

# ALLADIN

Software Engineer – SFDC Developer – Salesforce Consultant

## PROFILE

6x Certified Salesforce Developer with overall 6 years of IT Development experience including Salesforce customization and configuration. Worked on the projects from scratch till their completion and hands-on experience writing Apex Codes, Integration with several external systems, AppExchange products like DocuSign, Drawloop, Map Plotter, ZynBit, 311, GRC and GDPR Products. Expertise in Lightning Aura Component, Apex and Visualforce. Working experience with LWC, Einstein products and Einstein analytics.

## CONTACT

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DATE OF BIRTH:  
23<sup>rd</sup> June 1989

PASSPORT:  
Available

## CERTIFICATIONS

- ❖ Salesforce Platform Developer I
- ❖ Salesforce Platform Developer II
- ❖ Salesforce Administrator
- ❖ Salesforce Platform App Builder
- ❖ Salesforce Service Cloud Consultant
- ❖ Salesforce Einstein Analytics and Discovery Consultant
- ❖ Copado Administrator
- ❖ Flosum Certified Professional

## ACCREDITATIONS:

- ❖ Salesforce Health Cloud

## ACHIEVEMENTS

- ❖ Selected Pre-Keynote Speaker at TrailheadDX India, 2019
- ❖ Trailhead 2x Ranger
- ❖ Completed 13 Superbadges
- ❖ Active member of Salesforce Trailblazer Community

## SUMMARY

- Hands-on Experience on writing Lightning Aura Component, LWC, Integration and Visualforce.
- Expertise in writing Apex code using SOQL/SOSL/DML in the form of Apex Class, Trigger, Batch Class, Scheduler Class, Queueable Class, Test Class and Future Method with Salesforce best practices.
- Worked on integration using REST, SOAP and Bulk API with many platforms and having good knowledge on Event driven architecture like Platform Events and Streaming API.
- Developed and maintained DocuSign, SmartCOMM, Drawloop (Nintex DocGen), Map Plotter (Extentia), ZynBit, 311, GRC/GDPR and F-Secure applications on the Force.com platform.
- Good knowledge of Salesforce CLI and SFDX to create, test and deploy components from Visual Studio as well as knowledge of Salesforce Workbench and Data Loader.
- Well versed in HTML/CSS, SLDS, Modern JavaScript, jQuery, Ajax, PHP, SQL, XML and JSON.
- Functional knowledge of Sales, Service, Community Clouds, Sites and AppExchange.
- Good with software development fundamentals like data structures, Lightning Design System, OOPS, RDBMS and design patterns also worked with Salesforce Authentication, SSO and Auth Provider.
- Worked on Einstein Analytics, Einstein Prediction Builder and Einstein ChatBot.
- Experience in merging code through version control using Git and creating stories and deploying changes using Copado, ANT Migration Tool, Metadata API, Welkin Suite and Change Sets.
- Experience creating/modifying managed/unmanaged packages and install/used them.
- Experience communicating directly with the clients, handling team size of 7 and providing feasible solutions that include providing guidance, review code, deployment and gathering requirements.
- Experience with Agile development methodologies such as XP/SCRUM using JIRA, Basecamp, Rally software and attending Sprint planning/daily scrum/Retrospective/Sprint Review calls with the client.
- Excellent problem-solving, debugging and troubleshooting skills, with a solid customer-service orientation.
- Strong communication and inter-personal skills with the ability to work well in a dynamic team environment.
- Ability to maintain a detail-oriented approach while multitasking in a fast-paced environment.

## WORK EXPERIENCE

### Incapsulate, Salesforce Developer

📅 May 2019–Present 📍 Ahmedabad, GJ

- Successfully completed some projects using Lightning Aura Component, LWC, Apex Programming and Visualforce Pages.
- Leading projects, working with the Client directly, worked in a team of 6+ resources.
- Provide hands-on, expert-level technical assistance to developers.
- Managed API integrations and web services.

### Acute Infotech, Software Engineer (Salesforce Admin/ Development)

📅 May 2016–April 2019 📍 Bangalore, KA

- Building functionality - This includes writing apex code, creating Salesforce Triggers that cannot be done declaratively, creating Visualforce pages and more based on customer/manager requirements.
- Developed unit test class for Apex classes and Triggers to meet minimum 90% of code coverage and following best practices to improve code coverage.

### Banwali Associates, Jr. Software Engineer (Salesforce Admin/ Web Development)

📅 May 2014–May 2016 📍 Jaipur, RJ

- Working on World's No. 1 CRM technology Salesforce.
- Set up custom organizations, configure layouts, custom fields, user access and content.
- Migrated databases from other CRM software to Salesforce.
- Set up Workflow rules and fire off automated emails to customers of the business.
- Using PHP, SQL Server, HTML, CSS, and WordPress to create Web Applications.
- Learning and testing new technologies, frameworks, and languages like: Java, Python, C, C++, Linux OS etc.

