David Loh Han Siang

UX/UI, Project Management, Certifies Scrum Master, RPA

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DOB	15 Nov 1976
Nationality	Singaporean

EXPERIENCE

GovTech
Senior IT Manager
RPA, Knowledge Mgmt
2020 – present

+ Manage and support of Knowledge Mgmt System: SharePoint, OpenText, InSight
+ Analyze & identifying automation opportunities and assess RPA feasibility
+ Manage and support RPA project for Procurement, Finance, HR and IT

Shangri-La Group
IT Manager
Project Management, RPA, Security
2019 – 2020

+ Manage and lead the development of IA & HR System: SalesForce
+ Manage Project Development with SDLC
+ Manage and lead the RPA implementation
+ Implement the Project Management framework (Agile, waterfall & hybrid).
+ Responsible for managing the IT budget and procurement process.
+ Review deviation and providing Cyber Security Advisory.

CapitaLand Ltd
Senior Executive
RPA, PMO, UX
2013 – 2019

+ RPA project implementation for Procurement (SAP), Finance (SAP, SharePoint), HR (PeopleSoft) and Leasing system (SAP).
+ Identifying and evaluating potential RPA opportunities.
+ Perform RPA end-to-end testing, troubleshooting and end-user support.
+ Manage & lead the ICT implementation, rollout & support.
+ Manage and implementation of the Enterprise Architecture System.
+ Implement the Project Management framework (Agile & waterfall)
+ Provide training to IT project managers on Agile & PMP.
+ Conduct and facilitate the Architecture Review for infrastructure & cyber-security compliances.
+ Lead for department engagement program and organize team-building.

Singapore Medical Group Ltd
Webmaster
UX & Design Thinking
2010 – 2013

+ Implement and support for all web sites and mobile apps.
+ Manage and lead the in-house creative projects (Digital & Print) under the PHMC Advertisement Regulations.
+ Implement creative & UX elements in digital and print projects for clinics.
+ Manage and implement full brand identity for business entities and clinics.
+ Process design on clinic and patient experience.
+ Managed vendors for print, film and advertising.
+ Convey SMG design style and lead the creative direction of projects from conception to completion.
+ Manage and implement social media campaign.

Singapore Prison
multimedia trainer
2009 – 2010

+ Provide digital and software training for inmate.

Stefine Pte Ltd
Art director
Creative
2003 – 2009

+ Perform lead role in the design and production of print, identity, advertising, multimedia and web design.
+ Responsible for keeping up with trends in advertisement and new media.
+ Specialise in facilitating with other production specialist to offer corporate clients a complete package of marketing and creative service.
+ Present strategic thinking and creative work for client review.
+ Project and account management, budgeting, solicitation and marketing.

Quattro Communication Pte Ltd
Chinese copywriter / producer
2002 – 2003

+ Provide mandarin advertising copywriting for local and overseas clients.
+ Provide creative direction for Chinese campaign and advertisements.
+ Translation and creative writing for Chinese advertisements.

Net Megastore Pte Ltd
multimedia project manager
2000 – 2002

+ Quality control of all stages of development including conceptual design, kiosk interface, event and illustration.
+ Supervise the efforts of various teams of designers, production artists and developers on touch screen kiosk and mobile projects.
+ Provide creative direction for company.
+ Design and develop Asia first Digital Jukebox for HMV SG.

EDUCATION

Education

BA(hons) in Design, Digital Media
University of Central England | 2002

Diploma in Multimedia Art
Lasalle College of the Art | 1999

G.C.E. 'O' Level
Foon Yew High School | 1995

Awards, Activities & Continuing studies

CISSP | in progress

RPA UIPath Certificate | 2018

Agile Project Management | 2017

SCRUM Master | 2015

UX Digital | 2014

Design Thinking | 2012

Mobile app design | 2010

Work featured on Web Design Index | 2008

M1 3G filming and editing award | 2006

4As Crowbar Award (Silver on advertising) | 2002

4As Crowbar Award (Bronze on storyboard) | 2002

Christmas tree "adornments" competition (First) | 1997

TIME LINE

Legend: ● Company ● Scope of work

Year	Company	Scope of work
2020–2019	Shangri-La Group + Project Mgmt, RPA, Security	RPA · Project Mgmt · Cyber Security · Portfolio Mgmt
2018–2014	CapitaLand Limited + RPA, PMO, UX	RPA · Project Mgmt · Process Design · PMP · Agile & Scrum · Portfolio Mgmt · Web & Mobile · System Prototype · User Training · Reporting · Security Compliant · Infography
2013–2010	Singapore Medical Group + UX & healthcare design	UX/UI · Design Thinking · User Research · Wireframe Prototype · Design for Ads · Event Planning
2009	Singapore Prison + multimedia trainer	Training
2008–2003	Stefine Pte Ltd + creative	UX/UI · Design for Digital · Web Design · Graphic Design · Usability Test · Animation
2002	Quattro Communication + chinese copywriter / producer	Chinese Copy
2001–2000	Net Megastore + multimedia project	UI Design · Design for Kiosk · Web Design · Wireframe Prototype · Mobile Interactive
1999	i-one.net Pte Ltd + multimedia design	Design for Kiosk · Web Design