

# SHIVSAGAR DINKAR SURYAWANSHI

Assistant Manager - IT



## Contact Information

Shree Krishna Complex,  
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## Synopsis

With App 5.5 Yrs. of Exp in IT/  
Telecom industry. My current  
objective is to apply my  
knowledge and technical skills to  
help lead a competitive growing  
company to a new level of success  
& guide them towards new  
technology.

## Academic Qualification

**B.Sc.** (Computer Science) from  
Shivaji University.

Pursuing **MBA** in Information  
Technology from MIT Pune.  
[Distance]

## Technical Qualification

Degree in Computer Science

## Certificates

1. **RHCSA**
2. **RHCE** (participation certificate)
3. **MCTS, MCSA**
4. **CCNA** (participation certificate)

## Microsoft Certification (MCSA 2008)

Microsoft Certification ID: <b>8550643</b>		
Exam	Description	Complete
642	Windows Server 2008 Network Infrastructure, Configuring	03/19/13
640	Windows Server 2008 Active Directory, Configuring	03/23/13
646	Pro:Windows Server 2008, Server Administrator	03/23/13

## Red Hat Certification (RHCSA)

Red Hat Certification ID: <b>130-117-112</b>		
Exam	Description	Complete
	Installing and Configuring RHEL 6	07/08/13
Ex200	Create and configure file systems and file system attributes, such as permissions, encryption, access control lists, and network file systems	07/08/13

## Personal Information

Nationality	Indian	Language Known	English, Hindi, Marathi
Passport No	J9772735	Expiry	20/09/2021
Current Company	ZHL	Current C T C	4,30,000/-
DOB	24-02-90	Expected C T C	30%
Notice Period	1 Month	Work in Shift	Yes

## Educational Qualification

S S C	New High School , Sangli	Jun-2005
H S C	Dr. Patangrao Kadam Mahavidyalaya,Sangli	Jun-2007
B.Sc. (Comp. Sci.)	S.S. Collage Sangli/Miraj (Shivaji University, Kolhapur)	May-2011

## Technical Proficiencies

<b>New Site Setup</b>	New Site setup with complete IT Infrastructure
<b>Server &amp; Operating system's</b>	<p>Managing a Nutanix Cluster</p> <p>Installation of Microsoft Windows 2k, 2k3, 2k8, 2k12 server all editions, RAID 1 &amp; 5, ADS/DHCP/ DNS / WINS/ IIS/FTP/PRINT/WDS/WSUS/Domain Controller /GPO and hardware troubleshooting.</p> <p>Installation of SQL Standard Edition 2k5 /2k8 / 2K14 databases &amp; MySQL backup &amp; L1 support. Tally ERP9 Server &amp; client installation with TDL and TCP.</p> <p>Open Source (BDS) FREENAS / NAS4FREE / CentOS / BT 5</p>
<b>Software</b>	All MS Office editions, Open Office, Internet Utility Software, , FTP, Open Source Apps, AutoCAD, VMware, Virtual PC, Microsoft Visio, Adobe Photoshop, Lotus notes etc.
<b>Hardware</b>	Install All Windows Operating System, Network Printers, Scanners, Voice Logger, Access Controller, DVR, USB Devices, PC Assembling, Laptop parts replacement, Router, Microsoft Outlook exchange, POP3, IMAP configuration, PC Troubleshooting of hardware issue, faulty part replacement of Desktop, Laptop and Server.
<b>Networking</b>	LAN, WAN, VLAN, WLAN, VPN, TCP/IP, Wireless Router 802.11 a/b/g, HUB, Switch, Modem, Firewall, Load Balancer. Structure Cabling, Crimping, DNS, DHCP, Group Policy, WINS, Lease Line, P2P, MPLS and ISDN.
<b>Vendor Management</b>	New Internet leased line / PRI line booking, Monthly billing, Procuring new assets, Maintaining Asset Inventory in Fixed asset software.

## Professional Experience

**Current Organization : ZIQITZA HEALTHCARE LTD. ([www.zhl.org.in](http://www.zhl.org.in))**

**Designation : Assistant Manager - IT**

**Duration : Mar 2017 – TILL DATE**

### **IT Infra. Management:**

#### **Server, Laptop and Workstation:**

- Managing a Nutanix Cluster  
Creating VM server, Data Protection, storage, cluster health check, Firmware Updates, Software Updates.
- Monitoring tool installation & configuration – Zabbix.
- Maintaining Infor & EAM application servers
- Vulnerability Assessment & Patch Management.
- Native Environment, 15 Servers, 80 Desktop, 20 Laptop with OS Window XP / 7 / 8 / 10.
- Installation, configuration and troubleshooting of Desktop, Laptop, Netbook.
- Faulty parts replacement and repair of Server, Desktop, Laptop, and Netbook.
- Handling RHEL 6 , Centos and Windows 2003/2008/2012 Server (Installation & configuration of RAID/ADS/DHCP/ DNS/WINS/ IIS/FTP/PRINT/Domain Controller /GPO/ WDS/ WSUS) and hardware troubleshooting.
- Hardware and software upgrades, Service Packs, Windows Updates, Antivirus updates etc.

