SHAILAJA PRASAD MISHRA

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CAREER OBJECTIVE

Intending to pursue a career as a technical professional in CRM Cloud Marketplace. Also, I'm focusing on learning new technologies which will enable me to bring value to the projects and clients that I serve. Moreover, my objective is to strive towards growth as an individual, as well as growth of the organization that I am part of.

PROFILE

- Assists in preparing project plans using project management tools.
- Coding, Compiling, Unit testing, integration, packaging and deployment of developed software.
- Collaborate to form firm view of quality metrics and expectations for the delivery, and work with these throughout the sprint.
- Create and execute unit tests and perform basic application testing.
- Execute software development for outlined work; support, maintain and document software functionality, design and architecture.
- Makes recommendations towards the development of new code or reuse of existing code.
- Partner with peer technologists to share learnings and provide hands-on assistance.
- Provides technical advice and assists in solving programming problems.
- Sharing knowledge of tools and techniques with the wider team, both developers and non-developers.
- Work on POCs and cutting-edge features before they're integrated into the product.
- Work with technical product managers contributing to blueprints and assisting with annual planning of feature sets.

BASIC ACADEMIC CREDENTIALS

Qualification	Board/University	Year	Percentage
B.Tech	Uttar Pradesh Technical University (Galgotia college of engineering and technology)	2013 - 2017	74%
Intermediate	ISC City Montessori School	2012	80%

High School	ICSE City Montessori School	2010	81%

INTERPERSONAL SKILL
- Good team player, self-motivated individual with strong analytical, interpersonal, and communications skills (oral, written and interpersonal).
- Good communication skills, interpersonal skills, self-motivated, quick learner, team player.
- Actively Organized the First ever Graduation Ceremony at IBM India Pvt. Ltd. after completing domain training.
- Organized the X Connect at the project level to have team building exercise.
- Actively participated in organizing event at 'Fun at GIC' (IBM location specific Cultural Event) at Cross Sector.

TECHNICAL SKILLS
- Work with Validation Rules, Actions, Approval Processes, Flow Builder and Process Builder
- Experience in Force.com Apex Classes, Apex triggers, Lightning components, Visual Force pages, SOQL and SOSL, Salesforce App Exchange and Unit testing
- Integrate Salesforce with 3-rd party services using APIs
- Experience working with Salesforce.com sandbox and production environments.
- Work using Agile methodologies, including Scrum, Kanban, etc.
- Creation of Dashboards and reports to fill user needs.
- Implementation of custom Approval Processes, to allow user to be able to approve associations between objects.
- Implementation of Apex Jobs to execute actions in a scheduled manner.
- Configured Salesforce including but not limited custom labels, custom settings, profiles and permissions
- Strong working knowledge of Core Java or similar languages is desired. Quality oriented with good understanding and hands-on with unit / system / UI / performance testing.
- Practical and extensive knowledge of at: Apex, Lightning Web Component, Aura Component, Spring Boot, Hibernate, JPA.
- Good to have knowledge of Development tools (Eclipse, STS, Visual Studio etc).
- Working in an Agile team environment is highly desired.
- Creating custom reusable modules and components to extend elements and modules of core LWC and Javascript code.
- Build reusable code and libraries for future use.
- Strong experience on service-oriented architecture using Rest/SOAP. Knowledge on micro services architecture has added advantage.
- Propose designs for complex features with reusability, maintainability, and performance.
- Good knowledge of Maven, Jenkins, UiPath, Git and IBM API Connect.
- Basic knowledge of mathematical finance and derivative pricing models.
- Capability to develop highly scalable distributed systems.
- Able to define quality and security standards. Good verbal and written communication and negotiation skills.

Certifications: Salesforce Certified Administrator, Salesforce Certified Platform Developer-I, Salesforce Certified Platform App Builder, Microsoft Azure AZ 900

- **Company Name:** Moser Baer Solar Module Pvt. Ltd.
- **Project Title:** Simulation on PV Module Manufacturing
- **Duration:** One Month (June 2016)

CAREER HISTORY

- **Company Name:** IBM India Pvt. Ltd. (Gurugram)

- **Duration:** From April/2018 –June/2021.

