

RASHMI KAUR MULTANI

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OBJECTIVE

As a quality analyst looking for an opportunity to make a difference by bringing my enthusiasm and expertise to the forefront of any leading company's project analysis and service delivery adding value as Quality Analyst with superior analytical and troubleshooting talents. Background of 3 + years of QA experience in all phases of life cycle. Adept at using both manual and automated testing tools to troubleshoot systems. Well versed with Agile Methodology.

ORGANISATIONAL DETAILS**Currently working with Quinnox Consultancy Services as Software Consultant****Worked with client- Mashreq Bank as Automation Test Engineer****(Jun'20- present)**

- Created accurate and efficient test scripts to manage automated testing of certain products and features and efficiently executed over 400+ Test scripts using CTC Tool (Automation Tool).
- Gathered data on integration issues and vulnerabilities and reported all findings, including improvement recommendations.
- Completed automation of functional and regression testing.
- Responsible for mapping test cases and conditions to requirements
- Experience with test automation including unit testing and UI testing as well as incorporation of test automation into the build pipeline.
- Trained developers and quality assurance team members in automation programs and processes.

Worked with client- IndusInd Bank Limited as a Quality Analyst and Associate Business Analyst **(Jun'18- Jun'20)**

- Prepared, designed and led the Test Strategy and Test Plan for all projects; reviewed activities such as Requirements Review, Design Review, Test Strategy Review and Test Case Review
- Analyzed user requirements, performed impact analysis and generated system requirements documents.
- Executed test cases, logged defects and worked to resolve issues noted in testing process.
- Working directly with product owners and stakeholders to elicit their feedback on customer satisfaction items.
- Experience on different level of testing viz. Smoke, System Integration and Regression
- Analyzing existing processes and compliance and providing recommendations to stakeholders w.r.t process re-engineering.
- Facilitating requirement JADs, root cause analysis and other requirements workshops
- Engage client to gather software/business requirements and ensure alignment with development team.
- Designing Dashboard Prototype for stakeholder's quick view and developing the same in coordination with Vendor.

Worked with client- Regions Bank (USA) as a Quality Analyst**(Nov'17- Jun'18)**

- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
- Developed and monitoring of test cases to assess functionality, reliability, performance, and quality of the service or product.
- Identified and tracked defects with JIRA and supported developers in resolving problems by completing additional tests.
- Collaborated with QA team to test software quality through manual and automated testing.
- Effectively interacted with On-shore Team members regarding software defects and functionality issues, working closely to develop innovative solutions and provided regular updates to team leadership on quality metrics, communicating consistency problems or production deficiencies with quality and production leadership.

SKILLS & TECHNIQUES

- **Skills** - Functional tester, Automation Test Engineer, Root Cause Analysis, SQL Understanding, Test Data Analysis, Software Development Knowledge
- **Test Management Tool** – JIRA, Azure Devops, QTest, ZOHO
- **Defect Management Tool** – JIRA, BugMantis, BugZilla, ZOHO
- **Testing Techniques** – Smoke Testing, Stress Testing, Regression Testing, System Integration Testing
- **Automation Tool** – CTC Tool Automation using Xpath
- **Domain** – BFSI Domain which includes Capital Markets, Loan Origination System

ACADEMIA

- Certification Done: UTF/QTP + VB Scripting Course (Udemy), ISTQB (Preparing)
- Passed **B.E** with 8.76 CGPA from Mumbai University
- Passed **H.S.C (Science)** with 69 % from G.N. Khalsa College, Mumbai
- Passed **S.S.C.** with 86 % from SIWS High School, Mumbai

PERSONAL DETAILS

Address : Bldg-21/330, Sardar nagar-4, GTB nagar, Sion
Languages : English, Hindi, Punjabi.
Hobbies : Reading Spiritual Books, Designing, Sketching
Skills : Leadership skills, Proactive Initiative in new projects and areas, Solution oriented approach