RIJUL BHATNAGAR
Sr. Scrum Master

PROFILE

Agile Enthusiast and a certified Scrum Master having more than 10 years of rich experience in leading Agile projects, People Management, Test Management and Quality Control across Agile (Scrum & SAFe).

CONTACT

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TECHNICAL COMPETENCIES

- Insightful experience in implementing scrum in development teams for continuous delivery within product lines.
- Hands on experience of working in Agile Software Development Methodology including Scrum and SAFe.
- Adept at handling client-centric operations, addressing client grievances and managing the management response process for a smooth transition between business and development team.
- Proficient in Manual, Database Testing using DBFit tool, UI and API Automation Testing using C# and Selenium WebDriver, HP QuickTest Professional (QTP)/HP Unified Functional Testing (UFT).
- Strong knowledge of Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
- Solid implementor of OOPS Concepts
- Excellent troubleshooting and debugging skills.
- Hands on experience in JIRA, TFS and GIT configuration management & source control.
- Experience of working in Agile methodologies: SCRUM model, Continuous Integration, Iterative Application Development and TDD (Test Driven) as well as BDD (Behavior Driven) approach.
- Test Planning, Estimation, Monitoring, Execution and Closure.

WORK EXPERIENCE

Mercer Consulting – (Health & Wealth)
[Senior Consultant] - Sept 2020 - Till Date

- Guides and coaches the Scrum Team on how to use Agile practices and principles to deliver high quality products and services to our customers.
- Gets team to a high performing level by recognizing areas of strength and improvement and employing appropriate coaching and development techniques.
- Responsible for ensuring Scrum is understood and the team adheres to Scrum theory, practice, and guidelines.
- Coaches the Scrum team in self-organization, cross-functional skillset, domain knowledge and communicates effectively, both internally and externally working within the Scrum team.
- Works with Scrum Team, as well as internal and external stakeholders, to influence and drive decision making and support organizational project or product teams.
- Resolves team impediments with other Scrum Masters to increase the effectiveness of the application of Scrum in the organization.
- Works with Agile coaches and other Scrum Masters to grow within the role.
- Contributes to the advancement and improvement of Agile practices within the organization.
- Facilitates and supports all scrum events: Sprint Planning, Daily Scrum, Sprint Review, and Sprint Retrospective.
- Acts as a leader who coaches and supports Agile teams assigned to mainly Business as Usual (BAU) work and to a lesser degree, important department initiatives and applicable portions of corporate projects and initiatives.

Aristocrat Technologies – ASX50 listed, leading providers of gaming solutions.
[Senior Technical Lead] - Apr 2017 – Sept 2020 (3 years 5 months)

- Facilitating in setting up the Sprint cadence, definition of done, Sprint planning, Daily stand up, review and retrospective.
- Assemble and verify technical requirements from Product Managers/Product Owner.
- Able to be responsible for the team & works as individual contributor.
- Own and handle impediments, blocking issues, problem resolution and corrective action.
- Analyze development and agile and Scrum processes and outcomes to identify root causes & drive opportunities for improvement.
- Helping team in doing sizing (estimation) of User Stories using Planning Poker.
- Collaborate with Product Owner and the team for Product backlog creation, Feature Prioritization and Spring Backlog creation. Enabling close cooperation across all roles and functions.
- Coordinate dependencies between teams with other Scrum Masters.
- Collaborate with Business owners, Product managers and Product owners to assure strategy, vision and roadmap alignment and execution.
- Track sprint or release progress and team productivity using Agile metrics (Burndown, Velocity, Lead Time, Cycle Time etc.)
- Coach the development team to practice the core agile principles of Collaboration, prioritization, team accountability, and visibility.
- Ensure cross-functional coordination (analysts, developers, and testers) is occurring early and often.
- Recommend improvements and assist in changes to best practice
- Assist with internal and external communication, improving transparency, and radiating information
- Create an environment that empowers and energizes team members, with a focus on accountability, adaptability, and collaboration.
- Lead a team of 12 members and resolve their queries and challenges in each Agile sprint.

