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Objective:

Holding 5+ years of my work experience. I am a techno-functional professional with 4 years of experience in IT industry as a Business Analyst with clients in various domains like ERP (Enterprise and Relationship), Attendance services, Advertising Services & Online Hatchery Certification services. Have been part of technical team and functional team for development of applications including ERP software, Data optimization, maintenance. I have worked in Agile methodology and have been training in Agile. Have practice in working on projects with multiple State Governments and have worked with Product owner and teams across multiple locations. For the past three years at Syntizen I have been working from requirements gathering, requirements analysis and implementation as well. Have experience in working with Web and Mobile Applications. Having experience in functional testing and UAT. Translate stakeholder requirements into over 10 different tangible deliverable such as functional specifications, user cases, user stories, work flow/process diagrams, data flow/data model diagrams.

Core Competencies:

- Agile Methodology
- Problem Solving Skills
- Requirements Gathering
- Flow Charts, Data flow diagrams
- Communication
- Team Management
- Documentation
- Root cause Analysis
- Functional, Adhoc & UAT Testing
- Business Operations
- Business Analysis

Tools and Technologies:

- Jira, Redmine, Open Project
- Microsoft Power point
- Microsoft Excel and Word
- SQL(MySql)
- Mind Meister

Project Responsibilities at Syntizen:

- Work as an intermediate between business and the technical team in the application development.
- Gain an understanding of customers current business processes, business requirements, current and proposed systems and new system design.
- Involved in requirements gathering, requirements analysis, design, development, testing and support for the team throughout the project.
- Conceptualizing, developing and implementing solutions and partnering closely with Business leaders and Stakeholders to achieve higher levels of efficiency and effectiveness.
- Utilize the complete understanding of the application to analyze and track any defects/ new requirements in the course of the project.
- Draft and maintain business requirements and align them with functional and technical requirements.

Education Summary:

- Completed B.Tech in ECE from Malla Reddy Engineering College, JNTUH in 2012.
- Completed MPC in Intermediate from Narayana Junior College in 2008.
- Completed SSC from Brilliant Grammar High School in 2006.

Achievements & Certifications:

- Scrum Fundamentals
- Project Management Essentials

Projects Worked on at Syntizen

Title: Aadhaar Based Attendance System

Role: Business Analyst

Duration: January 2019 to Till Date

Domain: ERP

Roles & Responsibilities:

- Work as a liaison between business and the technical team.
- Involved in preparing of various system requirements elicitation, design, implementation, testing and support for the project wide initiatives.
- Converting business requirements to functional requirements and prepare step by step use cases to facilitate development team and testing team to understand requirements.
- Perform UAT testing for ongoing enhancements.
- Partnering closely with product owner and keep him updated about the progress made in time and get the feedback from him.

Title: Ads Management

Role: Business Analyst

Duration: July 2019 to December 2019

Domain: Advertising

Roles & Responsibilities:

- Impressing the stakeholder and other authority with the presentation, this would have a notable effect on the growth of the business.
- Delivering a quality presentation on the topics like project status, application designs as well as business requirements.
- Perform UAT testing for ongoing enhancements.
- Involved in building User Stories & User Cases.

Title: MPEDA

Role: Business Analyst

Duration: December 2019 to Till Date

Domain: Hatchery Services

Roles & Responsibilities:

- Understanding the Business requirements and working with the project stakeholders to get their requirements and translate them into details, that developer can able to understand.
- Ability to refine the varying messages as well as the requirements of the project stakeholders or consumers into a consistent single vision.
- Involved in UAT to make sure that the product is functioning as designed.

Title: Iserv

Role: Business Analyst

Duration: June 2017 to May 2019

Domain: ERP

Roles & Responsibilities:

- Gathered requirements from Stake Holders and Product Owners.
 - Draft and maintain business requirements and align them with functional and technical requirements.
 - Translate stakeholder requirements into over 10 different tangible deliverable such as functional specifications, user cases, user stories, work flow/process diagrams, data flow/data model diagrams.
 - Utilize the complete understanding of the application to analyze and track any defects/ new requirements in the course of the project.
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- ❖ Worked as a Business Analyst at Syntizen Technologies Pvt Ltd from June 2017 to April 2021.
 - ❖ Worked as Senior Technical Support Executive for international voice process at M/s. Comtech Co. Pvt Ltd. from Sep 15 to Dec 16.