SAID IBRAHIMLI

SOFTWARE QUALITY ASSURANCE ANALYST

CONTACT

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📍 Skokie, IL

CORE AREAS

Agile & Waterfall Methodologies
CI/CD
Debugging
Defect and Bug Tracking
Manual Testing
Object-Oriented Programming
Product Improvement
Project Management
Quality Assurance
Software Testing
STLC Methodologies
Test Automation

TECH SKILLS

Programming:
HTML, Java, SQL, Gherkin
Database:
MS Access, MS SQL Server, Oracle
Automation:
Selenium WebDriver, TestNG, JUnit , Maven, Cucumber,
Bug Tracking:
Jira, Azure DevOps, Jenkins, Git
Web Services:

Career Summary

Growth-focused QA Engineer with a six-year achievement record in agile environments and expertise in both manual and automated testing. Well-acquainted with a wide range of advanced software QA methodologies, tools, and processes. Adept at testing, debugging, and resolving intricate problems across the SDLC to facilitate the development of innovative products and applications.

Professional Experience

QA Automation Engineer — Oct 2018 –Present
Bank of America — **Chicago, IL**

- Supporting the development of various banking software and applications, working as part of a cross-functional dev team in an agile environment.
- Orchestrating end-to-end verification, testing workflow from beginning to end, and conducting both manual and automated testing.
- Taking a leading role in creating the testing environment while pioneering automated scripts with Selenium WebDriver, Java, JUnit and Cucumber, reducing manual test usage and increasing efficiency.
- Defining test strategies, and creating test plans, test scenarios, and test cases.
- Planning and coordinating Black Box, Smoke, Functional, Regression, Integration, Database, API, UAT, Security, and ad-hoc testing.
- Developing and executing SQL queries, verifying insertion, deletion, and updates.
- Identifying, documenting, reporting, and managing defects, helping develop resolutions to augment product quality.
- Advocating for and introducing new tools and methodologies in the testing environment, driving continuous improvement across the STLC.

Test Automation Engineer — Oct 2016 – Oct 2018
US Bank — **Chicago, IL**

- Coordinated end-to-end testing, created test cases and test scripts, and directed manual and automated testing.
- Conducted data-driven and behavior-driven tests, tracked and managed defects, reported bugs and issues, and drove continuous product improvement
- Automated the testing framework and employed Selenium WebDriver for Smoke and Regression Tests.
- Tested for compatibility, ensuring consistent application performance across all browsers.
- Employed RESTful API to test web services; leveraged JDBC and orchestrated Backend Testing.
- Combined application modules and directed integration testing, uncovering interaction faults and improving the flow of the product.
- Developed the CI tool and maintained automation builds on Jenkins, boosting efficiency.
- Pioneered RTM (Requirement Traceability Matrix), ensuring test cases were available for all requirements.

Quality Analyst — Apr 2015 – Oct 2016
UnitedHealth Group — **Chicago, IL**

- Liaised with cross-functional stakeholders (business analysts, developer) to gather and analyze requirements, establish test scenarios, and execute manual test cases.
- Conducted a broad range of testing – Functional, Smoke, UAT, Validation; assessed results and reported findings during meetings.