



# Vidhyasree Ravichandran

I am currently exploring new opportunities, and found that you are hiring. I believe that i can be a good fit for this role considering my experience as a Senior Project Engineer with 5 years.  
Happy to share my resume or any other information.

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## GET IN CONTACT

Mobile: +91-8344567725

Email: vidhyasree.ravichandran05@gmail.com

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## PERSONAL DETAILS

- Total Experience 5 Years 3 Months
  - Current Location Coimbatore
  - Date of Birth Mar 05, 1998
  - Gender Female
  - Marital Status Single / Unmarried
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## SKILLS

- Functional Support
  - Support Management
  - Database Handling
  - Pgadmin
  - Postman Tool
  - Jira Integration
  - SSMS
  - Dashboards
  - MS Access
  - Salesforce CRM
  - Salesforce CPQ
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## TECHNICAL SKILLS

- MS SQL Programming
  - Visual Basic
  - Microsoft Applications
  - Salesforce CRM
  - Salesforce Cpq
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## LANGUAGES KNOWN

- English
  - Tamil
  - Kannada
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## COURSES & CERTIFICATIONS

- Master SQL For Data Science
- AWS Cloud Practitioner Essentials

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## PROFILE SUMMARY

I hope this message finds you well. My name is Vidhyasree Ravichandran, currently working as a Senior Project Engineer with 5 years experience. I would love the opportunity to connect with you and discuss any potential job opportunities that may align with my skills and experience

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## EDUCATION HISTORY

### Post Graduation

|                 |   |
|-----------------|---|
| Course          | M.Tech( Software Engineer )                       |
| College         | Birla Institute of Technology and Science, Pilani |
| Year of Passing | 2022  |
| Grade           | 7/10  |

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## WORK EXPERIENCE

May 2018 to Present

### Senior Project Engineer at Wipro

As a senior Project Engineer (Developer L3) with 5 years of SQL and Salesforce Experience worked on various projects of domains

Worked on Day to day resolution of production Issue.

Handled the SOP - OH CPQ Errors in Activity Explorer

Worked on On-going Database issue.

Handled Salesforce businesses to keep track of customer interactions and sales data.

Worked on daily Remedy force tickets to fix Salesforce Dashboard analytics issue.

Worked on P3 tickets.

Good at Debugging, Handling Jira and Fixing Errors and bug fixing

Worked on MS Access, Activity Explorer (CPQ), PGAdmin, Postman, Performance Dashboard (Salesforce Dashboard), DBeaver, Oracle SQL Developer.

Handled On-going Database issue in SQL Server management Studio.

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## PROJECTS

### YELL ADWORKS LTDNewlands House, 1126 Days

As a Developer L3,

Worked on OH, Dashboard Application: Day to day

- YugabyteDB Basics Of Distributed SQL Exam
- Salesforce Administrator
- Salesforce Certified Platform Developer 1 (LWC & AURA)

resolution of production Issue. Need to provide the resolution to the customer by fixing the business requirement in Salesforce.

Worked on Salesforce ??? Trailhead, Apex, VisualForce, Lightning Component Framework, Integration and API???

Worked on On-going Database issue.

Handled Salesforce business to keep track of customer interactions and sales data.

Worked on daily Remedy force tickets to fix Salesforce Dashboard analytics issue

Worked on P3 tickets .

Good at debugging and bug fixing.

Handled Jira and Fixing Errors.

Worked on Performance Dashboard (Salesforce Dashboard), Activity Explorer (CPQ errors), PGAdmin, Postman, MS Access, DBeaver.

Handled Database Issue Debugging and bug fixing

Handled On-going Database issue in SQL Server management Studio.