Ashwini Katte
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SUMMARY:

- International Software Testing Qualifications Board (**ISTQB**) certified tester with over 10 years of experience in IT industry as a Software QA Tester.
- Worked predominantly in functional testing of **Mobile** (Android and iOS) **and Web Applications**.
- Excellent understanding of Quality Processes, Software Development Life Cycle (**SDLC**), Software Testing Life Cycle (**STLC**) and Defect Life Cycle.
- Proficiency in various forms of testing such as Functional, Smoke, Sanity, User Acceptance, Accessibility, Regression, Data-driven and batch testing for scheduled jobs.
- Worked extensively with Business Analysts / Product Managers for better understanding of project/product requirements, scope review and to discuss test results. Also worked with developers for **debugging issues** and help finding root cause for an issue.
- Experience in **test management tools** like Test Director and HP Quality Centre (QC), TestTracker, buganizer and crbug for Requirement Mapping, Test designing, Test Execution, Defect Logging, Defect Tracking and creating dashboards for test Reports.
- Experience in working with **Waterfall and Agile testing** methodologies.
- Exposure to **Appium** for automating Mobile App test cases. Working knowledge of QTP and Selenium for Automation testing of Web based applications. Knowledge of **REST API** / webservice testing tools like **Postman**.
- Exposure to Chrome **VR testing,** Android **App bundles testing**.
- Experience in preparing Process and Quality Documents.
- Experience coordinating with multiple functional teams across different locations (Europe, Australia and Asia).
- Good team player with excellent verbal and written communication skills.

EDUCATION QUALIFICATIONS:

- Post Graduate Diploma in Business Administration (Finance) from Symbiosis International University SCDL ………….(Jun 2008 – Jun 2010)
- Diploma in Software Testing, SQTL …………………..(Jun 2007 – Aug 2007)
- Bachelor of Science (Statistics) ………………………….(Jun 2004 – Jun 2007)

TECHNICAL SKILLS:

Operating Systems:	Worked on Android, iOS and IBM PCOM 5.8 (Mainframes). Extensively used Mac OS, Linux and Windows.
Test Management Tools:	Mercury Test Director/ HP Quality Center, HP Quick Test Professional (QTP), TCM, Buganizer, crbug (chromium bugs).
Tools and Utilities:	AR Systems (BMC Remedy development tool), Microsoft Office, X-Planner (Agile testing tool), Basic knowledge of Postman, Selenium, Appium and GitHub
Technology/ Languages:	Basic knowledge of Python, Core Java and C programming languages.

CERTIFICATIONS AND ACHIEVEMENTS:

- Certified in International Software Testing Qualifications Board (**ISTQB**).
- Recognized and Rewarded for good performance (Associate of the month) at Google.

PROFESSIONAL EXPERIENCE:

Test Lead (Consultant) at Google Inc, Mountain View CA
(Aug 2011 – June 2019)

Employer: **Tech Mahindra Americas Inc (formerly Satyam Computers)**

Google Inc. is an American multinational public corporation invested in Internet search, cloud computing and many other technologies. Google hosts and develops a number of Internet-based services and products.

Project: Browser App on iOS and Android
(Aug 2011 - June 2019)

Project Abstract: The objective of this project is to give the best browser service through this App on various platforms and devices. This includes mobile App (Browser) testing on iOS and Android devices.

Role and Responsibilities: Software QA Engineer
Involved in:
- Requirement Analysis - Going through PRD (Project requirement Documents) for understanding features, testing scope and identifying test scenarios.
- Creating Test Plans and test estimations for each feature being planned for the milestone.
- Help in analysis for feature Go – No Go in each milestone, based on readiness and impact of the feature and test estimations
- Designing and reviewing Test Cases (in TCM & Trix). Suggest test scenarios.

