

Introduction

An accomplished automation developer with 2.5 years of IT experience in automation and Ipaas tools, which include Workato with API management, Recipe Lifecycle Management, RecipeOps, Recipe Design and Development, and OPA.

Professional Summary

iPaas - Workato

- Certified Workato Professional
- Collaborating with IT partners across the organization for creating functional/technical specifications
- Discovery of use cases and solution requirements
- Designing the flow charts for the integration workflows
- Administration and configuration of the Workato platform, multiple environments, roles, and best practices.
- I worked in API management, recipe design and development
- Recipe building, third party connector configuration
- Developing HTTP, Webhooks, schedulers, 3rd party applications, and callable-based trigger recipes
- Develop and execute database queries and conduct analyses
- Experienced in Recipe Lifecycle Management and Recipe Ops
- Good knowledge and experience in Work Bots
- I worked on different applications like JIRA software, Salesforce, ServiceNow, and so on.
- I worked on different formulas like strings,numbers,lists, hashes, and date formulas.

Personal Skills

- Good at communication and Debugging skills.
- Teamwork.
- Flexibility.

Certifications

Workato

- Pro I,II,II.
- Enterprise Automation.
- Workflow Apps.
- workato Boot Camp completion certificate.

Snaplogic

- Snaplogic Enterprise Automation professionals.

Technical Skills

iPaaS	Workato, Snaplogic
Databases	MS SQL Server
Operating Systems	Windows Servers
XML & Web technologies	XML, HTML, Basics Java, C, python
Integration application	Salesforce, Jira, Slack, Netsuite, Square, Freshdesk, Solve CRM, LinkedIn, MailChimp, NetSuite, EventBrite, Zoom, SurveyMonkey, Slack Workbot, Workplace, GSuite, Jump Cloud, Concur, Salesforce Marketing Cloud, Azure AD, Active Directory, Canvas, MS Teams, MQ, Email, Web Services, FTP, Jira, Smartsheet, Oracle HCM, Docparser
Tools	Postman

Work Experience

#	Technology	Project	Role	Environment
1	Workato	Brahm Centre	Workato Developer	<ul style="list-style-type: none"> ● Environment: Workato, Salesforce, Survey Monkey, Ms Outlook, EventBrite, Mail Chimp, Zoom ● Responsible for building interfaces <ul style="list-style-type: none"> ○ Synchronize EventBrite to MS Outlook ○ Email automation using MailChimp ○ Scheduling and sending meeting invites using Zoom ○ Capturing Survey Monkey feedback and generating reports ● Responsible for unit testing, bug fixes ● Teams Workbot Integration ● Interacting with the client if any requirement changes or

				<p>any major/important error in the recipe.</p> <ul style="list-style-type: none"> • Sending MOM's • Sending daily status reports to clients
	Workato	Grab	Workato Developer	<p>System onboarding process into JumpCloud and handling the OS upgrades through GForm. Remediation of user access in cloud applications. Slack Workbots: Creation of tickets in Remedyforce;remedyforce, provisioning/deprovisioning of application licenses for the users.</p>
	Workato	Vituity	Workato Developer	<p>Ownership on creating mapping documents and process flow diagrams around five modules.</p> <p>Daily monitoring of recipes in the production environment to resolve any errors and capture the RCA for the same.</p> <p>Ownership on migrating all the callable recipes to function calls across all the integrations in the production environment.</p>
	Workato	Automic Brand	Workato Developer	<p>Training invoice documents in Docparser to improve the accuracy and efficiency of data extraction.</p> <p>Developed a customized recipe to extract invoice data and seamlessly create sales orders in Netsuite, streamlining the overall sales process.</p>
	Workato	Archer Aviation	Workato Developer	<p>During the project development, we successfully implemented a system offboarding process from Azure Active Directory. This involved transferring all files to the respective managers in G-Drive and ensuring access was</p>

				disabled from Google Workspace, Slack, and other relevant applications. The seamless execution of these tasks ensured a secure and efficient offboarding process for departing employees.
Workato	Arcadia University	Workato Developer		<p>Led the development of a detailed integration plan, enabling Canvas LMS to seamlessly connect with a data warehouse.</p> <p>Designed a dynamic system where the addition of new tables in Canvas automatically triggers the creation of corresponding tables in the database.</p> <p>Ensured clarity and precision in flow diagrams and recipe documents, facilitating seamless implementation of the integration solution</p>
Workato	Media Ocean	Workato Developer		<p>Main applications - Salesforce and NetSuite.</p> <p>Responsible for building interfaces</p> <ul style="list-style-type: none"> ● Salesforce Opportunity to NetSuite Sales orders ● NetSuite Financials to Salesforce Financials ● Salesforce Account to NetSuite Customers ● NetSuite Items to Salesforce Products <p>Unit testing and UAT.</p> <p>Deployment activities.</p>

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Current Organization Details

- **Company Name:** iSteer technologies Pvt Ltd
- **Designation:** Associate consultant
- **DOJ:** 01/12/2021

Educational Qualification

- Bachelor's in Computer Science & Engineering, PES College Of Engineering, Mandya, Karnataka, India April-2021