KONDURU SAI KRISHNA

LinkedIn

https://www.linkedin.com/in/kondurusaikrishna/

TableauPublic

https://public.tableau.com/profile/sai.krishna.konduru#!/

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Career Objective

To enhance my knowledge,skills and experience by getting involved in challenging work environment and utilize them for personal and organizational growth to the best of my ability.I am an enthusiastic,reliable and friendly individual who works smart to achieve my potentials and a well organized individual.I Have Good communication skills and can be able to speak different languages.I am a Quick learner who is always seeking learning opportunities.Works well in a team and as well as individually**.**

Overall Experience   **4 years**

❖ Experience

Company's Name	CDK Global (Automotive Industry)
Designation	Product Support Specialist
Clients Name	North American Dealers
Business Unit	Virtual Implementation Consultant
Process	Finance and Insurance
Experience in CDK	27months

- Projected the number of Installs that are Live month on month using **Tableau** Desktop(2020.1)
- Dashboards on **Dealer Sales** for Dealerships of North America.
- Experienced in Designing **Dashboards** For Dealers by the number of Aftermarket Products Sold,Warranties and Misc that are being Installed using **Bar graphs,Line Graphs,Pies,Maps and Scattered Plots.**
- Experienced in Creating **Reports** using Different Kinds of **Data Sources** that are being Connected with Tableau.
- Implemented The **Calculations,Parameters,Groups and LOD's** in the Dashboards that are being Designed.
- Worked on the Requirement gathering by **Data Cleaning,Data Blending** and Eliminating the unwanted Rows and Columns in an Excel.
- **Customizing** the Functionalities of **DMS** According to the Dealership Requirements,**Federal Laws of North America** and Providing **DMS** with Fully Fledged Functionality.
- Team work on various products of **Laser F&I,180,CRM** and was responsible for new installations,migrations and managing of daily support within agreed **SLA's**.
- Working on **Backend** Operations where we assist Clients With **DMS** Setups.(Unix Based Software)

- Involving in Interacting with **BU** for Requirements Clarification.
- Addressing issues like **Data Migration** ,**DMS** Setups, Troubleshooting Printer Setups and Fetching The Data.
- Working on multiple Projects Like Creating **FO'S in Salesforce** for Different **Delaerships** After Case gets Resolved,Retrieving **Data from Oracle Database** using **SQL** Queries on Different Parameters,working on multiple **Applications to Analyze the Clients Data.**
- Experience on the Tools of **Vision,Salesforce CRM,,Bluezone,DMS**.
- Handled day to day **Escalations** and Initiating The **Automation** Ideas.

Company's Name	Accenture
Designation	Transaction Specialist
Client Name	Google
Business Unit	Business Process Delivery (Accenture Operations)
Process	Double click for Publishers (Google Ad Manager)
Experience	8 months

- **Debugging** the **Web** code and Inspecting The Ad Tags.
- Providing Technical Support to the users of Google Ad manager and assisting the users via email and resolving their queries and Escalating next level support if the issue needs further diagnosis.
- Performed a Detailed **Technical Research** on Ad Serving issues in websites faced by the clients using **HTML and JavaScript Skills.**
- Troubleshooting Ad Campaign issues which includes Video ads,Mobile ads and Reporting Errors.
- Worked on **Digital Marketing** Techniques,Ad Operations,Campaign Management and Queue Management Techniques.
- Act As Process Developers to enhance Teams Performance By Introducing new initiatives by **Data Analysis** and **Swot** Analysis.

Company's Name	:	Value Momentum
Designation	:	Consultant
Clients Name	:	Nsm Insurance Group
Business Unit	:	Client Service United States
Experience	:	13 months

- Primarily Responsible for **Designing and Developing** the Insurance forms with Populated Data in the Aligned text fields for the end user And used tools of Acrobat Dc Pro, a Chrome Extension Postman and **Soap UI.**
- Mapping The Insurance Forms by Designing and Deploying to Client.
- Aligning the Text Fields where The Data To be Mapped and Parsing the Text Fields in **JSON** to Populate the Data in the Insurance Forms.

Technical Skills

- ❖ Programming language of **C,C++,,Java,OOPS Concepts.**
- ❖ Database Language **Microsoft SQL (SSMS),Oracle-10g,T-SQL.**
- ❖ Web Technologies(**HTML,CSS,JavaScript,XML,,JEE**) And Concepts of Digital Marketing.
- ❖ Technologies **Tableau** Desktop (2020.1)**.**

Education

❖ **MVSR** Engineering College **(Osmania University) (2012-2016)**

Computer Science and Engineering -64%

❖ **Sri Chaitanya junior College (2010-2012)**

BIE -89%

❖ **Chigurupati's Sri Krishnaveni Talent School (2010**)

SSC-93%

Hobbies

❖ Playing Table Tennis& Badminton

❖ Cooking

❖ Solving puzzles

❖ Reading Blogs and Tech News

Strengths

❖ Good Team Player

❖ Companionable Nature

❖ Ability to Learn New things

❖ Adaptive

❖ Docility with eagerness to work

Achievements

❖ Awarded in **CDK Achievers** Spotlight Profile.

❖ Recognized in **CDK Achievers** for ideas of Automation.

❖ Recognized in **IEEE** Computer Society in Parallel Computing.

Personal Information

Fathers Name	**K.Venkatesh**
Mothers Name	**K.Laxmi**
D.O.B	**23.12.1994**
Languages Known	**Telugu,English,Hindi**
Address	

H.no-10-1-72/1/1,Kharmanghat,Saroornagar,Hyderabad,Telangana-500035

<u>**Declaration**</u>

I here by declare that all the information furnished above is true as of my knowledge.

Place:Hyderabad

SAI KRISHNA KONDURU