- Preparing Regression Packs/ Suits per milestone
- Test environment preparation –
  - Decide primary and secondary devices to be tested for a particular milestone based on device usage/ popular device stats (general and per-country), upcoming devices, OS releases and also based on different Chip sets and GPUs (device strategy).
- Go through Change logs (CLs) in daily builds to identify and suggest areas for regression testing and bugs fixes to verify.
- Use Android Studio / adb commands for mobile testing (build installation, capturing logs / bugreports / screenshots / screen recordings, setting command line flags, altering settings, etc).
- Test Execution using TCM or Trix and Bugs are logged and tracked using buganizer or crbug (chromium bugs).
- Test execution includes installing test builds/ bundles on test devices, Logging Bugs and Reporting Crash (render, browser and gpu crashes), bisecting and triaging Issues.
- Help in debugging issues by providing detailed steps, exceptions from the logs/ bugreports and build / CL bisect information in the bug.
- Testing includes smoke, Functional, GUI, compatibility, usability, high level accessibility testing and i18n testing.
- Along with general browser testing we are also involved in Chrome VR testing, Chrome Enterprise and Cloud/ MDM/ KNOX policy testing.
- Write and execute test scripts to automate possible functional test cases using Appium.
- Preparing Test Reports and dashboards for weekly internal and external releases for different milestones and also 6-weekly Stable product releases.
- Attending weekly and daily status meetings to understand and discuss new features and change in existing requirements and verifying if milestones were met according to requirements stated.
- Triage / help replicate user reported issues.
- Implement test process improvement that helps find bugs early in the release cycle and ensures good test/ device coverage.

Vyom Labs
(Dec 2009 – Aug 2011)

Vyom Labs is "The complete IT Service management solutions company" offering Software Testing Services along with ITSM services, Consulting and BMC ITSM tool implementation.

Project: BMC Remedy application customization

Project Abstract: This project involved customization and complete testing of BMC Remedy application (Ticketing tool). The test cases written are useful in achieving faster UAT Signoffs. These test cases repository is used as part of the Company's propriety methodology. This methodology will be used across Vyom Labs customers in USA, Europe, India, Middle east and Africa.

Role & Responsibilities: Software Test Analyst
Involved in:
- Requirement Analysis from BRD

- o Specifications provided by client for Remedy portal customization
- Customizing Remedy portals based on the client requirements
- Test estimation and Test planning for customization as well as its complete testing
- Test Environment and Test Data Preparation
- Preparing Regression Packs/ Suits
- Test execution - Sanity, functional, system integration, regression and user acceptance testing
- Preparing Test Reports
- Attending weekly and daily status meeting to verify if the milestones were met according to requirements

Lloyds Banking Group, Edinburgh and Halifax UK
(Formerly -HBoS - Halifax Bank of Scotland)

Employer: Cognizant Technology Solutions
(Aug 2007 - Nov 2009)

One of the largest mortgage and saving schemes providing bank in UK and the number one provider of new investment products. It has a very long history associated with it, around 400 years. It has a huge customer base of approx. 2500000. Recently it is has been taken over by another large player in the same arena.

Worked on a few small projects,
Project: E-Commerce Maintenance Releases
Project: E-Commerce Immediate Registration
Project: Retail FPS
Project Name: CBS FPS
(Aug 2007 - Nov 2009)

Project Abstract: The objective of these projects was to release new features and enhancements of online services for Banking, Savings and Credit card products offered by the bank.

Tools: Mainframe (CICS), DB2, HP Quality Center 9.2, X-Planner (for Agile project tracking), Quick Test Professional for regression testing

Role and Responsibilities: Test Analyst and Test Lead

Involved in:
- Requirement Analysis and Understanding of Application Flow
- Test estimation (using test case point estimation) and planning for each release
- Design and review of Test Cases and Test Scripts
- Preparing RTM (Requirement Traceability Matrix) for test coverage review
- Test Environment and Test Data Preparation
    - o Data mining using basic SQL queries
    - o Sanity/ ad-hoc testing for checking test environment setup.
- Test Execution
    - o Mainframe (CICS and TCO) Testing and DB2 Testing with help of SQL

- - Batch Testing to verify accuracy of financial transactions
- Preparing Regression Packs/ Suits
- Regression testing by customizing/ modifying automation scripts (VB Script) in HP QTP
- Preparing Test Reports in HP Quality Center and MS Excel
- Attending weekly and daily status meeting to verify if the milestones were met according to requirements
- Preparation and maintenance of all the quality related documents
- Attending periodic audits conducted by delivery assurance group