Swapnil Joshi PMP®, CSM®, SASM SAFe4

AGILE PROJECT MANAGER

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**Career Overview**

* **Experienced Agile Scrum Master and Software Project Manager with 18 years of experience in all aspects of Software Development Life Cycle Highly motivated, goal oriented individual who is creative in the design, development and implementation of new processes with excellent reasoning, probing, analytical, communication, and leadership skills.**

**Qualifications**

* **Certified PMP®, CSM®, SASM SAFe4**
* **Bachelor’s degree and MBA in information systems**
* **Two years of Agile team coaching experience**
* **Three plus years of iteration (Scrum) manager/Kanban experience**
* **Five years of tech lead & project management experience**
* **18 years of IT experience**
* **Individual and Group coaching**
* **Lead and organized many PI planning (Release planning workshops)**
* **Distributed team coaching and guidance**

**Skills**

**MS Project, JIRA**

**Professional experience**

**Working with CGI Information & Management Consultants, Mumbai, since Nov 2003 – Present**

**Project#1 Advantage 4.0 (Jan 2016 to present) – JAVA, SQL server/Oracle, COBOL**

**Scrum Master/Agile Project Manager**

* **Develop relevant metrics that help the team see how they are progressing and provide management insight regarding the performance of the team**
* **Drive implementation of best agile practices: dynamic team collaboration, informative metrics, lean development, continuous improvement**
* **Active co-ordination with DevOps teams to ensure successful implementation through daily & container builds**
* **Acted as Scrum Master for Product teams with a focus on guiding the teams towards improving the way they work.**
* **Assisted team to remove impediments by having an understanding the control and release processes**
* **Assisted with internal and external communication, improved transparency, and radiated information**
* **Assisted with prioritization and resolution of software defects**
* **Built relationship with Product owner and other stake holders to facilitate team's interaction with them**
* **Coached Product Owners in creation and maintenance of Product Backlog**
* **Coached team members on Agile principles and providing general guidance on the methodology**
* **Engaged with other Scrum Masters to increase the effectiveness of the application of Scrum in the organization**
* **Facilitated sprint planning, retrospective and sprint demos**
* **Helped team to solve problems rather than provide solutions**
* **Interfaced with Program Management Office to ensure project goals and requirements are being met**
* **Organized and facilitated project planning, daily stand-up meetings, reviews, retrospectives, sprint, release planning, demos, and other Scrum-related meetings**
* **Provided all support to the team using a servant leadership style whenever possible, and led by example**
* **Took responsibility of delivery and management of the tasks**
* **Tracked and effectively communicated team velocity and sprint/release progress to all affected teams and management**
* **Worked with the Scrum Team and the Product Owner to negotiate the minimum viable product for delivery**

**Project#2 Was involved in organization wide training initiative (June 2015 to Dec 2015)**

**Process champion/PM practitioner**

* **Track the development for project managers**
* **Help project manager in identifying and bridging the development gaps, and fulfilling those gaps**
* **Conduct project management certification awareness training sessions**
* **Help PM understand the project complexities and assess the complexities of the project**
* **Carry out the complexity assessments for the projects.**

**Project#3 Telstra – Telecommunication Domain (Oct 2014 to May 2015) – COBOL, JCL, VSAM, DB2**

**Project manager**

* **Scope planning**
* **Organising quantitative analysis and ensuring that the team is aware about the lessons learnt in the course of the project.**
* **Taking part in SQA check and external / external audits.**
* **Efficiently creating and maintaining baseline repositories.**
* **Participating in estimation model creation/revising process**
* **Diligently sharing defect review findings to ensure that team was aware of them and reduce defects.**
* **Refining checklist based on defects observed.**
* **Daily and /or weekly status reporting to onsite and offshore management.**
* **Task tracking, forecasting, resource utilization etc.**
* **Status calls with higher management to discuss deliverables, issues etc.**
* **Timesheet compliance & billing efficiency**
* **Conducting internal checkpoint session as part of pre-delivery checks and milestone reviews**
* **Participate in internal reviews - code, documentation, email review etc- help team as required in raising relevant queries to onsite**
* **Training and coaching team members**

**Project#4 Fifth Third Bank – Banking domain (Aug 2011 to Sep 2014) - COBOL, JCL, VSAM, DB2, CICS**

**Technical project manager**

* **Scope planning**
* **Involved in high level and technical design of the project**
* **Guiding team members in complex code changes**
* **Organising quantitative analysis and ensuring that the team is aware about the lessons learnt in the course of the project.**
* **Taking part in SQA check and external / external audits.**
* **Efficiently creating and maintaining baseline repositories.**
* **Participating in estimation model creation/revising process**
* **Diligently sharing defect review findings to ensure that team was aware of them and reduce defects.**
* **Refining checklist based on defects observed.**
* **Daily and /or weekly status reporting to onsite and offshore management.**
* **Task tracking, forecasting, resource utilization etc.**
* **Status calls with higher management to discuss deliverables, issues etc.**
* **Timesheet compliance & billing efficiency**
* **Conducting internal checkpoint session as part of pre-delivery checks and milestone reviews**
* **Participate in internal reviews - code, documentation, email review etc- help team as required in raising relevant queries to onsite**
* **Training and coaching team members**

**Project#5 SunTrust Bank – Banking domain (Jan 2008 to July 2011) - COBOL, JCL, VSAM, DB2, CICS**

**Technical project lead**

* **Scope planning**
* **Involved in high level and technical design of the project**
* **Guiding team members in complex code changes**
* **Organising quantitative analysis and ensuring that the team is aware about the lessons learnt in the course of the project.**
* **Taking part in SQA check and external / external audits.**
* **Efficiently creating and maintaining baseline repositories.**
* **Providing escalation and solution of quality related issues with TSQM group.**
* **Participating in estimation model creation/revising process**
* **Diligently sharing defect review findings to ensure that team was aware of them and reduce defects.**
* **Refining checklist based on defects observed.**
* **Daily and /or weekly status reporting to onsite and offshore management.**
* **24 \* 7 on-call production cycle support.**

**Project#6 Advantage Financial 2x – ERP (Sep 2006 to Dec 2007) – COBOL, UNIX**

**Senior Developer**

* **Analysis of existing issues and defects.**
* **Coding and unit testing as per the standards.**
* **Participating in code reviews and delivery checks**
* **Taking part in SQA check and external / external audits**

**Project#7 Robert Plan Corporation – Auto Insurance Domain (Nov 2003 to Aug 2006) - COBOL, JCL, VSAM, DB2, CICS**

**Developer**

* **Analysis of existing issues and defects.**
* **Worked on regulatory changes/enhancement requests**
* **Support from client location at New York, for 4.5 months**
* **Production cycle support**
* **Internal code reviews.**
* **Accounted for:**
  + **Defect prevention activities within the project.**
  + **Metrics management within the project.**
  + **Maintaining issue tracker.**

**Hotel Atithi, Mumbai as Developer, Mumbai (Oct’02 - Oct’03)**

**Projects Executed:**

* **Project Title 1: Hotel Management Systems**
* **Project Title 2: Payroll Systems**