**Pradeep Kumar** 

Scrum master, PSM I, Bangalore

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| **Professional Summary** |

* # 2 years of work experience as a Scrum master.
* # 8 years of overall work experience in Software development Industry.
* Certified Professional Scrum Master -PSM I
* Thorough understanding of agile manifesto, values, and principles.
* Experience in facilitating and coordinating the recurring SCRUM events such as Daily stand-ups, sprint planning, sprint review, sprint retrospective and backlog refinement meetings on a daily basis.
* Solid understanding of SDLC models and experience in JIRA and TFS.
* Accountable for removing impediments to the teams to achieve the sprint goals/deliverables
* Demonstrated ability to coach and train new Scrum masters and other team members in an organization.
* Solid experience in performance testing using Neoload and JMeter.
* Proficiency in analyzing the CPU Utilization, Memory usage, Garbage Collection and DB connections to verify the performance of the applications.
* Experience in STLC, Defect management and people management.
* Good team player who collaborates with others to achieve a common goal
* Strong communication skills to communicate with operations and business effectively.
* Good analytical and decision-making skills. Possesses positive attitude with dedication and commitment towards work.

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| **Work Experience** |

Total Experience: **8** years of Software development experience.

1. UST Global Technologies – Scrum Master [June2019-till date].
2. Capricot Technologies Pvt Ltd - Senior Performance test Engineer [Oct2015- June2017].
3. Krishna Enterprises India Pvt Ltd- Performance test Engineer [Sept 2011-Sept2015].

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| **Educational Qualification** |

Bachelor of Engineering from M.S. Ramaiah Institute of Technology affiliated to V.T.U.

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| **Technical Skills** |

Tools Neoload, JMeter, Tableau, Primavera, TFS, Jira

Profiling Tool Jvisual VM

Database Oracle BI, SQL

Operating Systems Windows

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| |  | | --- | | **Certifications** |  * Professional Scrum Master I * Project planning and management concepts in the pmbok approach, using Primavera. * Udemy- Tableau.  |  | | --- | | **Roles and Responsibilities** | |  |

* Promote Agile values, principles, and practices within the teams.
* Drive and own roles and responsibilities of Scrum Master for software development teams.
* Coordinate and Facilitate Sprint planning, daily stand-up meetings, reviews, retrospectives, demos and other Agile related meetings.
* Ensure the development/QA teams are practicing the core agile principles of collaboration, prioritization, team accountability.
* Facilitate discussion and conflict resolution for the team.
* Support and assist Product Owners with backlog maintenance and user story.
* Identify and remove impediments, prevent distractions.
* Led team to complete projects on time and on budget.
* Ensuring goals are met in areas including customer satisfaction, safety, quality, and team member performance.
* Help build a productive environment where team members - own- the product and enjoy working on it
* Supervise and mentor team members and enable them to achieve delivery excellence.
* Created and implemented Performance tests using Neoload- Performed lot of enhancements in the Scripts like Parameterization, Correlation, and Rendezvous Points
* Scheduled, coordinated and executed nightly automated tests for various products for continue integration testing, which resulting in 70% improvement in test success rate.
* Great thrust of self-learning and high degree of commitment for on time deliveries while ensuing a good quality.
* Foster an environment of trust and collaboration within the team.
* Create, manage and publish team metrics and reporting.
* Excellent verbal and written communication, strong presentation and persuasion skills.
* Ability to fit in well within an informal start-up environment and to provide hands-on management

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| **Projects** |

1.Organization**: UST Global Technologies**

* Application: Pruforce Mobile App.

Project Description:

Prudential Insurance is Multinational company offering insurance for Medical and Protection. Site offers online quotes for some of Prudential products. The project is about Pruforce implementation of the Client business process.

**PRUforce** is a **customer relationship management** (CRM) app from the [financial](https://en.softonic.com/windows/finance) and **life insurance** services company, PT Prudential Life Assurance—which is under Prudential plc and Pru Life UK. It’s specially crafted to give you access to real-time [production](https://en.softonic.com/windows/business-productivity) reports about your Prudential account, anytime and anywhere. There’s a mobile version of this app available on Android and iOS.

2**.**Organization: **Capricot Technologies Pvt Ltd**

* Application: Digital Fulfillment.

Project Description:

Digital Fulfillment uses integrated technology and automated order processing to improve the efficiency of logistics operations and speed up the supply chain. The integration of a digital solution also provides business owners with the necessary data and analytics to improve the entire customer experience.

Digital fulfillment optimizes the supply chain at each stage in powerful ways using integrated technology.

3.Organization: **Krishna Enterprises India Pvt Ltd**

* Application: Electronic License Management System (ELMS).

Project Description

The electronic License Management System (elms) is an online tool used for managing all explosives licensing needs.

The elms has been designed to provide individuals and organizations online access to their licensing information at any time, allowing for the application and renewal of licenses, permits and certificates, amendments, verification of status and to make online payments. You can also submit your Incident Reports online.