CONTACT DETAILS:

PHONE:

(+91) 9148084181

EMAIL:

shivakumartippannavar@gmail.com or

Kumarshiva0286@gmail.com

CERTIFICATIONS:

 Salesforce Platform Developer I.

SKILLS:

Salesforce – Aura Bundle
 /Lighning/ Apex / Visualforce /
 LWC / Flows / Process Builder
 /Integration.

Configuration

- JAVASCRIPT / JQUERY
- HTML / CSS

EDUCATION:

DSCE-Bangalore Under VTU University Belgaum -B E.

S A PU COLLEGE NAREGAL — 12th Sri M H Adin High school Guledagudda — 10th

SHIVAKUMAR T TIPPANNAVAR

WORK EXPERIENCE:

- I have 3+ Years of experience in the IT Industry and relevant experience in salesforce is 3 Years as a Salesforce Developer.
- Maxpertise Technology labs pvt ltd for 3+years.

PROFESSIONAL SUMMARY

- Created Apex Classes, Apex Triggers and Visual Force Page to support the custom functionality related to SFDC.
- Experience of on CPQ platform such as Apttus CPQ and Salesforce CPQ.
- Good Knowledge in LWC
- Having Knowledge in Einstein Analytics.
- Created Apex Classes, Apex Triggers and Visual Force Page to support the custom functionality related to SFDC.
- Integration using REST and SOAP with 3rd party applications.
- Identify problems uncovered by testing or customer feedback, and correct problems or refer problems to appropriate personnel for correction.
- Converted all visual force pages into aura components and developed Apex classes, object creation and Triggers to support the existing feature and new requirements.
- Maintain understanding of current web technologies and programming practices.
- Analyze user needs to determine technical requirements.
- Evaluate code to ensure that it is valid, is properly structured, meets industry standards and is compatible with browsers, devices or

operating systems.

• Confer with management or development teams to prioritize needs, resolve conflicts, develop content criteria, or choose solutions.

COMPANIES & PROJECTS:

PROJECT DETAILS:

Title:Veritas.

Role:Salesforce Developer

- **Description:**In veritas, they opted for salesforce as their CRM for sales & service cloud implementation, Here we are using Big machines for Quote generation and apptus for quote approval flow inside sfdc, We here using quote to order process where orders will be created in Oracle ERP. For product support we customized service cloud console to greater extent for the customer care agents and their respective managers.
- Veritas (Sales & Service cloud implementation)
- Role and Responsibilities:
- Involved in Requirement Gathering.
- Worked with various salesforce.com objects like Accounts, Contacts, Reports and Dashboards.
- Developed various Custom Objects, Tabs, Components, Visualforce Pages and Controllers.
- Developed Custom Objects, Custom Reports for the sales performance
- Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
- Developed workflows, assignment rules, escalation rules and other inbuilt functionality.
- Working on different validation rules on Standard as well as Custom Objects.
- Invloved in the development of NCR-SFDC integration, Veritas AEM portal and SFDC integration, SFDC and Veritas LDAP portal integration,
- Service cloud console mini tool customization, Partner and customer portal implementation as well.
- Connected Apps for AEM portal.

PROJECT DETAILS:

Title: Brocade Communications.
Role: Salesforce Developer

- **Description:** Client's profile summary: Brocade Communications Systems specializing in data and storage networking products. Originally known for its leadership in Fiber Channel storage networks, the company has expanded its focus to include a wide range of products for New IP and Third platform technologies. Offerings now include routers and switches optimized for data center, campus and carrier environments, IP and Fiber Channel storage network fabrics.
- Roles and Responsibilities:
- Configuration and customization.
- Creation of user interface pages and custom controllers using visual force and apex.
- Creating Application, Objects, Fields, Page layouts, users, Profiles, roles, Sharing Settings.
- Created Workflow rules, Approval Processes and validation rules.
- Building Reports and Dashboards. Data migration and data uploading using Data Loader.
- Developed workflows, assignment rules, escalation rules and other inbuilt functionality