[Yash Agrawal]

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Education

- Bachelor of Computer Application: Information technology

EXPERIENCE

- Total Experience in Salesforce: 6 Years

8X Certifications

- Salesforce Certified JavaScript Developer I
- Salesforce Certified Platform Developer I
- Salesforce Certified Platform Developer II
- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Advanced Administrator
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified Associate

TECHNICAL EXPERTISE

- Visualforce/Apex
- Salesforce Administration
- Salesforce Advanced Development
- Integration REST
- Integration SOAP
- Data Migration
- Apex
- Package
- LWC
- Aura
- Process Builder
- Oracle/SQL/PLSQL
- Deployment Manager
- JavaScript
- jQuery
- API's
- SLDS
- Lightning component
- COPADO Deployment
- Flow
- Workflow
- Visualforce
- Commerce Cloud
- Community Cloud
- Sales Cloud

1 - Victoria Secret

- **Domain**: Sales cloud

- **Duration**: October 2017 – April 2018

- **Team Size**:5

- **Role**: Developer

- **Skills Used**: LWC, Aura, Apex, JavaScript, CSS, Flow, API's, Integration

- **Description**: Worked on Lightning Component creation and worked on Integration with the third-party tools. Also worked on UI design for lightning web pages and community pages. We are working on getting end user orders details, order cancel details using API callout from Victoria Secret site into salesforce and add into the Lightning component data table and it is added onto case record. The Authentication for callout is via Named credentials so we had username and password with us.

2 - SH360

- **Domain**: Sales cloud
- **Duration**: May 2018 – August 2019
- **Team Size**: 6
- **Role**: Developer
- **Skills Used:** Apex, Apex Trigger, Aura, LWC, JavaScript
- **Description**: Worked on Lightning Component creation to show Contact records in a Card format with related event details and contacts basic details and there are some filters for searching a specific contact record or to find some specific contacts of specific category like – contact records which is having n kind of permissions and he is a part of n events.

3 - British Airways

- **Domain**: Sales cloud, Service cloud
- **Duration**: August 2019 – July 2020
- **Team Size**: 4
- **Role**: Sr. Developer
- **Skills Used:** Apex, Apex Trigger, Aura, LWC, Omnichannels
- **Description**: Worked on trigger to manage the record creation and updating the related object records value based on some profiles and permissions. So, user can check multiple objects data on a single object record page with proper linking with the field values. Create trigger for Account record and there are 4 different fields to get the users record linking on account object based on campaign object. We need to map the users record on Account record is based on child campaign record. And campaign record is having contact lookup then contact record is having some unique email address and we need to find that email address in users record and if found then we have to bind that user record on account. And also manage channels for the service.

4 - USS

- **Domain**: Sales cloud
- **Duration:** August 2020 – July 2021

- **Team Size**: 6
- **Role:** Sr. Developer
- **Skills Used:** Apex, Apex Trigger, LWC, Aura, FSL, CPQ
- **Description**: Worked on Object record creation based on other record creations with some specific patterns, project is using CPQ and FSL process for record creation. And the work is we need to add some extra records based on service and delivery of the item (water tank etc.). Basically, we are working on the project where if end user is having a event it may be small event or large event but its offline event and event may be run for 1 day or may be runs for more than 1 day. So, user or host needs some tank trailers (luxury washroom or restrooms) or waste tank to collect the wastage and water tank for the water service. So if the event capacity is around 500 guest for 3 days then they want water service and waste tank service and trailers and every day they want service for the rest rooms so to manage all the things we are creating records to manage all the hierarchy in salesforce and manage all the taking actions in the form of different different objects like work order, workorder line item, maintenance plans etc. and using FSL to manage the record status change. Like workorder creation for waste tank water tank and restroom and if they deliver the status ill update to deliver when event ends, we need to collect our wastewater tank restrooms again so collect from the site and change the work order status to collected/returned. Created ChatBot by using Einstein Analytics and also used Einstein AI for automatic replies.

5 - ClouDNA

- **Domain**: Sales cloud
- **Duration**: August 2021 – January 2022
- **Team Size**: 3
- **Role**: Sr. Developer
- **Skills Used:** Apex, Apex Trigger, Aura, Visual Force, Flow, Process Builder
- **Description**: Worked on Visual Force pages and Integration with Sears system to get the data of Work Order and create and update the Work Order record accordingly and calling Aura from Visual Force page and show the aura component on VF page.

6 - Bardstown

- **Domain**: Sales cloud
- **Duration**: February 2022 – June 2022
- **Team Size**: 2
- **Role**: Sr. Developer (Team Lead)
- **Skills Used:** Apex, Aura, LWC.
- **Description**: Worked on creation of custom object and creating lightning component to identify the products ordering for particular account with the date and time, Record create to store the detail of products ordered for particular account with the date and time and a unique id. Basically, user wants to store the information of each and every product ordering by a specific account with the ordering date time. If user wants to remove, then also we capture the information in a particular object with the date and time so in future we can have the data based on the account like which account needs what products. Provide the products details and all the action on the public site as well by using community cloud.

7 - Sunpower

- **Domain**: Sales cloud

- **Duration**: July 2022 – January 2023
- **Team Size**: 15
- **Role**: Sr. Developer (Team Lead, Associate Release Manager)
- **Skills Used:** Apex.

- **Description**: Worked on Integration from Skedulo third party app to get the exact travel time taken by service executive while providing the service at doorstep. We need the exact same travel time taken by the service executive when he/she goes for service via vehicle. Previously Sunpower team is calculating time travel velocity according to the geolocations but now I used the API to get the exact same travel time from skedulo web app which is taken by executive. Now we have accurate data and also worked on some bug fixes like users is not having access to some lightning components and they cannot see the reports or data in data table in LWC component.

8 - LSEG

- **Domain**: Sales cloud
- **Duration**: January 2023 – August 2023
- **Team Size**: 12
- **Role**: Sr. Developer (Team Lead)
- **Skills Used:** Apex, CRM Customizations, Asynchronous Apex, LWC

- **Description**: Worked on writing trigger and record trigger flow to complete the product purchase process. Start from login on the web page and add product to cart as cart item to successfully dispatch the product. Product is nothing but a license access. Customer or executive want to purchase license then they can login and buy for their company. If a company executive buys a single product, then what we did is to manage the purchasing and validating the user and giving the access of license using integration with AEM team. So complete Checkout process of CPQ is done from apex side. Calling all CPQ standard methods to create quote and quote line and subscription and many more using apex. We used flow and triggers and batch and invocable apex and platform event most of the time to create the product item for an executive or assign the license access to them and in a second phase worked on LWC components to show the product on page and take input from executive for the users which need license in their company.

9 - Jefferies

- **Domain**: Sales cloud
- **Duration**: August 2023 – Present
- **Team Size**: 20
- **Role**: Sr. Associate Developer (Team Lead)
- **Skills Used:** LWC, Aura, Apex, CRM Customizations, Asynchronous Apex, GIT, AutoRabit, Mobile Publisher

Description: Working on an Madicon application (only for IOS) custom UI Design with custom objects and LWC and Aura. The project is based on dealing with the clients by the banking sales executives. We are working completely on custom UI design and not using standard components. We are using community to create the complete application and used mobile publisher to make it available for IOS devices like iPhone, iPad. We are done with design for iPhone and currently we are working on design for iPad.