nimbuspoint Consulting	Director and Principal Technical Architect	2017 – 2019
Makespositive	Technical Consultant	2014 – 2016
CloudSense	Flex Consultant	2012 – 2014
Multicom	Software Developer	2010 – 2012
Ericsson Nikola Tesla	Software Developer Intern	2008 – 2009

Key Projects:

- **IntechOpen:** Salesforce Re-Platforming – Sales Cloud, Community Cloud (custom pages), LEX, Custom Lightning Components, DX, Integrations, Single Sign-On, CI/CD, Docker
- **SantaFe Group:** Core Technology – Sales Cloud, Service Cloud, Community Cloud, LEX, Integrations, CI/CD
- **Unilever:** Oblix – Sales Cloud, Custom Visualforce and Apex, CI/CD
- **Shell:** SAP Replace – Sales Cloud, Integrations, High-Volume Data Processing
- **John Lewis:** OCEP – Service Cloud, Site.com custom Visualforce and Apex
- **Telefonica Digital Germany:** M2M – Sales Cloud, Heroku, Integrations, CPQ, subscriptions and renewals
- **TATA Communications:** BSS Evolution – Sales Cloud, CPQ, subscriptions and renewals, integration with Zuora
- **O2:** O2 Enterprise – Sales Cloud, Site.com
- **O2:** Boostbox – Sales Cloud, Site.com
- **SL Solucije:** 3X.POS Android Cash Register – Java, native Android
- **Croatian Ministry of Economy:** CAR System (Collect, Analyse, Report): Java, Spring MVC, JSF, GWT