- Maintaining Legacy applications
- Code reviews and design reviews
- Agile Project Management | Scrum | CA Agile Central - Rally | Coaching Agile Practices | Scaled Agile Framework (SAFe) | IT Quality Control Management | Risk Management | Release Planning | User Stories | People Management | Requirement Analysis.

PROFESSIONAL EDUCATION

- <u>Master Degree</u> - 2014 - 15
  (*Software Engineering*), Birla Institute of Technology and Science, Pilani, Rajasthan, India.
- <u>Engineering Degree</u> - 2006 - 10
  Bachelor of Technology (*Computer Science & Engineering*), Department of Computer Science, Guru Jambheshwar University of Science & Technology, Hisar, Haryana, India ('A' Grade University Accredited by NAAC).

CERTIFICATIONS / TRAININGS

- Certified Scrum Master

LANGUAGES KNOWN

- English
- Hindi

PERSONAL TRAITS

- Excellent Communication Skills
- Self-motivated & highly Professional
- Excellent Planning & Presentation Skills
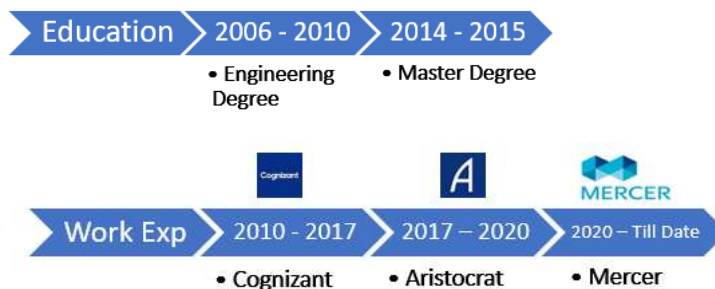- Positive Can-Do attitude

VISA'S

- USA B1/B2

Cognizant – World's leading professional services company. Fortune 500 #194
[Associate] - Dec 2010 – April 2017 (6 years 3 months)

- Interact with Product Owner and Business owners for user story scope determination with in a sprint
- Review functional requirements and user stories from business partners in RALLY/JIRA/TFS.
- Define test methods and create test plans for new or updated software projects to determine if the software will perform accurately and reliably according to documented requirements as well as established standards under both normal and abnormal conditions.
- Responsible for the test analysis, planning, test case creation, execution & closure of the objects before delivery to client.
- Develop UI, API and Database Automation frameworks using technologies like C#, Java with Selenium WebDriver, HP UFT, Excel VBA, SAOP UI, Rest Assured, Postman, DBFit Tool, SpecFlow, Cucumber, NUnit, JUnit, TestNG.
- Think outside the box and come up with solutions to automation coding problems.
- Execute test plans and create test reports to describe program evaluation, testing, and correction.
- Monitor program performance after implementation to prevent reoccurrence of program operating problems and ensure efficiency of operation.
- Verify and report Defects, maintains documentation of test results to assist in debugging, analyses test results to certify existing functionality and integrations and recommends corrective action upon failures.
- Cross-browser testing in Internet Explorer, Firefox and Google Chrome.
- Member of the implementation team at the client site for performance tuning, system installation and user-training.
- Perform code merge in Git, SVN and IBM ClearCase.
- Execute test plans and create test reports to describe program evaluation, testing, and correction.
- Complete Code Reviews of Automation scripts within every sprint.
- Lead a Test team of 10 members and resolve their queries and challenges in each Agile sprint.

HISTORY

IT SKILLS

Database Technologies:	SQL Server, Oracle
Programming Languages:	C#.NET, Java, Visual Basic, JavaScript
Source Control:	TFS, GIT, SVN, IBM Rational ClearCase
Technologies:	.Net, Pega, HTML, JavaScript, JSON, XML
Agile Methodologies:	Scrum, SAFe
Office Suite:	Microsoft Office (Word, Excel, Powerpoint and Visio)
Virtualization Technologies:	VMWare

Other Tools: Jenkins, Docker, Visual Studio, Selenium Webdriver, N-Unit,J-Unit, DBFit Tool ,VSTS, Microsoft Test Manager, HP Quality Center, HP Unified Functional Testing (UFT), HP QuickTest Professional (QTP), SpecFlow/Cucumber BDD, Postman for APIs, Rest-Assured, Ready API, SOAP UI.