VENKATESHWAR ARANGARAJAN

An enthusiastic professional accustomed with proven managerial skills, targeting challenging opportunities as a **Business Analyst** with an organization of repute

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Executive Profile

Detail specific individual with over 10 years of experience in Business Intelligence, Business Analysis, Product Analysis & Management, Thought Leadership, Stakeholder Management & Team Management with key focus on profitability and optimal resource utilization

Excellent at **managing teams** in onsite & offshore model; led team with over **15 members from offshore** & ensured their daily productivity in terms of quality & quantity

Expertise in **designing & developing reports, queries & dashboards, supporting the BI applications** and installing & configuring of BI tools

Proven experience in **ITIL processes such as Incident, Problem, and Change Management**.

Mined & analyzed data from multiple sources to **drive optimization & improvement & delivered data-driven solutions** to business challenges

Proficient in **mapping business requirements, designing customized solutions** with strong analytical skills and capability to analyze business practices and define optimal procedures

Keen analyst with excellence in understanding and gathering requirements of Clients / Vendors / Consultants & other multiple stakeholders, followed by provisioning through **Data Warehouse/Business Intelligence Solutions**

Insightful experience in **project management activities** including project scoping, estimation, planning, finalization of technical/functional specifications, resource administration & quality management; Successfully delivered projects entitled as **Data Analytics for Retail Stores** in **Bangalore Airport**, **Cognos Reporting - Installation & Configuration, Report Development – Tableau and PowerBI** & so on

An effective **multi-tasker** with strong **analytical & logical**, **problem-solving, statistical, and organizational** skills and capability to relate to people at any level of business and management

Technical Skills

- **Reporting Tools:** Cognos, Business Objects, Tableau, Power BI, Birst
- **Dashboard Tools:** Cognos workspace, Birst
- **Data Modeling Tools:** Cognos Framework Manager, Birst DM
- **ETL Tools:** Informatica, IBM Data Manager
- **Enterprise Tools:** ORACLE JDE, SQL Query Analyzer
- **Languages:** C, C++, SQL

Key Skills

Business Analytics & Intelligence	BI Reporting/ Dashboards
Project Management	Process Improvement
Data Warehousing / Reporting	Data Modeling
Customer Relationship Management	Team Management & Leadership

Soft Skills

Soft Skills — Decision-maker, Collaborator, Problem Solver, Analytical

Career Timeline

Wipro Technologies - Senior Software Engineer

Graymatter Software Services - Technical Lead

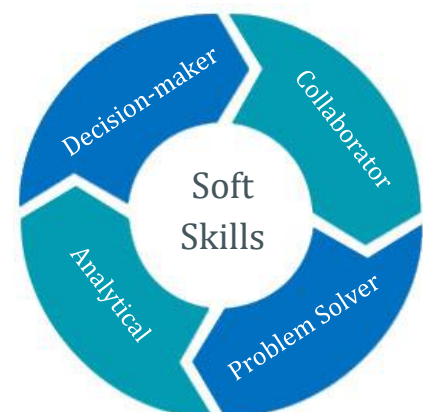| Oct'10-Dec'16	Dec'16-Jul'19	Jul'19-Dec'19

HCL Technologies - Technical Lead

Professional Experience

Sep'20-Till date with VMware Software India Pvt., Ltd, Bengaluru as Lead Business Analyst

Project Title: BI and Data Analytics Delivery for key stakeholders
Client: VMware Software India Pvt., Ltd
Consultant: Eteam Info Services
Key Result Areas:
- As project lead, Led the engagement with stakeholders
- Organized the projects with clear deliverable and timeline
- Creating a detailed business analysis, outlining problems, opportunities, and solutions for the business
- Requirements gathering, Understand the key business KPI's
- Defining business requirements and reporting them back to stakeholders
- Work with a team of technical analysts, Support the team with technical expertise and if needed hands-on execution
- Proactively investigate, report, and where possible, address data quality issues
- Organize/delegate project tasks to other team members and be responsible for timely delivery