## PROGRAMS AND ENGAGEMENTS

### OSSE (DC Gov.) (March 2020 – Present)

**Description:** Office of the State Superintendent of Education (OSSE) is the state education agency for the District of Columbia charged with raising the quality of education for all DC residents.

#### Responsibilities:

- Leading the project along with four Junior Developers and one QA.
- Using the Customer portal, creating Lightning components and managing Sharing setting for the community users.

## LANGUAGES KNOWN

- ❖ Hindi
- ❖ English

## HOBBIES

- ❖ Reading
- ❖ Music
- ❖ Carrom
- ❖ Chess
- ❖ Traveling
- ❖ Gardening

## SKILLS

- ❖ Salesforce Configuration: 9/10
- ❖ Apex Development: 8/10
- ❖ Lightning Component: 8/10
- ❖ Lightning Web Component: 7/10
- ❖ Einstein Analytics: 6/10
- ❖ Visualforce: 6/10
- ❖ Integration: 5/10

### John Hancock - LTC (Long-Term Care) (Feb 2020 – Present)

**Description:** LTC is a support portal for John Hancock's Life Insurance customers which provides support using Customer and Provider Communities.

#### Responsibilities:

- Using Lightning Component and LWC to build some strong and reusable components.
- Working on Service and Community cloud of John Hancock's Long-Term Care policy.

### Greysteel Company, LLC (July 2019 – Jan 2020)

**Description:** Greysteel is a leading transactional commercial property adviser for private, middle-market and institutional investors which provides Brokers to search all the Properties available to Sell or Rent in any location and make financial transactions with them and Investors to communicate on a Property with Brokers and Property Owner.

Greysteel has many functionalities, some of them are:

- Map Plotter to see all the Properties on the Map.
- Box to store Photos and documents for Property in Secure Folders
- Drawloop to generate documents automatically from any Property records.

#### Responsibilities:

- Managing the team along with six other developers, Integrate Salesforce with Buildout, Quickbook and Box platform.
- Use Drawloop (Nintex DogGen) Package to generate documents automatically.
- Use Map Plotter (Extentia) Package to map records on the Map using Address fields.
- Communicate with Clients directly on daily Stand-up, Scrum calls and Emails and understand requirements.
- Manage day-to-day execution of project implantations. Assist with the planning, tracking, documentation, and status updates for the project on daily Internal call.
- Provide hands-on configuration and customization of the product in all declarative tasks.
- Write Apex classes, Test Classes, Visualforce pages, Triggers, Lightning Aura Component, SOQL, SOSL, etc.
- Manage Org Data and Packages.

### ConfidentG: Agile GDPR Compliance Management (March 2019 – April 2019)

**Description:** GDPR Compliance with Agility is an End-to-End Process Management app to manage multiple GDPR requirements, including Data Protection Audits, Risk management and Control testing. Companies across all Industry verticals can use this app which offers a Risk-based approach to GDPR Compliance.

#### Responsibilities:

- Manage day-to-day execution of project implantations. Assist with the planning, tracking, documentation, and status updates for the project.
- Manage Reports and Dashboards.
- Create Custom Objects, Fields, Workflow Rules, Process Builders, Flows, Validation Rules, Email Templates, Email-to-Case, Web-to-Lead and Page Layouts.
- Data Migration using Data Loader and Salesforce Workbench.
- Manage Roles, Users, Profiles, Permission Sets and Sharing Settings
- Write Apex codes, Test Classes, Visualforce pages, Triggers, SOQL and SOSL.

### Confident Governance - GRC Security Risk Governance (Jan 2019 – March 2019)

**Description:** Confident Governance® GRC Product Suite is developed with a simple goal in mind: to help Organizations across all Industry verticals to achieve and maintain the highest Ethical Governance, Risk and Compliance Management standards across all Operational Spectrums.

- Confident Governance's GRC product provides solutions:
  - Cyber Security Risk Management
  - Audit Automation
  - Enterprise Risk Management
  - Corporate Governance
  - Corporate and Regulatory Compliance
  - Sustainability Initiatives

#### Responsibilities:

- Manage day-to-day execution of project implantations. Assist with the planning, tracking, documentation, and status updates for the project.
- Provide hands-on configuration and customization of the product.
- Write Apex codes, Test Classes, Visualforce pages, Triggers, SOQL and SOSL.
- Manage Org Data and Packages.

## EDUCATION

**Graduation - Bachelors - Tirupati College - Rajasthan University**  
2010 – 2013