# Ramamoorthy Dakshinamoorthy

## Technical Lead/Senior Developer

ramdakshin2703@gmail.com

+919629773637

30/12A, Babu Chetty Street, Tennur, Trichy-17, Trichy, India

linkedin.com/in/ramamoorthy-dakshinamoorthy-b97732156

An aspiring salesforce lightning and classic app developer and technical lead with almost 8 years of experience in Service, Sales and Experience cloud and CPQ.

## WORK EXPERIENCE

### Senior Engineer
**Microchip Technology**

*06/2018 - Present* — *Chennai*
*One of the leading semi-conductor companies round the globe.*

Role : Technical Lead/Senior Lightning App Developer

- Worked on Quip to Salesforce transition by incorporating most of the functionalities using custom LWC and to get near real time updates using Platform Events.
- Created a whole custom lightning community using custom Aura component with all the native community features incorporated such as Case Creation, KB search, Case Team Management.
- Integrated Salesforce with .NET system using JSON Web Token(JWT) authentication.
- Implemented Just In Time(JIT) service by reading SAML response whenever user logs in using Single Sign On.
- Worked on Advanced Approvals, one of the packages of CPQ to have advanced automatic approvals of records.
- Integrated third party system through Amazon SNS and SQS by writing Lambda trigger to extract the updates to Salesforce

### Delivery Consultant
**NTT Data Services**

*01/2017 - 06/2018* — *Chennai*

Role : Delivery Consultant

Achievements/Tasks

- Worked on extracting the geo-location using REST API .
- Implemented Stella Connect and Qualtrics integration with Salesforce using out of the box configurations.
- Proactively worked on Org Migration activities.

### Software Engineer
**Renault Nissan Technology**

*09/2014 - 01/2017* — *Chennai*
*One of the leading automobile companies*

Role : Software Engineer

- Integrated Salesforce with various system like SAP, Java and Mainframe using access tokens.
- Exposed apex class as SOAP webservice to let customers create cases from outside world.
- Worked on case to lead conversion using Ajax Toolkit and Angular JS.

## HIGHEST QUALIFICATION

### B.Tech Information Technology
**Anna University of Technology**

*09/2010 - 05/2014*

## SKILLS

Lightning Web Components · Aura Components · Apex Class · Apex Triggers · Visualforce Pages · REST · SOAP · Amazon SNS · Amazon SQS · Amazon Redshift · Streaming API · User Interface API · Flows · Process Builder · Workflows · Validation Rules · Reports · Dashboards · SOQL · SOSL · Salesforce DevOps · Agile/Scrum · Gearset · Ant Migration Tool · Apex Data Loader · Data Import Wizard · Dataloader.IO · JIRA · Service Now · Slack · Salesforce Anywhere(Quip)

## ACHIEVEMENTS

Received Certificate of Recognition from Microchip Sales and Apps VP

Received Pat On The Back award for extensive contribution for a major release in RNTBCI

Won 1st prize in District Level Quiz Competition

## CERTIFICATES

Platform Developer 1 (09/2020 - Present)
*Certification ID : 21512410*

## LANGUAGES

English ●●●●●
Tamil ●●●●●
Hindi ●●●○○
Sanskrit ●●○○○

## INTERESTS

Cricket · Carrom · Chess · Audiobooks