Jul'19-Dec'19 with Graymatter Software Services, Bengaluru as Technical Lead

Project Title: Data Analytics for Retail Stores in Bangalore Airport
Client: BIAL (Bangalore International Airport Limited)
Consultant: Graymatter Software Services
Key Result Areas:
- Implemented BI solutions to get the sales, revenue & so on of the transactions occurring at retails stores in BIAL
- Interacted with clients to identify the issues that are being raised after the implementation
- Managed the BI team which works on support and enhancements
- Executed the monitoring and troubleshooting of issues with the ETL data load
- Coordinated & aligned with DEV Team & Field Engineers to install the proprietary H/W or S/W in the newly opened stores

Dec'16-Jul'19 with HCL Technologies as Technical Lead

Deputation:
Dec'16-Jul'18 with HCL Technologies, Chennai
Aug'18-Jul'19 with HCL Technologies, Bengaluru

Project Executed:
Project Title: Cognos Reporting - Installation & Configuration
Client: Infor
Consultant: HCL Technologies, Bengaluru
Period: Jan'18-May'19
Key Result Areas:
- Executed the installation of Cognos reporting components; developed BI solution using the ERP source as Infor M3
- Set up the server with required Databases, Softwares and other windows prerequisites
- Managed Infor Federation Services for security ; Installed & configured Cognos reporting

Project Title: Report Development – Tableau and PowerBI
Client: Infor
Consultant: HCL Technologies, Bengaluru
Period: Mar'18-Dec'18
Key Result Areas:
- Developed Tableau desktop/ server reports and dashboards & possess relevant presentation & storytelling skills
- Used Relevant Power BI in developing reports, dashboards, performing advanced analytics to analyze data
- Worked on Relational DBs (Oracle DBMS, SQL, PL/SQL), development & design

Project Title: Capability Building for Infor BI and Birst
Client: Infor
Consultant: HCL Technologies, Chennai & Bengaluru
Period: Jan'17- Mar'18
Key Result Areas:
- Operated in the team of BI consultants in building the analytics and BI capability for the Infor BI

- Managed & successfully installed Infor M3 ERP, BI products of Infor and configured them to get reports & dashboards with ERP data; worked on analytics tool Birst which was acquired by Infor
- Created reports with the near real time data which comes from the ERP
- Developed BI solution using Birst analytics tool by creating reports and dashboard with essential KPI's

Oct'10-Dec'16 with Wipro Technologies as Senior Software Engineer

Education & Credentials

- **B.Tech. in Information Technology** from SSN College of Engineering, Chennai in 2010

Personal Details
Date of Birth: 25th September 1987
Languages Known: English, Hindi, Tamil and Brazilian Portuguese (Basic)
Permanent Address: Bengaluru, India

Annexure (Projects Undertaken)

At Wipro Technologies:

Project: Cognos BI, Cognos Data Manager ETL Enhancement
Client: Cargill Pvt. Ltd.
Consultant: Wipro Technologies, Chennai & Brazil
Role: Team Lead and a BI consultant
Period: Dec'11-Dec'16
Key Result Areas:
- Analysed day-to-day issues in Cognos BI reports & other applications; provided solution & ensured smooth delivery
- Developed complex reports using report studio as per the requirement ; executed troubleshooting of the reports by fixing the data issues & found ways to improve the performance of the report
- Maintained the sanity of production servers thereby avoiding production issues
- Mentored a team of 15 members from offshore & ensured their daily productivity in terms of quality & quantity; conducted training, induction of new joinees; ensured onsite-offshore connect, knowledge transfer & team building
- Identified repetitive issues & problem management investigations and created Standard Operating Procedures as part of knowledge management process

Project Title: BI Analyst– Business Objects
Client: CVS Caremark
Consultant: Wipro Technologies, Chennai
Role: BI Analyst
Period: Feb'11-Nov'2011
Key Result Areas:
- Created Standard Operating Procedures & updated the SMTD as part of knowledge management process after each knowledge transition session
- Learnt about the various components of BO & how they are being used in the BI implementation of various domains such as sales, manufacturing, and so on ; developed WebI reports
- Worked in data modeling & post deployment support which includes troubleshooting the data issues and performance issues in the reports