Ruthirappan Nandagopal
Salesforce Certified Developer/Consultant
Solution Architect

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SUMMARY

9 years of IT Experience with major expertise on Salesforce ecosystem. Remarkable organizational and planning skills with appropriate attention

RECOGNITIONS

Won best Employee recognition award Q3 2020 in T- Systems India.
Won HESDT Program Delivery Award in Dell India.

EXPERIENCE

Senior Application Developer/Lead Developer/Architect
T-Systems, India (April 2019 - Current)
- Working as an offshore Lead developer/consultant/Architect in this project.
- Solid experience in developing out-of-box/custom functionality using Apex in Salesforce Sales Cloud Application.
- Developed trigger framework for smoother control on the trigger order of execution.
- Expert in developing screens using the flow builder.
- Developing lightning components and make it enable through lightning record pages
- Working on Lightning component Development, Enhancement, defects, fixing and applying patches to the component issues.
- Part of team who developed Lightning Org Health application (potentially an App Exchange Application).

Senior Software Engineer
Dell Technologies, India (May 2017 – April 2019)
- Worked as an offshore developer/lead in Service Cloud lightning enhancement project.
- Expertise in Service Cloud Field Service Lightning.
- Classic to Lightning migration and integration expertise.

Developer
Replicon, India (May 2015 – March 2017)
- Salesforce Implementation Consultant for the Internal 300 Sales cloud users.
- Worked towards cloud security by encryption. Analyze usage patterns to detect anomalies and malware, and encrypt data gets stored in Salesforce.

Software Engineer
Cirrologix, India (Sep 2012 – Feb 2015)
- Managed over 450 SFDC users and their accessibility and permissions by Role Hierarchy, sharing rules and profile permissions.
- Implemented the Salesforce for Outlook, Work.com, Data.com integration.

Application Development
Org Health App, Document Classifier (Productivity App)
- Org Health App, Document Classifier AppExchange application

CERTIFICATIONS

- Service Cloud
- Sales Cloud
- Platform Developer 1
- Platform Developer 2
- Platform App Builder
- Salesforce Administrator

PRODUCTS

- Salesforce Core
- Service Cloud
- Marketing Applications
- Community Cloud – Partner
- SAP CPQ

SKILLS

- Authentication Systems
- Integration
- Data & Cloud Security
- UX Design
- JS
- Mobile Development

METHODOLOGIES

- Agile
- Waterfall

EDUCATION

Bachelor of Engineering, in Electronics and Communication

LINK

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