Zeeshan Islam

Salesforce Developer

6x Certified Salesforce Developer with Excellent Hands-on experience in Salesforce configuration modules and web components, Problem Solving skills combined with strong Business and Technical Knowledge

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WORK EXPERIENCE

Application Development Team Lead
Accenture

07/2021 - Present   *Bangalore,India*

Responsible for :
- Worked on building a user friendly app for deleting records from multiple objects at the same using Lightning Web Component and Batch class - to clear storage in sandboxes and delete redundant data created due to testing.
- Worked on building Dynamic LWC components driven from Custom Metadata .
- Implemented single click cloning of records while preserving the relationship.
- Worked on release management, Deployment from one Sandbox to another using ANT and AutoRabit.
- Streamlined the application acceptance process by dynamically creating items at each stage to be validated and completed.
- Leading and mentoring a team, ensuring high quality output while meeting tight deadlines.

Technical Engineer
Salesforce

11/2020 - 07/2021   *Hyderabad,India*

Responsible for :
- Guided customers to follow Salesforce best practices to avoid limit issues and also helped in improving performance issues in Apex.
- Worked on and guided customers on managed and unmanaged package deployment, resolving deployment issues.

Systems Engineer
Infosys

07/2018 - 10/2020   *Bengaluru,India*

Responsible for :
- Extensive experience in creating and designing of Custom Objects, Fields, Relationships, Validation rules, Approval Process, Process Builders and Workflows.
- Experience in Configuration, Customization & Development of Salesforce application .
- Designed modern UI components using Lightning web components.
- Analyzed and implemented the security model (Object level, Field level and Record/Data Level) using profiles, Roles and Sharing model (OWDs and Sharing Rules) settings.
- Worked on out of the box features like Email-to-Case.
- Worked on Translations for more than 3 markets for easy and better customer experience.
- Experience in Agile Software Development Methodology.
- Experience in Integrating Salesforce with other systems using apex REST apis.

AWARDS

Pinnacle Award - North Star
Accenture
- Won the Pinnacle Award in the entire North America Region

SKILLS

Skill	Level
Apex	●●●●○
Lightning	●●●●○
SOQL	●●●●○
Lighting Web Components	●●●●○
Salesforce Admin	●●●●○
Data Loader	●●●●○
OOPs	●●●●○

HANDS-ON CLOUD

Sales | Service | Community

EDUCATION

Bachelor of Technology: Computer Science & Engineering
Maulana Abul Kamal Azad University Of Technology

06/2014 - 06/2018   *Kolkata*

ISC(12th)
St. Xavier's School

2012 - 2014   *Ranchi*

CERTIFICATES

Salesforce Certified Platform Developer I

Salesforce Certified Platform Developer II

Salesforce Certified Sales Cloud Consultant

Salesforce Certified Sharing & Visibility Architect

Salesforce Certified Administrator

Salesforce Certified Platform App Builder

Infosys Global Agile Developer Certification