Harshavardhan Reddy NagaReddy

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SAFe Agilest/Agile Coach with 13 years of professional IT experience, driving the Organisational Change by administering multiple Software Development methodologies.

Professional Experience Details

Accenture Ltd	Jan 2019 - Present

Client: Bank of America, Scrum Master   Jan 2019 - Present

To be competitive with the peers, by exercising the latest methodologies and Processes in the market, the Client is absolute to take up the transformation from the waterfall model to agile methodology. I am playing the role of Transformation manager and also mentoring the team to gain significance confidence while delivering the project through agile process implementation.

Key Responsibilities:

- Lead multiple scrum teams within the tribe in effective use of Agile methodology and scrum practices which are not Co-located.

- Strong understanding of Scrum, Kanban and Lean frameworks.

- Agile Coach and facilitator for 2 Scrum Teams and 2 Kanban Teams.

- Introduced AMI/KPI(Agile Maturity Indicators) along with other Agile Coaches to evaluate the Team's maturity as part of the Agile Transformation process.

- Ensured that the product requirements are clearly understood and refined before the Squads take them into the sprint during Product Backlog Refinement sessions.

- Lead Agile Community of Practice (CoP) for distinct capabilities like   Scrum Masters (Upcoming Scrum Masters/Development Team), Product Owner, etc.

- Introduced the Cross skilling sessions by helping Developers to take part in testing and ensuring the team is Cross functional without depending on the External teams.

- Good exposure on JIRA Reports (Burn down chart, Velocity Chart, Sprint Report, Control Chart etc)

- Currently playing the role as a Product owner too in order to optimise the Sprint value by working with the Business Stakeholders.

- Evaluated and mentored existing Agile teams; assess the team's agile maturity and coach to higher levels of maturity at a pace that is sustainable and comfortable for the team and organisation

- Enabled teams to realise their mission and deliver on their AMIs. Anticipate and resolve or escalate potential blockers, e.g., resource constraints or skill gaps that prevent the team from doing its best work. Ensured that teams are collaborating with dependent stakeholders effectively

- Proactively collaborate and communicate with internal/external stakeholders to address Agile knowledge gaps to support Agile effectiveness

- Courageous in challenging, advising, and coaching Product Owners, other Scrum Masters etc.

- Worked with the leadership in driving the teams towards Cross Functional and Self Organised.

- Ensured teams are strictly adhered to Scrum values during Scrum ceremonies so that they are gaining maximum value while delivering Product increment.

Key Technologies& Areas of Expertise: Agile Coach, Scrum Master, Product Owner,RTE, Jira, Confluence.

TechMahindra Ltd   2007-2018

Client: Vodafone UK

Scrum Master   Newbury, UK, 2017- 2018

Played the Role, as a Transformation Manager from the Waterfall model to Agile Project Management Methodology as the requirements were changing dynamically where agile is best suited. The Transformation was majorly into Scrum methodology.

Key Responsibilities:

- Guided the team of 50 of different functional experts along with the Client into the agile methodology playing the role of Scrum master.

- Made sure that all the Scrum events and Artefacts are pursued which resulted in the success of the Transformation.

- Educated the teams as part of the Estimations by introducing Fibonacci series & T-Shirt sizing as the Estimation techniques.

- Participated in guiding the Product owner in terms of writing the User story and defining the"Definition of Done" also helping out team in understanding the "Definition of Ready".

- Applied Automation through Selenium Web driver wherever necessary on Tibco MDM application this reduced overall test effort by 40%. Hybrid Framework is used as the base developing the test suite.

- Proficient in Analysing and troubleshooting the issues across multiple applications and made sure the fixed time is minimized which in turn resulted in projected being within the estimated budget.

- Expertise in Automation testing, framework design, and development with Selenium Web Driver and TestNG.
- Amicable in working closely with Development teams, in driving the test plan to build robust and reliable test Automation practices.

Key Technologies& Areas of Expertise: Scrum master, Tibco MDM, Selenium Web Driver, HP ALM, Oracle PL/SQL, Java

Client: Swisscom AG

Scrum Master   Hyderabad, India, 2015-2017
QA Manager   Bern, Switzerland, 2012-2015

Successfully led multiple SDLC projects with a team of 10+ members in both Automation and Manual areas for Swisscom which is one of Switzerland's leading Telecom Service Provider which has the highest stake in both Mobile and Fixed Line services, of which most of them are Corporate Customers.

Key Responsibilities:

- Productively delivered multiple projects by implementing the Hybrid Project Management Methodology Solution i.e., through Waterfall and Agile Methodologies.

- As part of Agile Delivery Frameworks, Scrum and Kanban were used recurrently depending on the Project Requirements. Jira was used as the Tool in implementing the relative Frameworks.

- Gantt chart and WBS were widely used Tools and Techniques in delivering the Project successfully.

- Estimations were provided based on the Function Point Analysis and also Work Break down Structure.

- Good Exposure on Agile Metrics such as Release Burn downs, Sprint Burn downs, Retrospective Meetings.

- Thorough Knowledge on the Dev-Ops concepts like Continuous Integration and Continuous Development.

Key Technologies& Areas of Expertise: Project Management,Scrum Master, Requirement Gathering, Project Kick-Off meetings, Siebel CRM, HP ALM, JIRA, Jmeter, MS Office suite

Client:VHA Australia

Billing Production Support Engineer   Sydney, Australia, 2011-2012

Played a constructive role in supporting all the Billing and Rating related Issues, Invoice Generation for telecom operator 3 end customers in Sydney Australia, which was acquired by one of the Telecom giant Vodafone.

Key Responsibilities:

- Supported the Billing Production Support team, by using the Singl.eView application as source resolved the Billing and Rating issues on time.

- Responsible for Monitoring the Logs and processes to make sure that the system is stable and all the customers are having the best service.

- Maintained the cronjobs and took responsibility in making sure that no customer is affected during the crucial time such as New Year, Day Light Savings, etc.

- Provided Facilitation to the new team members on Telecom Domain and in specific to Billing Processes, which led to a process where the Business is not disturbed with the change of the team members.

Key Technologies& Areas of Expertise: Singl.eView, Shell scripting, Oracle Pl/SQL.

Client:MTNL

Software Developer	Hyderabad, India	2007-2009
Performance Test Engineer	Hyderabad, India	2009-2011

MTNL is Telecom Service Provider, operating its Wireline& Wireless businesses from Delhi & Mumbai in India, providing a wide spectrum of voice & data-related services to its customers using different OSS/BSS. MTNL opted for a convergent billing solution that supersedes the existing solution

Key Responsibilities:

- Developed Billing reports for different Lines of Business like GSM Wireline, GSM wireless, etc using the Hyperion SQR tool with Oracle Pl/SQL as a language of Database.

- Configured the Derived Attributes and Reference variables for Billing and Rating products in Singl.eView tool.

- Successfully lead the Performance team of 8, where various levels of testing e.g., Stress testing, Load Testing, Endurance Testing, Scalability, etc were implemented on People Soft CRM application through the JMeter tool, which resulted in appreciation from the Client.

Key Technologies & Areas of Expertise: Singl.eView, Oracle Pl/SQL, Hyperion SQR, UNIX, JMeter Testing.

Certifications

Technology	Certification Type
ISTQB	ISTQB Foundation Level
ORACLE	(1Z0-147) ORACLE9I: PROGRAM WITH PL/SQL
JAVA	(310-055) Sun Certified Programmer for the Java 2 Platform
SAFe Agile	SAFe® 4 Agilest
AWS Cloud	CLF-C01 : AWS Certified Cloud Practitioner