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Profile Summary

- 6.5 Years of experience in ERP analysis, development, implementation/functional Support & ERP testing. Implemented end-to-end ERP solution at more than ten client Sites.
- Business Process Knowledge of Manufacturing, Education, Service and Real Estate Industries.
- Experience in mapping business requirements, designing customized solutions with strong analytical skills and ability to evaluate business practices and define optimal procedure.

Work Experience

Critical River Technologies (Dec'20 – Jan'21)

Freelancing Project on Emaar Group – Dubai.

ERP: Yardi

- Provide functional support to business for Yardi Voyager.
- Responsible to track and update the assigned IT helpdesk tickets raised.
- Performed Data Validation & Data correction.
- Performed/Raised Modification of Payment plans requests & handle workflow related queries.
- To train in user in Features like revised billing functionality, percentage rent calculation, move out accounting, Monthly billing, create ad hoc charges, Escalated Base Rent calculation.

Annet Technologies, Mumbai, India (Mar-20 to Aug-20)

Position: Process Lead

ERP: Yardi

- Responsible for leading new project, discussion and project meetings with stakeholders. Apply integrated thinking to offer optimal solution to business needs.
- Understanding user requirement and drafting workflow and specification document for Custom Report Development.
- Performed root cause analysis and gap analysis of workflow with recommendations.
- Participated Commercial Site Manager Module implementation & Support activities.

Techsofya IT Services, Dubai, UAE (Aug-18 to Feb-20)

Position: Application Consultant

ERP: Yardi

- ERP Analyst to work and adept end-to-end execution of Yardi projects from inception.
- Provided transactional support and service to end users in development, installation, delivery and maintenance and issue resolution.

- Responsible for analysis, design, development, implementation, configuration, testing, and deployment activities related to Yardi Applications.
- Prepared workflow documents for reports, interfaces, and enhancements.
- Configured Yardi modules as per business requirements. Managed system configuration and workflow set up for end users.
- Validated data elements and uploaded through ETL process.
- Performed Functional Unit Testing, Integration Testing, System Testing and User Acceptance Testing (UAT). Identified and documented defects/issues during the testing process.
- Prepared & Presented software test reports with recommendations to top management.
- Resolved the issues in Yardi & Voyager Plus by providing efficient solutions to enable smooth business continuity in Unit Sales CRM Module.
- Provide and maintain ERP system and process training for end users - to ensure that the capabilities of the system are utilized effectively.
- Conduct quality assurance testing of the end solution. Ensure that the scope and terms and conditions contained in the business requirements are met.
- Review product performance against client requirements so as to provide optimal product.
- Design, develop and implement specialized queries and reports.

Client: Dubai Properties (DP) LLC.

Xecom Information Technology, Pune, India (Oct-17 to Aug-18)

Position: Assistant Manager – ERP Implementation

ERP: ERP-By-Net

- Participated in all aspects of SDLC- planning, analysis, design, and implementation.
- Gathered the requirements from different business users and delivery teams.
- Develop detailed Business Requirements Document (BRD) from first consultation and discussions with process owners, subject matter expert (SME) and other stakeholders.
- Provide applications design and architectural support on ERP projects working with SMEs.
- Prepared functional specifications for the requirements. Participated in design sessions for development of new, existing or upgraded product.
- Performed and configured an ERP software package to support all aspects of supply chain management, from order entry through distribution.
- Managed entire ERP/MRP project operations to achieve business objectives and ensure optimum utilization of available resources.
- Writing the functional test cases and validating the same against specifications.
- Develop product reference document and product courseware for customers.
- Monitored productivity of teams and departments to evaluate their Performance.
- Working with the ERP developers. Maintain expertise in the ERP system functions and regularly train and communicate those functions to the required users.
- Ensure the process and automation adoption for the effective and efficient use for the ERP system to support the organization mission - including system/process documentation.

Clients: Toshiba Elevators, ECE Elevator, Trio Elevators, Fujitec elevators & escalators.

Tata Consultancy Services, Mumbai, India (Feb -15 to Sep -17)

Position: Transformation Manager

ERP: iON MFG

- Responsible for End-to-End cloud based TCS iON ERP implementation for SMB Manufacturing businesses.
- Study and identify client process and assess key functional areas needed for improvising.
- Perform GAP analysis of the customer requirements and ERP software.
- Template based data transfer from client's legacy system to new ERP/CRM platform.
- Implementation of master data management and control functionality.
- Develop testing process and creating functional testing scenarios.
- Worked with business team in creating and performing user acceptance testing.
- Integration of MFG, FNA and CRM modules with each other in ERP system.
- Preparing Customization Flow, Product Installation & configuration.
- Actively contributed in Product Development based on the customer Satisfaction.
- Provide Knowledge Sessions related to Product development & configuration.
- Provide operational performance reporting to customers/management on a regional level.
- Prepare demo with customer specific data to provide more clarity to the prospects.
- Train the client employees till Go-Live and provide post-implementation support.
- Proven track record in getting things done, making it happen and Adding value for my clients.
- Ensuring that progress of the project is in compliance with the project implementation schedule regarding time and cost. Interacting with Clients and measuring customer Satisfaction.

Clients: Hindustan Fire Protection, Kalpatech Engineering, Nilraj Engineering & Lama Engineering.

Indo Amines Limited, Thane, India (Sep -14 to Dec -14)

Position: ERP Business Analyst

- Evaluated Project's Overall Performance & integration, Bank Reconciliation.
- Prepared Outstanding Reports, Prepared Purchase & Sales Registration Reports.
- Prepared weekly & monthly management Reports on Cost & Benefit Analysis.
- Worked on Tally ERP, Procurement & Sales Modules, Prepared MIS Reports.

Education

Master of Management Studies/MBA (2012-2014)

Specialization in Finance

Mumbai University.

Bachelor of Management Studies/BMS (2008-2011)

Specialization in Finance

Mumbai University.

Skills

Expertise in ERP Modules like; Manufacturing, Production, Inventory Management, procure to Pay, Order to Cash(OTC), Quality Management, Finance & Accounting, Project Budgeting, CRM, Supply chain, Property Management, Commercial leasing, Site Manager, BI tools etc.

PERSONAL DETAILS

Date of Birth: 25th March, 1990

Married Status: Single

Language Known: English, Hindi, Marathi.

Nationality: Indian

Passport No: N3968420

REFERENCES:

References are available upon request.