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Profile:

- Having 5+ years of experience in software testing world using manual and automation, in that 4 years involved as an Automation Engineer.
- I worked extensively in **Functional Testing, Compatibility, Retesting and Regression.**
- My work experience includes Insurance, Banking and Health care domains.
- Experienced in identifying the scenarios that to be automated, script development, framework enhancement, utility function development using selenium web driver.
- There is a **2.3 yrs** experience on **ServiceNow** in doing automation and functional.
- Automated complex scenarios through automation.
- Work Experience in IT Service Management (**ITSM**) Cloud-based Platform Service Now.
- Involved in reviewing other team members **Automation scripts.**
- Handling **Smoke Testing, Integration Testing, System Testing, and Compatibility Testing** and Performed exploratory style of Manual Testing.
- Proficient in grasping new technical concepts and utilizing them in an effective manner.
- Having good analytical and problem-solving skills.
- Excellent productive relation with management, team members and clients.
- Able to work independently and effectively with dynamically changing Test environment.
- Runs regression suite release wise on **Docker**.
- Basic knowledge on **Docker**.
- Very flexible, committed, adaptable and fast learner of new technologies.
- Automated ITSM modules like Incident, Change, Problem, Managed Documents and Knowledge Articles.
- Automated **Response time** testing for different forms in short duration for different **server** forms on **ITOM**.
- Experience on **Agile Scrum** model testing.
- Developed the common Utilities and Web Driver Utilities for Automation Framework.
- Experienced in **Manual testing** includes **GUI, Functional, Regression and System.**

Technical Skills:

Automation	: **Selenium IDE**, Selenium Web Driver
Programming	: Java
Database	: Oracle 10g
Operating System	: Windows 7/10
IDE	: Eclipse
Defect Tracking	: Bugzilla, Jira,QC(ALM)

Test Management Tools   : ALM(QC), Agm

Work History
- Started working with SAN Information Private Limited, from September 2015 To April (3.5 yrs).
- Started working with ValueMomentum, from April 22nd of 2019 to till date(2.3 yrs)

Education
- Post-Graduation in M.C.A, Pragathi Maha Vidyalaya from OSMANIA UNIVERSITY.

Projects:

Project (1) **: ERIE**
Framework : TestNG Framework.
Role   : Software Engineer Analyst.
Skill set   : **Selenium Web Driver,** Java, Docker.
Period   **:** From April 22nd to Till.

Description:
ERIE is the U.S largest insurance domain company. Erie Indemnity Company (Indemnity) is a publicly held Pennsylvania business corporation that has been the managing attorney-in-fact for the subscribers (policyholders) at the Erie Insurance Exchange (Exchange) since 1925. The Exchange is a subscriber-owned Pennsylvania-domiciled reciprocal insurer that writes property and casualty insurance. With CMDB Snow doing project on different forms based on the business requirement. Reports have been developed by Side in the project. CMDB is backbone for ServiceNow. Also integrates with different outside of the applications like SCCM, Tripwire, VCenter, Nutanix and soon. Integrated with SAMPro for software asset management. Newly started Service mapping project.

Roles and Responsibilities:

ITSM:

- Understanding Requirements and Functional specification of the feature.
- Identifying the required Test Scenarios.
- Prepared and executed Test cases as per system requirements.
- Involved in preparing the test plan during city upgrades.
- Identifying the manual scenarios which can be automated.
- Automated Incident POM page, Change POM page, Problem POM Page.
- Executes regression for each and every build.
- If any changes analyzed will update the scripts and test cases accordingly.
- Experienced in pushing code to Github.
- Experienced on setting up the selenium for new joiners.

ITOM:

- From **ITAM** side automated Asset module POM page.
- Developing automation scripts for new stories using **Selenium Web driver**.
- Executing Smoke and Regression automation suites on each Sprint.
- Executes Configuration Management regression suite for each sprint pre-release, if any changes found will update the scripts.
- Involved in reviewing other team members Automation scripts.
- Discussed with Sprint Master regarding issues.
- Updating the status to Sprint Master in SCRUM meeting.
- Testing individual modules in compliance with previous stable release.
- Done integration testing in all modules and reported many issues.
- Verifying the fixed issues in each build and closing the same after it resolved.
- Coordinating with onsite UAT team, to perform testing in production environment.
- Received Appreciations/Complements for automating CMDB – Asset module critical scenario.

Service Portal:

- Understanding requirement and coming up with the scenarios to be tested.
- Also tested in backend (snow) the behavior of the catalogs whenever new catalogs added.
- Automated the developed catalog items.
- Executed test scripts for each release.
- Defect logging in defect tracking tool, prioritizing defects, and communicating with the development team for their resolution.
- Sending status mails for every release after executing the regression.

Project (2) : **Boots**
Framework : TestNG Framework.
Role : Software Engineer Analyst.
Skill set : **Selenium Web Driver,** Java.
Period : From October 2017 to April 2019.
Description:
Boots is the UK's largest pharmacy-led health company. And it has around 2500+ stores ranging from local community pharmacies to large scale businesses. And boots communicate is addicted to helping their customers look and feel better than they ever thought possible. Boots UK is part of the retail pharmacy international division of Walgreens Boots Alliance, Inc. This is the first global pharmacy-led health and well-being enterprise. Boots has a unique

place in the heart of the communities it serves across the U.K. For almost 170 years, they have used their pharmacy-led expertise and support to help improve the health and wellbeing of local communities. Boots employees are always the choice for their colleagues and one and other.

Roles and Responsibilities:
- Identifying the manual scenarios which can be automated.
- Developing automation scripts for new stories using **Selenium Web driver**.
- Executing Smoke and Regression automation suites on each Sprint.
- Executing automation scripts as part of regression testing for each Sprint release.
- Delivering scripts on time.

Project (3) : Vacationizr

Duration : September 2015 to August 2017.

Environment : Windows.

Team Size : 2

Description:

This is the Germany based client. Developed by ashampoo_Systems . It is for online absences/leaves of the employees. In this you should have to give all the details for which company you want to use. This is the cloud-based vacation planning software for everyone. Schedule and manage leave days the way they were supposed to be managed. They maintain staffs leaves in staff attendance management system. For developing this software, the B2B Service providers are involved in Germany. They develop several customer based software development. They do a great job, often exceeding our expectations.

Responsibilities:

- Testing mainly focused on customer requirements.
- Execution of test cases based on Acceptance Test Plan and System Test Plan.
- Reporting the bugs into Bugzilla.
- Generating the Test Report.
- Identifying the manual scenarios which can automate.
- Involved in all testing related documentation.
- Involved in Bugs Tracking & Prepare Bug Report Document.
- Involved in weekly review meetings.

Place: Hyderabad   **(B. Swathi)**