



# Rahul Dutta

## Salesforce CPQ Developer

Kolkata, India

+91 75015 73461 · [duttarahul1994@gmail.com](mailto:duttarahul1994@gmail.com)

⇒ [trailblazer](#), [LinkedIn](#)

### Skills

CPQ Configuration

Product and Pricing Management

Quote Generation

Quote Approval Processes

Contract Management

Integration with Salesforce CRM

Customization and Extension

User Training and Support

Reporting and Analytics

CPQ Optimization

Salesforce Platform Expertise

Apex Development

Visualforce and Lightning Components

Integration

Data Management

Salesforce Lightning

## Profile

As a highly accomplished Salesforce Architect, I bring a wealth of experience with a 5-year focus on Salesforce and a solid 7-year background in IT services. Specializing in web-based application development, I have honed my skills in designing and implementing scalable Salesforce solutions. Notably, my expertise extends to Salesforce CPQ, where I've dedicated the past 5 years to mastering this crucial aspect.

My track record underscores a commitment to staying abreast of industry trends, allowing me to leverage cutting-edge solutions. Beyond architecture, I actively contribute as a Salesforce developer, ensuring a holistic approach to solution delivery. This dual proficiency empowers me to bridge technical intricacies with evolving business needs.

In essence, I am not just a Salesforce Architect with a proven track record; I am a dynamic professional equipped to drive innovation and success through a comprehensive understanding of both architectural strategy and hands-on development, especially in the realm of Salesforce CPQ.

## Employment History

### Salesforce CPQ Developer, PricewaterhouseCoopers Service Delivery Center (Kolkata) Private Limited, Kolkata

December 2020 – Present

- Successfully developed custom objects, fields, and page layouts in Salesforce to tailor the environment to specific customer requirements. Implemented robust security measures, including profiles, permission sets, and field-level security, ensuring data integrity and confidentiality.
- Pioneered the creation of a custom UI library that significantly enhanced developer productivity and promoted code reuse within the Salesforce ecosystem. This innovation contributed to more efficient development processes.
- Led the implementation of a seamless Salesforce integration with third-party systems, facilitating the exchange of data and streamlining business operations. This integration enhanced overall system functionality and connectivity.
- Demonstrated proficiency in monitoring and optimizing Salesforce performance, ensuring peak efficiency and scalability. Proactively identified and addressed performance bottlenecks, contributing to a smooth and responsive user experience.

Salesforce DX (Developer Experience)

Governance and Best Practices

Problem-Solving and Troubleshooting

Collaboration and Communication

Visualforce

Salesforce Object Query Language (SOQL)

Salesforce Object Search Language (SOSL)

SQL

Python

JavaScript

Java

HTML & CSS

Git

LESS

JQuery

Adobe Photoshop

React

Figma (Design Software)

## Languages

Hindi

English

Bengali

## Hobbies

Playing Football,

Xbox-Games & Road Trip

- Configured Salesforce security permissions meticulously to uphold data privacy and comply with industry regulations, fostering a secure and compliant environment.
- Utilized extensive expertise in Salesforce CPQ to augment configuration and customization efforts, contributing to a comprehensive solution that meets both business and CPQ-specific requirements.
- Developed and implemented comprehensive training programs and documentation for users, resulting in improved adoption and enhanced utilization of Salesforce, including CPQ functionalities. This initiative empowered users to navigate the system effectively, maximizing the benefits of Salesforce and CPQ integration.

## Former Front End Developer, Capital Numbers Infotech Pvt. Ltd, Kolkata

April 2020 – October 2020

- Developed front-end architecture that improved scalability and performance of the website
- Developed a secure, interactive web application with a modern front-end framework and an intuitive user interface
- Developed a full stack web application from scratch, including back-end services, front-end interface, and database
- Employed AJAX and JSON technologies to create a seamless data exchange between the front-end and back-end
- Optimized the front-end user interface for improved UX/UI, resulting in a X% increase in user engagement

## Former WordPress Developer, Esolz Technologies Private Limited India, Kolkata

March 2017 – March 2020

- Developed and maintained custom APIs to integrate WordPress with third-party systems, automating data exchange and saving hundreds of hours of manual effort
- Developed a custom UI library that increased developer productivity and code reuse
- Developed custom WordPress themes for a client that included features such as custom post types and taxonomies

## Education

### Bachelor of Science, Siliguri Institute of Technology, Siliguri

June 2016

### Higher Secondary Certificate, HOLY CHILD ENGLISH ACADEMY

January 2012

### Secondary School Certificate SSC, ICSE, The St. Xavier's School

January 2010