Emmanuel Ogechukwu Patrick

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SUMMARY PROFILE

Emmanuel is a results-oriented Business Analyst and Scrum Master with a combined eight (8) years of experience in requirements gathering and Agile project management. He is a detail oriented team player with strong analytical, interpersonal, and problem-solving skills. He has a global mindset with a startup drive and an expert and working knowledge of Agile frameworks. He is able to manage small/large enterprise product teams both offshore/onshore. He is a Certified AWS DevOps, and a certified Scrum Master. He is currently working on his PMP certification.

PROFICIENCIES/TOOLS

- Product development (Software)
- Sprint/Release Planning
- Atlassian Suite(Jira,Confluence)
- User acceptance testing (UAT)
- Business Process Management
- DevOps
- Scrum
- Amazon web services (Architecture)
- Customer Relationship Management

PROFESSIONAL EXPERIENCE

ParallelScore   Aug. 2018 – Till Date
  Scrum Master

- Facilitate Sprint Planning,Daily Stand-Ups, Stakeholder Demos and Sprint Retrospectives.
- Guide continuous backlog refinement with the team.
- Support the Product Owner to ensure the Agile artifacts used by the team are healthy.
- Help define enterprise-wide guidelines. E.g. Definition of Done, Definition of Ready and team working agreements.
- Protect team from external interruptions to execution.
- Introduced the concept of code reveiw amongst product teams to ensure quality code.
- Coach Developers,Product Owners and senior stakeholders in Agile practices (Scrum, Kanban)
- Provide leadership with meaningful performance metrics and status reports based on Jira dashboards and reports.
- Track team impediments and escalate those that cannot be resolved within the team.
- Facilitate scrum of scrum meetings to manage dependencies across multiple scrum teams.
- Ensure full adoption of Jira, Confluence and other designated tools.
- Guided the product team on how to use Agile/Scrum practices and values to achieve business goals, while continuously assessing the Scrum Maturity of the team and coaching the team to higher levels of maturity, at a pace that is sustainable and comfortable for the team and organization.
- Solve conflicts within the team thereby promoting team bonding and efficient feedback culture to make sure the team is constantly improving in performance and continuous delivery.
- Provide metrics on team health via dashboards and reports.

ParallelScore   March 2016 – January 2018
  IT Business Analyst

- Worked with business leaders and acted as a liaison between IT and business units.
- Acted as a business relationship manager responsible for the collection, analysis, review, documentation and communication of business needs and requirements to the IT organization.
- Led the gathering of business needs as well as the design of solutions through direct interaction with business unit leaders.
- Involved in analysis of specifications of current system and performed gap analysis.
- Wrote SQL queries to validate data.
- Developed test scripts and performed Regression Testing as and when the bugs got fixed and checked whether application is free from bugs.
- Participated in developing and improving business processes at all times, assisting with the development of metrics, both within the technology and business organizations.
- Ensured that the design and integration of proposed system, software and hardware solutions led to the development and growth of the business through effective use of technology.

Vanso Nigeria Limited (Financial Services)   July 2011 – January 2016

IT Business Analyst

- Gathered requirements from key stakeholders, customers, and subject matter experts to define the scope and requirements of Wealth Management portals middle office needs
- Worked closely with the development team to verify that business needs are fulfilled and deliverables are produced within specified budget, quality and time
- Used agile systems and strategies to provide quick and feasible solutions, based on agile system, to the organization and worked on user-stories
- Developed system requirements specifications encompassing Functional and Non-Functional requirements.
- Designed the user roles and security access framework for the web portal.
- Developed plans for verification and validation of requirements at all levels so that developed software successfully fulfilled user expectations and business needs
- Drafted test strategies and test plans to verify accuracy of the functionality and performance of the software.
- Assisted in documenting User Manual and facilitate UAT and provide follow up to resolve any issues

Etisalat (Lagos, Nigeria)   February 2010 – June 2011

IT Business Analyst

- Gathered requirements from key stakeholders, and subject matter experts to define the scope and requirements of Account and Finance department need.
- Solely responsible for eliciting requirements using interviews, documents analysis, requirements workshops and Joint Application Development (JAD) Sessions, business process descriptions and workflow analysis
- Worked closely with the development team to verify that business needs are fulfilled and deliverables are produced within specified budget, quality and time
- Created test scenarios and developed test plans to be used in testing the FACT accounts application in order to verify that client requirements are incorporated in to the system design.
- Assisted in analyzing testing results throughout the project.
- Created SQL queries to carry out data cleansing during development stage.
- Developed system requirements specifications encompassing Functional and Non-Functional requirements
- Designed the user roles and security access framework for FACT software.
- Developed plans for verification and validation of requirements at all levels so that developed software successfully fulfilled user expectations and business needs
- Drafted test strategies and test plans to verify accuracy of the functionality, security, fault- tolerance, performance and successful system integration.

EDUCATION

Master of Science in Management Information Systems   2021

Bowie State University, Maryland

Bachelor of Science Sociology   2010

Olabisi Onabanjo Univeristy

CERTIFICATIONS

Certified Scrum Master   2018

AWS (DevOps)   2019