- **Designation**: Application Developer (FSD)

- **IBM Assignment History:** August/2018 – June/2021

IBM Internal - Finance & Supply Chain, IN - IBM CPQ Product Developer - ePricer

Project Description: ePricer is IBM's primary HW pricing worldwide tool that provides a method of price quoting at list price or below for IBM salesperson and Business Partners. It supports special bid pricing based on approvals and delegations. ePricer provides a unified pricing mechanism in place of disparate spreadsheet based methods that were being used by users across geographies. It enables accurate price point validation and management reporting.

Work Description:

- Worked on change request and provided stellar solution to client.

- Worked on production defect with client to provide optimum solution to it.

- Resolved issues during life cycle management of applications.

- Worked on major components of the application while working on Business Enhancement

Toyota CRM Continental Program:

DataMart API/ Weather API – Integrating 3rd Part API's at their Application for lead capturing.
Work Description:

- Worked on change request and provided stellar solution to client.

- Worked on production defect with client to provide optimum solution to it.

- Resolved issues during life cycle management of applications.

- Worked on major components of the application while working on Business Enhancement

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- **Company Name: Accenture (Gurugram)**
- **Duration:** From June/2021 – 27th Sept, 2022.
- **Designation**: Application Developer (Salesforce Developer)

BOSTON SCIENTIFIC
June 27, 2021 - Dec 30, 2021
Role: Application Lead

Description: Project Role: Application Lead
Project Role Description:
Lead the effort to design, build and configure applications, acting as the primary point of contact.

Worked on change request and provided stellar solution to client.

Tools: Process Builder, Lightning Flow Builder, Approval Process, Reports, Dataloader.io, Apex

Work Description:

- Developed new Lightning Flows/Process Builders/Approval Processes and made relevant changes to the existing ones.
- Performed configurational development like designing - Formulas, Record Types, Page Layouts, Email Alerts.
- Worked in Custom Settings/Permission Sets/Roles/Profiles.
- Performed customization in Apex Triggers/Class/Controllers as per Business Requirements.
- Performing data migration using Dataloader.io.

MEDTRONIC INC.
Jan 1, 2022 – 27th Sept, 2022

Role: Application Lead

Description: Project Role: Application Lead
Project Role Description:
Lead the effort to design, build and configure applications, acting as the primary point of contact
Worked on major components of the application while working on Business Enhancement

Tools: LWC, Aura Components, Apex Controller, Process Automation, Permission Set Management, Test Classes, Reports and Dashboards, SOSL and SOQL Queries

Work Description:

- Performed development in Lightning Web Components (LWC), Apex Controllers, Aura Components by connecting to scratch developer org with Visual Studio Code through Salesforce CLI.
- Developed Apex Test Classes to achieve expected test coverage.
- Logically assigning permission sets to users to control Authorization.
- Performed data migration activities through Data Loader.
- Designing SOSL and SOQL Queries in Developer Console, Workbench.
- Experienced in working with Reports and Dashboards.
- Worked in agile bi-weekly sprint mode and communicated with Customer directly for delivery and review process.

- **Company Name: Salesforce (Bangalore)**
- **Duration:** From October/2022 – till now.

- **Designation**: Technical Developer Success Engineer (Salesforce Consultant)

Manage customers' expectations and experience in a way that results in high customer satisfaction. Develop and maintain technical expertise in assigned areas of product functionality and utilize that expertise effectively to help customers. Assist with the design and delivery of product and other technical training

Tools: Process Builder, Lightning Flow Builder, Approval Process, Dataloader.io, Apex, LWC,Apex Controller, Process Automation, Permission Set Management,Test Classes, Reports and Dashboards, SOSL and SOQL Queries, Splunk, Salesforce Trust, B2C Sandbox, SOM product, Salesforce Commerce Payments, Commerce Cloud

EXTRA/CO-CURRICULAR ACTIVITIES & HOBBIES

- Member of Blood Donation Camp in Galgotia College Of Engineering And Technology.
- Member of Rotary Club Committee in Galgotia College Of Engineering And Technology.
- Actively Participated in Nirmaan Galgotia Youth Parliament.
- Organized the Graduation Ceremony for Graduate Hire Training program at IBM level and earned the certificate/medal.
- Painting
- Sketching
- Internet Surfing