

Ozkan Altuner

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Authorized to work in US for any employer

SUMMARY

Customer obsessed, cross-functional team leader and data oriented program manager with 6+ years of experience. Led many complex projects and launched products in local and global companies with \$100M+ revenue.

SKILLS

Programming: Python, C#, PHP, SQL, Git

Platforms: Linux, Windows, macOS

Databases: MS SQL Server, PostgreSQL, MySQL

Cloud Computing: AWS, Azure, Docker, Kubernetes

Project Management: Agile, Kanban, Scrum

Tools: Jira, Confluence, Github

EXPERIENCE

Technical Program Manager

Feb 2020 - Present

Magnimind Inc., Sunnyvale, CA

Embrace Relief Web & Mobile Applications: Scouted and hired overseas engineering team of two. Liaison with engineering and client teams. Gathered feature requirements for the project teams and refined system's new architecture. Led regular team meetings. Defined SLA and KPI metrics. Launched in two months within budget.

Technical Program Manager

Sep 2018 - Feb 2020

ZeppelinOps, Istanbul, TR

Dorak Corporation Business Operations CRM Portal: Hired engineering team of three. Defined product road-map and feature requirements for the project team. Reviewed platform requirements and specifications. Developed strategies with engineering team to optimize the usage and efficiency of platforms. Established agile methodology, organized bi-weekly sprints and daily scrums.

Zorlu Mall Loyalty Application: Supported design and development of the payment, indoor navigation, mailing and member management features for ongoing product. Organized weekly meetings between engineering, client and partner teams. Collaborated platform requirements and specifications.

Technical Program Manager

Jan 2017 - Jul 2018

TAM Informatics, Istanbul, TR

Managed operations & teams for complex projects of Istanbul Metropolitan Municipality. Drove strategies for growth, digital products, and technology. Generated revenue through expanded capabilities such as vendor management and a lean mindset.

iTaksi: Launched Istanbul Metropolitan Municipality's taxi hailing and driver management system in less than 12 months. Reduced complexity of technology and field operations by working with 3rd party partners and adapting right tools. Improved line of communications with stakeholders and product teams. Championed product-based organizational transformations using Agile methodologies.

Mobile Domain Leader & Developer Relations Program Manager

Nov 2015 - Dec 2016

IBM, Istanbul, TR

Responsible for Apple+IBM line of products that solve industry pain points. Led relationships with ISVs, startups, incubation centers, universities and developers. Identified key startups, developers and companies to bring them onto IBM Cloud Platform. Drove pipeline of startup/vendor opportunities on the IBM Cloud Platform to accelerate growth. Provided input for the budgeting and financial modeling to sales team for customer requirements.

Technical Project Manager

Akbank, Istanbul, TR

Feb 2015 - Oct 2015

Akbank Mobile Banking Application: Managed the team of 23 that delivered Mobile Banking Application of Turkey's 4th largest bank, used by more than 3 million people. Liaised with engineering teams, client teams and stakeholders. Decreased product delivery time 50% by re-structuring teams. Removed deprecated platforms from product line. Facilitated & led operational planning meetings with stakeholders.

Developer Relations Program Manager

BlackBerry, Istanbul, TR

Jul 2013 - Jan 2015

Executed content strategy and created road-maps for BlackBerry in highly competitive market. Established new partnerships with vendors and enriched BlackBerry World Application Marketplace. Led relationship with local developers, developer groups and companies. Communicated and convinced top companies to port their applications (and games) into BB World. Boarded 7 (of 10) applications within 6 months. Assisted developers to solve technical problems during application development cycles and publish on BB World.

Co-Founder

Happy Digital, Istanbul, TR

Jun 2011 - Jun 2013

Co-founded digital marketing and mobile application development company. Launched digital campaigns, mobile & web applications and games for local and global brands in Turkey. Established new partnerships with Nokia, Microsoft, Intel and BlackBerry. Executed full life-cycle of the projects from idea to retirement phases. Managed the development cycles of mobile and web products, including coordinating both outsourced and internal software development teams.

Previous Experience

Istanbul, TR

Before 2011

Founder, Orangeplus

Software Engineer, 4129Grey Digital Marketing Agency

Software Engineer, CE Tech

Software Engineer, Pamukbank

EDUCATION

MBA, Ahmet Yesevi University, Turkey

B.S in Mathematics Engineering, Istanbul Technical University, Turkey

CERTIFICATIONS

IBM Design Thinking - A scalable framework to help teams understand and deliver continuously.

IBM Agile Program Fundamentals