Radhika P

Scrum Master / Project Manager

\# +919790906774   radhika.pharan@gmail.com   + Chennnai, TamilNadu

SUMMARY

Accomplished, committed and creative Project Manager with more than 12 years of success delivering IT projects 'on-time and within budget through improved productivity, performance and cost control.

Broad experience leading and innovating in Fortune 500 Software service companies. Communicate effectively with all levels of management.

Certified Scrum Master (ASM from EXIIN, UK).

EXPERIENCE

Scrum Master/ Project Coordinator

Freelancer

~ 2019 – till date

- Working as Freelancer.
- Handles project deliverables and coordinates with the project team / Development team
- Plays the role of scrum master for specific projects

Scrum Master / Project Manager

Cognizant Technology Services

~ 2013-2014   + Chennai

- Sets and runs effective recurring status meetings with the product, portfolio and delivery managers.
- Empower the team to make the system and process improvements captured in Sprint Retrospective Meetings.
- Provides a single point of contact for projects.
- Manages the health of the team, coach team members and clients on Agile process.
- Works with Product Owner to define project scope and objectives.
- Works effectively with others to remove delivery team roadblocks.
- Administers all Agile/Scrum processes including sprint planning, daily scrums, sprint reviews and sprint retrospectives.

EDUCATION

Master of Computer Applications

VIT, Vellore

~ 2001

CERTIFICATIONS

- Certified AZURE Foundation
- Certified Scrum Master

CORE COMPETENCIES

Process Improvement

Successfully led initiative to introduce Scrum to Digital & Portals practice for a banking client of over 10 members.

Coached and mentored other team members in Scrum ceremonies and educated product owners in Agile.

Scrum-Agile based project showed drastic process improvements compared to the waterfall model

Effective Leadership

Liaises with other managers, other functional teams and within the business. Effectively manage overall change control, impact analysis (cost, risk, quality, budgeting & staffing)

Demonstrates clear understanding of project profitability

Resolves issues or disputes effectively. Effectively manage and exceeds customer expectations

RFP / RFI

Successful in developing and articulating business cases.

Presents the proposal to the customers and handle their queries very effectively.

Have won 3 to 4 projects on Content Management & Portals practice for Lotus Domino Team

Content Management & Portals -Project Manager
Cognizant Technology Services

～ 2005-2013   ⊥ Chennai

-   Strong knowledge of good software   development practices

-   Delivered more than 8 projects with -budgets from $50,000 to $1 million on-time and on-budget for clients such as Metlife, Southern California Energy, DBS Singapore, Western Union, JPMC, BNYM.

-   Led team of 25 members for Insurance and   Banking Clients.

-   Created and managed project resource loading and budget, reconciles budget monthly and communicates risks to Leadership.

-   Strong project management skills like analysis, planning, reporting & escalation

-   Ability to prioritize workload & adapt to changing demands.

-   Able to work under strict deadlines with flexible working hours.

Associate Consultant

Satyam Computer Services Ltd

～ 2001 - 2005 - Hyderabad

-   Participate in all phases of development starting with a conceptual model through functional and detailed design to implementation, debugging and deployment of the software solution.

-   Direct and participate with team members in the analysis, development and delivery of all
    support and project work for
    assigned application(s)

-   Defined requirements for new and existing system modifications.

– Prepared status reports, presentations, and Project demonstrations for senior managers, partners, and stakeholders

– Consult with clients and team members to develop technical solutions to complex business problems

– Training and mentoring of the team and the team members in terms of their job performance and competencies

SKILLS

AZURE, Agile - Scrum

Project Management, JQuery

JIRA, DevOps – GIT, GIT Hub, Maven

Adobe AEM,   CSS,   HTML

Lotus Domino R8.5.x

SOCIAL MEDIA

www.linkedin.com/in/radhika-pranatharthiharan-9a20664