#### Applications:

- Installation of SQL Server 2005 /2008 / 2012 Database & My SQL L1 Support. (Backup & Restoration)
- Taking data backup of file servers available on all regions on daily basis & restoring data when user needs.
- PAN India Application support for EDS, Fixed Asset, Easy Payroll and Tally.ERP 9 application with TDL.
- Providing application support & Data backup of Application Server (EDS, Tally ERP, Mrs-Cad, Drishtri, DVR Recorder, Xtend Voice Logger, Payroll and Fixed Asset Software)
- Managing FTP NAS Box (User Creation, Modification in Right, Group Creation, Backup & Restoration)
- Managing & maintaining Centralized NAS server for local and all regional Server Backup & Restoration.

#### Server:

- Taking data backup of File Servers available on daily basis, weekly, monthly & restoring Data when user needs.
- Through default NTBACKUP / backup Utility.
- Home area creation & deletion & also assigning the permission to user.
- Application deployment through server to user end and adding & modifying application permissions.

#### Encryption:

- Installation, deployment of McAfee Agent .
- Installation, deployment of McAfee DLP / McAfee Safe Boot (EPO)

#### GPS:

- Monitoring the GPS on daily basis.
- Checking of GPS accuracy.
- Maintaining a record of vehicle down time with proper reason.
- Installation and troubleshooting of GPS devices (Technoton, Cert Infotrack, HotDot, Fortuna, ERM, TrackNova)

#### Printer & Scanner:

- Installation, troubleshooting of Printer & Scanner.

#### Remote Application:

- Team Viewer, Net-Meeting, Remote Desktop, Ultra VNC Viewer.

#### Infor Sunsystems:

- Installation, configuration of Infor software
- Troubleshooting of Infor software on client laptop.

#### Blackberry - Android:

- Installing & configuring user profile.
- Troubleshooting MDM related issue. (MaSS 360)

#### Audio & Video Conferencing:

- Managing Polycom Audio Video Conference Polycom HDX 7000 (license 1+3) with client license 8 users.
- Taking care of Audio & Video conference for monthly review and Board meetings.

#### Online UPS & Batteries:

- Taking care of 5KVA to 15 KVA Online UPS.

#### Antivirus & Patches:

- Hardware and software upgrades, applying Windows Service Packs, Windows Updates, Antivirus updates etc.

#### CCTV Camera and Biometrics:

- Perform on-site and remote technical support of CCTV, Biometric and Access Control products.

### Voice Logger & EPBX System:

- Nexsus Analog 16 Port / Xtend Analog 16 Voice logger L1 Support.
- Modification in EPBX system as per requirement.

### Reports:

- Maintain the records of all the necessary documents.
- Making Daily reports of work report & updated the same to IT Manager.
- Logging call with HP & IBM for not working of assets i.e. Desktops, laptops, Server and Tape Drive.
- Managing & Maintaining Network Inventory, Machine BIOS / Admin Password list.

### Team Management:

- Helping regional Engineers team for any technical assistance require.
- Submission of weekly report to management for pending issues.

### Network Management:

- Installation, Managing & maintaining TP-Link Load Balancer.
- Installation and configuration of Open\_VPN Server
- Modification in Internet Access policy as per company policy.
- LAN, WAN, VLAN, WLAN, VPN, TCP/IP, Wireless Router 802.11 a/b/g, HUB, Switch, Modem, Firewall, Load Balancer, Structure Cabling, Crimping, DNS, DHCP, GPO, WINS, Lease Line, P2P, MPLS and ISDN PRI.

### Vendor Management:

- Raising IT Indent with configuration for procuring new asset for PAN India.
- Supporting Procurement Team in Procuring assets, co coordinating with vendors for bargaining in price.
- Taking care of Internet lease line & PRI lines. (Letter drafting, Billing, Tariff Change)
- Maintain the records of all the necessary documents & Preparing letter as required by business.
- Logging call with Dell & IBM for not working of assets i.e. Desktops, laptops, Server.

### Projects:

- Vehicle GPS Tracking Implementation (Technoton,Cert-Infortrack,Fortuna,HotDot ... Etc)
- **Mobile Device Management [MaSS 360]** platform implementation, admin, support and troubleshooting.]

### Previous Organization:

**Organization** : Clover Infotech Pvt. Ltd. ( <http://cloverinfotech.com> )  
**Designation** : Senior System Administrator - IT  
**Duration** : June 2016 - Mar 2017

### Previous Organization:

**Organization** : ZIQITZA HEALTHCARE LTD. ( [www.zhl.org.in](http://www.zhl.org.in) )  
**Designation** : Jr. System Administrator / IT executive  
**Duration** : April 2015 - June 2016

### Previous Organization

**Organization** : HCL Info system Ltd. ( [www.hclinfosystems.in](http://www.hclinfosystems.in) )  
**Project** : Fullerton India Credit Company([www.fullertonindia.com](http://www.fullertonindia.com))  
**Designation** : IT - Team Lead  
**Duration** : Feb 2014 to March 2015

## **Previous Organization:**

**Organization** : Shree Renuka Sugars Ltd. ([www.renukasugars.com](http://www.renukasugars.com))  
**Designation** : Junior Officer Information Technology.  
**Duration** : Dec 2011 to Nov 2013

### **Certificates**

- RHCSA (Red Hat Certification ID: 130-117-112)
- RHCE (participation certificate)
- CCNA (participation certificate)
- MCTS,MCSA,MCP (Microsoft Certification ID: 8550643)

### **Planning**

Applying for ITIL Certification and pursuing MBA in IT

### **Declaration**

I hereby affirm that the information in this document is accurate and true to the best of my knowledge and belief.

Date:

Place:

SHIVSAGAR SURYAWANSHI