

Raju Singh

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EXPERIENCE

INFOSYS - PUNE, INDIA

Technology Analyst (Developer)

July 2019 – Present

- Worked on Unix shell scripts, SQL/PLSQL, Control M, NetReveal, Snowflake, HP-ALM
- Worked on 2 major Finance functionalities Customers Screening and Risk Assessment
- Working on NetReveal (Scenario Manager, WLM, Services Manager, Schedule Config, Command and Control)
- Working with stakeholder and gathered the business requirement
- 2 Million customer data migration on Snowflake Data Warehouse for data analysis
- Ensuring continuous and defectless solutions to clients.
- Performed Testing in HP-ALM (Application Life Cycle Management)
- Automated the process where a shell script to convert CSV (~20000 data) to XML and provide access to multiple users and reducing the workload to 90%

INFOSYS - PUNE, INDIA

System Engineer (Mini Project)

April 2019 – July 2019

- Worked on Unix shell scripts, SQL/PLSQL, Control M, Snowflake
- Extraction of Data from different source table in oracle
- Transforming those data as per business requirement and conditions to single table
- Loading the transformed data to Snowflake with the help task and snowpipe

INFOSYS - PUNE, INDIA

System Engineer (Production Support), Domain- Finance

June 2018 – April 2019

- Worked on Unix shell scripts, SQL/PLSQL, Control M
- Undertook work in an environment that involves scheduling and monitoring of more than 100 batch jobs.
- Executed queries to extract data and analyse the same to figure out client-reported issues.
- Succeeded in resolving incidents raised by clients (more than 30 tickets with no SLA breach)
- Communicated with third-party vendors to resolve their queries.

INFOSYS - MYSURU, INDIA

System Engineer Trainee

December 2017 – June 2018

- Collaborated and cultivated various training modules hosted by the training centre.
- Trained in 4 real-time projects.
- Hosted an ISHOP web app with various functionalities for 3 users customer admin and store manager

LEADERSHIP EXPERIENCE

INFOSYS - PUNE, INDIA

- Shared knowledge on Scenario Manager, provided hands-on experience to a team of 85 members (project level)
- Managing cross-functional agile team of 7 next to team lead to achieving the goal set.
- Orchestrated a similar instance to the existing environment so that the development process doesn't have to wait for the existing deployment to get finished and hence increase the productivity by 50%.

EDUCATION

GALGOTIAS UNIVERSITY – GR NOIDA, INDIA

Masters of Technology, Automobile Engineering, 85%

September 2017

VISVESVARAYA TECHNOLOGICAL UNIVERSITY – BENGALURU, INDIA

Bachelor of Engineering, Mechanical Engineering, 75%

September 2014

ADDITIONAL

Technical: SQL (MySQL, PLSQL, Oracle12c, SnowSQL), UNIX Shell Scripting, Cloud DB (*Snowflake*)

Tools: Control-M, BitBucket, SourceTree, Jira Board, Confluence, BMS Remedy tool, ALM

Languages: Fluent in English, Hindi

Certifications & Training: Certification in Global Agile Developer, SQL - MySQL for Data Analytics & Business Intelligence, ITIL Foundation, Agility and Scrum. Essentials of Cloud Computing, Snowflake Masterclass

Awards: 3 times **Insta Award** for exceptional performance from clients