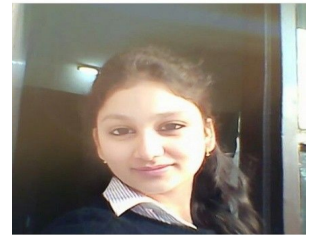


**Jyoti Bala**  
**Software Engineer (PD1 Certified Salesforce Developer**  
**& Flosum Certified Professional)**

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### **Profile**

- Exposure to Lightning Components, Apex Classes, Apex Triggers, Visualforce Pages, Salesforce Admin, Community, Sales Cloud, Service Cloud.
- Worked for Development and Maintenance project in Salesforce.
- 2+ years of experience in Salesforce.
- Hands on experience in Admin, Classic, Lightning, Communities
- Collaborating with direct client to understand the changes/requirements of the Client in the different modules of the application like New Business Requirements, UI, Bug Fixing etc.
- Proven ability to adapt the rapidly evolving Information Technology Industry.
- Have strong Debugging skills .
- Having good Communication Skills.

### **Objective**

Willing to learn and adapt to new challenges. Have excellent communication skills, Development skills and strong interpersonal skills, which provide the ability to interact with end-users, managers, and technical personnel efficiently. A self-motivated professional, a quick learner-possessing keen interest to increase the skill set, have excellent work ethics, and is team oriented with strong analytical and leadership qualities.

### **Skills:**

Skills	Exp. in years	Skills	Exp. in months
<b>Languages</b>		<b>Operating Systems</b>	
Lightning Components (Aura Components)	2	Windows	60+
Apex	2		
JavaScript	2		
Lightning Design System	2		
SOQL,SOSL	2		
HTML,CSS	2		
Visualforce	2		
C, C++	4		
<b>Software Tools</b>			
Salesforce Lightning	2		
Salesforce Classic	2		

## **Work Experience:-**

### **Software Engineer(Salesforce)**

**Duration: Mar 2018 – Till now**

**Organization :- Grazitti Interactive**

**Grazitti Interactive** is a global provider of SaaS products and digital services leveraging cloud, mobile and social media technologies to reinvent the way you do business. Since 2008, Grazitti has been helping companies power their businesses with marketing automation and cloud innovation services, and its enterprise search platform.

## **Professional Experience**

### **Project#1**

#### **Big Switch Networks :**

**Duration: Oct 2018 – to Mar 2019 ( Developer)**

**Big Switch Networks** was a cloud and data center networking company. The company was founded by Kyle Forster and Guido Appenzeller in 2010 and has roots in the original Stanford research team that invented software defined networking(SDN). The company was acquired by Arista Networks in February of 2020.

#### **Responsibilities**

- Understanding and Implementing Business Requirements
- To update the functionality as per the new requirement.
- Worked on Visualforce community and Apex Code
- Admin functions
- Deployment

### **Project#2**

#### **Cylance Inc.**

**Duration : Oct 2018 – to Jan 2020 ( Developer)**

**Cylance** provides a solution that is proven able to block emerging threats on average 25 months before they are first detected in the wild (source: SE Labs Report). They have stopped tens of millions of potential attacks with a system that is continually learning and continually getting better

#### **Responsibilities**

- Understanding and Implementing Business Requirements.
- To update the functionality as per the new requirement.

Involved in Bug fixes.

Implementing new Functionalities which include creating the custom lightning components like creating a custom lead convert, triggers, classes etc

Sales Cloud

Community Cloud

Work on community:-Customize the existing community as per the requirement and create new pages in the community.

### **Project#3**

**Credit Karma, Inc.**

**Duration: Jan 2020 –to Mar 2020(Developer)**

**Credit Karma** is an American multinational personal finance company. It is best known as a free credit and financial management platform, but its features also include free tax preparation monitoring of unclaimed property databases and a tool to identify and dispute credit reports errors

#### **Responsibilities**

Understanding and Implementing Business Requirements.

To update the functionality as per the new requirement.

Involved in specific requirement fixes.

Creating triggers , apex classes and Test classes

### **Project#4**

**inRange Solutions II LLC**

**Duration: Jul 2020 –to Till now(Developer)**

**inRange Solutions** offers comprehensive real estate and project management consulting for site acquisitions, architectural engineering, construction management and more.

#### **Responsibilities**

Working Standalone

Understanding and Implementing Business Requirements.

Client Calls

To update the functionality as per the new requirement.

Involved in specific requirement fixes.

Creating triggers , apex classes and Test classes

Lightning layouts and lightning experience

### **Products#5**

1. **Knowledge Base Product :-** Product to get dynamic subscribe functionality for any object.

**Responsibilities**

Working Standalone

Knowledge Base :- Development with Articles, categories, apex class and triggers

Customer Community

**2. ZakCalender :- Calender to book meeting by checking room vacancies****Responsibilities**

Visualforce pages

Apex Classes

Modification according to client

Bug Fixes

**Technology & Language:** Salesforce Admin, Lightning Components, apex, JavaScript, HTML, CSS, Bootstrap, JSON, SOSL&SOQL, XML.

**Qualifications**

<b><u>Qualification</u></b>	<b><u>University</u></b>	<b><u>Institution</u></b>	<b><u>Year of Completion</u></b>	<b><u>Aggregate</u></b>
<b><u>10<sup>th</sup></u></b>	<b><u>CBSE</u></b>	<b><u>Seaba international public school, Lehragaga</u></b>	<b><u>2009</u></b>	<b><u>80</u></b>
<b><u>12<sup>th</sup></u></b>	<b><u>CBSE</u></b>	<b><u>Rose Mary public school Bathinda</u></b>	<b><u>2011</u></b>	<b><u>70</u></b>
<b><u>B.tech</u></b>	<b><u>PTU Jalandhar</u></b>	<b><u>Giani zail singh College of Engineering And Technology, Bathinda</u></b>	<b><u>2016</u></b>	<b><u>75.3</u></b>

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