

SHAMAL DORGE

Sr. Salesforce Developer with 2+ years of experience

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Pune, India

CERTIFICATIONS

Salesforce Platform Developer 1

Salesforce Inc



Salesforce Certified Administrator

Salesforce Inc



PROJECTS

Salesforce Developer and Administrator

PodPoint Ltd

09/2019 - Ongoing Pune

Customer is a leading UK provider of charging infrastructure for electric vehicles, England. It provides charging units for home, business and public use. Pod Point operates the Open Charge network which aims to offer a charge point everywhere drivers park. The Open Charge network is accessible via the smartphone app.

- Implementing Salesforce - Field Service Lightning (FSL) configurations including the Objects, Profiles and Permissions, Licenses, Gantt chart
- Worked on setup and customize Service Cloud and Case object's tools like Email-to-Case, Assignment Rules, Auto-response rules and other logic as per business requirement
- Peculiarly worked with Lightning Flows (Screen flows, Auto-launched flows, and FSL flows) in combination of Process Builders to implement most of the business requirement instead of writing code
- Designed lighting pages and created basic custom lighting components for Stock Checks for Inventory department.
- Pointedly written bulkified triggers using Light weight Trigger Framework
- Responsible for writing custom Apex classes, Visual force pages along with custom branding using html, CSS, JavaScript validation
- Implementing Process builder, validation rules, Approval processes, workflow rules
- Implemented Sales cloud with customization for Lead, Opportunity objects.
- Done manual deployment using SalesforceDX and git.
- Configured Reports and Dashboards for Commercial Teams and revenue

SKILLS

Salesforce Clouds

Sales Cloud

Service Cloud

Community Cloud

Salesforce Tools

Force.com

Salesforce CLI

Apex Data Loader

VS Code Salesforce Extensions

Workbench

Sandbox And Production

GitHub

TECHNICAL SKILLS

★ PROGRAMMING LANGUAGES

Apex HTML CSS JavaScript

⚡ DATABASE LANGUAGES

SOQL SOSL SQL

PROJECTS

Salesforce Developer and Administrator

Wholesaler for Pharmaceutical Goods from Europe

05/2019 - 08/2019 Pune

Implementation of Salesforce Sales Cloud with the objective of Managing and Analysing Customer Interactions and Data throughout the customer lifecycle, Streamline Configuration and Sales Process.

- Responsible for writing custom Apex classes, Visualforce pages and Apex Triggers to track the flow of the business.
- Worked with standard Salesforce objects like Account, Opportunity, Lead, Product, Quote, Contact.
- Creating different Custom Validation Rules setup and Workflow Rule, Approval Processes that suit the needs of application.
- Implemented Global picklists, dependent picklists, lookup/master detail relationships, and record Types to enforce data quality.
- Involved in developing, implementing & testing on the Sandbox environment using change sets.

Salesforce Developer

National Business Capital

12/2018 - 04/2019 Pune

Converting Classic Salesforce to lightning using lightning page components. User management and allowing them to access new ORG.

- Analyzing the existing classic ORG and plan the implementation strategy for Lightning migration and study of Salesforce readiness report
- Creating permission sets for enabling all users for using Lightning Experience
- Converting VisualForce page to lightning pages using Lightning Components
- Converting all page's button as well as custom button and VisualForce component to lightning

Salesforce Developer and Administrator

Service Cloud and FSL implementation

07/2018 - 11/2018 Pune

UK's company handling Health and Safety within the business and offering incorporates a digital Food Safety Management solution, compliance monitoring, online training courses and consulting by qualified Environmental Health Officers.

- Configure Field Service Lightning Configurations and Customization
- Created Visualforce pages and Apex controllers (Classes), triggers to achieve custom requirements, inputs from users
- Implemented REST API Integrations for Slack and AWS

EDUCATION

Bachelor of Engineering (IT)

Savitribai Phule Pune University

05/2014 - 05/2018 Pune

- First class with Distinction

TECHNICAL SKILLS



SALESFORCE CONFIGURATION

[Standard/ Custom/ Junction Objects](#)

[Security Model](#) [Process Builders](#)

[Field Service Lightning](#) [Lightning Flows](#)

[Workflow Rules](#) [Validation Rules](#)

[Reports and dashboards](#) [Formula fields](#)

[Roll-up Summaries](#) [Email Alerts](#)

[Email Templates](#) [Custom Settings](#)

[Custom Metadata Types](#) [Custom Labels](#)

[Sales Process](#) [Record Types](#)

[Page Layouts](#) [Lightning Pages](#)

[Email-to-Case](#) [Approval Process](#)

[Auto-Response Rules](#) [Assignment Rules](#)

[Enhanced Emails](#) [Buttons/ Quick Actions](#)

[Lead Conversion and Mapping](#) [Sites](#)



SALESFORCE DEVELOPMENT

[Triggers](#) [VisualForce Pages](#)

[Apex Controllers](#) [VF Components](#)

[Basic Lightning Components](#) [Rest APIs](#)

[Batch Class](#) [Future/Queueable Class](#)

ACHIEVEMENTS



Best Performer

For the period of Jun 19 - Dec 19



Most Valuable Player (MVP)

Jan 19