Ravi Kiran Bukkuri

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SUMMARY

- Over 6.5 years of experience in Data Analysis.
- Proficient in various streams in Data analytics.
- Sound knowledge in Data Management & Data Governance concepts.
- Well-versed and expertise in presentation and Microsoft Package (Excel, Outlook, Word, PowerPoint).
- Good at Pivot tables, formula, advanced excel skills and automation experience.
- Ability to handle multiple projects and deliverables.
- Strong leadership and Good at Emotional Intelligence(EI)
- Fluent communication skills and ability to manage client requirements.
- Have a keen knowledge in various technical and functional aspects of different domain knowledge regarding the Line of Businesses (LOB's).

SKILLS

- Data Analysis
- Salesforce (Lightening & Classic)
- Salesforce Einstein
- SIEBEL CRM (AWI)
- Tableau
- Advanced Excel
- Team Management
- Project Management (Full support the Data Steward network)
- SLA Management
- Reconciliation Modelling
- Service Catalogue Management
- Telecom (OSS- BSS)
- Reconciliation Modelling
- Requirement Analysis
- Sound knowledge on PMF (Product Master File)
- Data Stewardship

EXPERIENCE

Bureau Veritas   06 /2019 - Present
Master Data Management Analyst

- As a MDM Analyst my role demands both Data analyst and Business analyst responsibilities.
- Currently handling data governance and data migrations from the old traditional CRM (AWI) to the new Salesforce CRM.
- Project involves Master data analysis i.e., (Customer data and Global Sales & Marketing Data) by using **Salesforce** and **Tableau** reporting tools.
- Dashboard Creation & Monitoring on Salesforce platform.
- Activities like **Data Governance**, **Data cleansing**, **Data Mining** and **Data modelling** were well performed with **SQL** database concepts and with **advanced Excel skills**.
- Analysis mainly involves in Marketing and Sales Domain with key area market analysis.
- Responsible at both Pre & Post deployment of projects & also secondary POC in MDM team.
- **Sales Data Analysis**, Support in **Clean-up Campaigns** to ensure the data integrity in tools and highlighting the same to Management & Support to Service Code Management & analysis.

Key areas:
- Master Data Management / Data Model
- Dashboard follow-up around Data Quality
- Data Steward Network coordination with Operating Groups and stakeholders.
- External database deployment coordination, management & follow-up
- Monitoring and communication of data related KPI's
- Execute Weekly checks and regular calls on data quality and consistency
- Drive the Data Steward network coordination calls (monthly)

Tech Mahindra (Milton Keynes, UK)   05 / 2017 – 03 /2018
Supplier Performance Management Analyst (SPM) BTGS – IT Consultant

- Project involves supplier performance as per the service level agreement signed by Third Party Supplier
- Analysis of the Suppliers who are breaching SLA's
- Analysis mainly meant for pulling the Revenue from the Third party supplier
- Analysis on NMDB report data reconciliation and data mapping and performance level management analysis
- Analysis Include the SLA Breach on all the global customers who belong to the British Telecom Region.

Tech Mahindra (Pune)   01 / 2014 – 04 / 2017
STRADA DHL DQM – Data Analyst

This project focuses on cleansing of customer's data i.e. Non-Inventory, Inventory and commercial inventory. BFG is a central repository that stores information about the customers, sites, inventory and commercial inventory. Rationalize multiple customer
Instances that are redundant and perform data quality checks to ensure better data management. Maintaining Data quality and keeping the data in sync across system stack.

- Analyzing networks, sites, services, inventory and price lines and maintaining the data quality as required by the customers.

- Impact analysis of data changes on Various BTGS Systems/Applications and establishing the data integrity of operational and commercial inventory data across the BTGS Operational Support Systems and Business Support Systems like EXPEDIO OM, CLASSIC, IPMS, BFG, NMDB.
- Reconcile the inventory data with what is actually being billed to the customer. While performing this activity the products associated with this inventory is verified in BFG by mapping products with that of products in master data.
- Identifying inventory and Priceline issues & perform root cause analysis.
- Participate in review meetings with end customers and gather the requirements & also ensure that the solutions are in compliance with BT processes.
- Monthly and weekly send the updated reports reflecting the latest updates to the client.
- Studying and analyzing the full end to end flow: Liaising with the various system stakeholders and extracting data.
- Developing a data model to bridge the gap in data from various sources.
- Performing initial analysis to validate the data and help to quantify the probable benefit by building an end to end reconciliation data model.
- Extracting and analyzing data right from Quote systems, Provisioning systems and finally through to billing systems.
- Generate the discrepancy report for record set update.
- Get the approval from the stakeholders for the changes to be implemented.
- Check the network inventory if changes have been correctly updated or not.

As a Data Analyst my role is to:

- Design fuzzy lookup solutions for the data which are cosmetically not same but are logically the same.
- Engaged in customer requirement capture meetings to understand the business requirements.
- Presented proposals to the customers and discussed their concerns to help identify most suitable solutions.
- Prepared solutions for variety of data quality issues.
- Reconcile the inventory data with what is actually being billed to the customer.
- Do the Root Cause Analysis of the issue.
- Maintain a Risk & Issue Register which was maintained as a log.
- Proactive fault management for active orders.
- Liaised with platform owners to sort out traditional errors occurring in the workflow.
- Provided insight for CE Stories with the data supporting my case.
- Produced discrepancy reports and send it to the respective teams for correction.

Tech Mahindra (Pune)   08 / 2013
IT Trainee

- Joined Tech Mahindra as an Associate software Engineer. My role in this juncture was as an associate trainee. Got training on: C Language, UNIX, PLSQL, SQL DBMS, Advanced Excel, V&T, Software Engineering, OSS-BSS.

EDUCATION

Govt. College (Autonomous) Degree, Rajahmundry.   2010 - 2013
B.Sc. (Mathematics)
Secured 62% Aggregate

Passport Details:

Passport No: L8864709
Date of Issue: 30-Apr-2014
Date of Expiry: 29-Apr-2024

ACHIEVEMENTS

SPOT Award for successful deployment of country projects   12 / 2020
Bureau Veritas

Best Team of the Quarter Q1 2020   05 / 2020
Bureau Veritas

Millennial VIP member at Bureau Veritas   10 /2019 - Present

Standing Ovation Award   12 / 2016
Tech Mahindra Off-Shore

Associate of the Month   03 / 2015
Tech Mahindra Off-Shore

Vice President Membership at Tech Mahindra Pune Toastmasters 01/2017 - Present

Active Volunteer in Pune Josh Team   08 /2014 - 03 /2018

Received an e card from customer for pro- active working   02/2016

Received an e card from customer for good deliverables   03/2016

PERSONAL INFORMATION

DOB: 17th Jan 1992
Languages: English, Hindi, Telugu.
Marital Status: Single
Interests: Public Speaking, Motivational speaking, Dancing, Kick Boxing, Trekking, Solo Travelling.