Saurabh Priyadarshan

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Professional Synopsis

1. Salesforce CRM Admin and Development:

- 2+ years in Salesforce admin and development experience.
- Experience in **Configuration, Implementation** and Support of Salesforce.com CRM applications.
- Built a personal portfolio on Salesforce to showcase my skills and achievements:
  https://spriyadarshan-developer-edition.ap17.force.com/portfolio/s/
- Created Profiles, Roles based on Organization role hierarchy and implemented Record-Level and Field- Level security and configured their sharing settings.
- Worked on various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Opportunities, Quotes, Activities, Dashboards and Reports.
- Experience working with Data Loader and Workbench.
- *Prepare Daily, Weekly and Monthly Reports for management review.*
- Work closely with prospects/clients to identify technical requirements and technical infrastructure for CRM based enterprise solutions.
- Designed, developed and deployed Apex Classes, Custom Controller and done some modification on Apex Trigger, Visualforce Pages for various functional needs in the application.
- Use of Apex, Visualforce, JavaScript, and/or Lightning components to create unique customer-based solutions.
- Worked on Batch Apex and Scheduled jobs using Apex Scheduler.
- Designed approval processes and auto response rules to automate the email responses to leads and cases by creating email templates.

Experience Details

Current

Work Location	: **Capgemini (Kolkata, West Bengal)**
Designation	: Consultant
Employment Date	: May 2022 – Till Date

Past

Work Location	: **Accenture Solutions and Pvt Limited (Kolkata, West Bengal)**
Designation	: Application Development Senior Analyst
Employment Date	: Dec 2020-May 2022

Work Location	: IBM India Pvt Ltd (Kolkata, West Bengal)
Designation	: Application Developer
Employment Date	: April 2017-Dec 2020

Skills Summary

- ❖ **Force.com Technology:** Apex, SOQL, Workflow, Lightning, LWC, Data Import Wizard
- ❖ **Web Technologies:** HTML, CSS, Javascript
- ❖ **IDE:** Eclipse, Visual Studio
- ❖ Databases: DB2, SQL
- ❖ Tools: RTC, JIRA, Trello, ServiceNow
- ❖ Testing tool: Selenium (IDE, Builder)

Project Details

Project Name   : Merck (Life Science) CRM Application
Role   : Developer, Administrator
Technologies   : Apex Data Loader, Visual Force Pages, Apex, Aura components, LWC
CRM   : Salesforce.com

Project Description

Merck Life science consolidates product orders from hundreds of manufacturers into Pharmacy-specific deliveries for retail, hospital customers. Maintains daily management of logistics, inventory and administrative activities using Salesforce CRM. Salesforce Org has been built to manage the business process of the company right from product development to the shipment of the developed products.

Certifications:

Salesforce Certified Platform Developer (PD1)

Salesforce Certified Administrator

Trailhead Ranger

Educational Qualification

Graduation PROFILE

B.Tech. in CSE	2016	Academy of Technology, Hooghly	7.73 CGPA