Deepshikha Joshi
QA Manager

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Manual & Automated Test Systems | Quality Methodologies | QA Test Management

Profile

Highly skilled and dedicated QA Manager with 15+ years of professional experience in implementing and monitoring full system development lifecycle including designing, developing test plans, test cases and test processes, Test Management, supporting ongoing projects and enhancements. Proven track record of delivering quality projects within strict timelines and budgets. Strong leadership and communication skills with the ability to work collaboratively with project teams and stakeholders.

Experience in automated testing tools QTP, Selenium (UFT) using inbuilt framework and Performance testing using JMeter tool.

Hands-on technology professional accustomed to working in complex, project-based environments. Multifaceted experience in QA software testing using SDLC & Agile methodology and user-acceptance testing.

Backed by strong credentials including a Mechanical Engineering degree, **Software Testing** Certification from **STC institute, Pune,** Trained and certified in **Test Complete Automation Tool, QTP** and **UFT,** advanced command of various testing suites, agile methodologies, and monitoring tools.

Work experience

KPMG Global Services Pvt Ltd
Sept 2022 to till date

Position: Manager-QA

- Managing 16-to-20-member multidisciplinary team on concurrent projects.
- Managing resources, coordinating and communicating with multiple stakeholders.
- Updating leadership about status of project w.r.t to delivery, quality and contractual agreement.
- Preparing and sending daily status and test closure reports to stakeholders
- Participating and involved in UK PD groups work
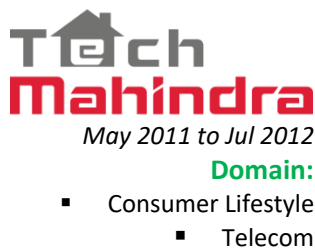- Working on some of the ESG initiatives.

Position: Associate Technical Lead-QA
- Lead 4-member multidisciplinary team on concurrent projects
- Independently worked on projects and performed testing both in SIT and UAT
- Elicited information from FAI team in Australia & New Zealand to create requirements, use cases, application specifications, test plans and test scripts
- Manual testing using Agile Methodology -Scrum and automation of smoke and regression test plans
- Preparation of Reports (i.e. Progress Reports, Defect Status Reports)
- Managing all releases for FAI Australia and New Zealand
- Prepare test scripts using UFT
- Executes Test cases
- Performs regression testing

Stay at Home Wife
Aug 2012 to April 2014

Moved abroad without a work visa to join husband

Tech Mahindra
May 2011 to Jul 2012
Domain:
- Consumer Lifestyle
- Telecom

Position: Senior Software Testing Engineer-QA
- Conducted System Integration testing which checks the integration of these front-end applications with different backend systems involved.
- Conducted Witness testing and User Acceptance Testing.
- Conducted End to end testing and regression testing (manual as well as automation)
- Prepared Detail test plan
- Prepared test scripts
- Executed Test cases
- Performed relevant activities in Defect Management process
- Preparation of Reports (i.e. Progress Reports, Defect Status Reports, Test Summary Report, KPI Report)
- Reviewing functional and Design Documents
- Support during UAT.

Capgemini
Aug 2010 to Apr 2011
Domain:
- Financial services

Position: Senior Software Testing Engineer-QA
- Worked on QC 10.0 to raise defects and to execute the test cases
- Written the test cases, test scenario and test condition of the application
- Webservices Testing –Manual using Parasoft 6.0 tool
- Hold the responsibility of VI champ
- As a Test Engineer-Manual supported Production Validation of Planning and Guidance applications like RIP / RQC and FRIE

SIEMENS
Nov 2007 to Aug 2010

Position: Software Testing Engineer-QA
- Worked on VSTS and all the WI to be raised and tested project wise.

- Used new Virtual PC to execute the test plans.
- Used Red gate Tool for Database Comparison.
- As a Test Engineer-Manual responsible for writing the test plan based on the SoR and Specifications of the project.
- Writing and executing test cases manually.
- Communication with the developer regarding the functionality of the component.
- Responsible for executing the test plans in Alpha, Beta and Gamma Build.
- Executed the Test Suite-Manually (Functionality Test Plan, Pre-Replication, Upgrade and Installation and System Administration Test plan) in Alpha, Beta and Gamma Build.
- Manually did the basic functionality testing of Flowmaster application.
- Manual calculations of fluid equations to compare the Software results
- Bug Defect Tracking system using VSTS tool manually.
- Review test plans and give feedback to make amendments

KLT Automotive & Tubular Products LTD.

Jan 2007 to Nov 2007

Domain:
- Manufacturing

Position: Graduate Engineer Trainee
- Drawing study and preparation of BOM (bill of material).
- Preparation of process flow diagram - FMEA - control plans
- Designing of sub-assembly fixtures.
- Designing of handy fixtures.
- Preparation of standard operating procedures (SOP)

Professional Certification

Certified Scrum Master (CSM)

Software Testing

Test Complete Automation Tool, QTP and UFT

Education

Government Engineering College, Jabalpur - (R.G.P.V) – 2006

B.E (Mechanical Engineering)

Skills

- SQA Testing & Methodologies
- Test Plans, Cases & Processes
- Regression & Negative Testing
- UI & Compatibility Testing
- Defect/Bug Tracking

- Agile Scrum Methodology
- Test planning & Management

Technical and Business Applications

- Defect reporting: quality center, vsts team foundation server
- Test Track, VSTS, Red Gate Tool, Regression Tool, RTC, HPQC 10.0, Jira, Parasoft 6.0, Postman and JMeter
- Operating systems: windows xp, windows vista and windows 7
- Databases: sql server, oracle database
- Applications: word, excel, PowerPoint
- Functional skills: agile testing, black box testing, UFT using coded UI automation framework

Awards and Recognition

- Received Pat on the Back certificate from client and current manager.
- Recognition from customer for problem solving skills.
- Recognition for implementing Agile methodology for pilot project.
- Received Quarterly Award to deliver good quality project on time and automation of smoke test scripts.