

# JEEVAN SAGAR

SALESFORCE DEVELOPER



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## OBJECTIVE

To work as a Software Engineer applying my knowledge in the field of Developing, Designing, and Maintenance to cater to the specific needs of the Clients. I wish to work in a team of motivated individuals who wish to work towards the advancement of the company and its goals.

## EXPERIENCE

3.5 YEARS

### 01<sup>st</sup> Apr 2021 – Till Now

Salesforce Developer, Vipra Info Tech Pvt. Ltd.

### 27<sup>th</sup> Dec 2019 – 31<sup>st</sup> Mar 2021

MIS Executive – CIEL HR Services Pvt. Ltd.

## PROJECT DETAILS

- Project Title:** Project X Sales  
**Role:** Salesforce Developer  
**Duration:** Mar-2022 to Till Now

### Responsibilities:

- Performed Administration tasks like creating Users, Security and Sharing model etc.
- Configured Process builder for field updating task assignments and record creation.
- Developed Triggers for requirements which can't be achieved by Process builder.
- Configured Form assembly to capture data for salesforce org.
- Developed REST integration to connect with external database.
- Created modern enterprise lightning pages using SLDS and Lightning Components.

## EDUCATION

M.Sc | 2015  
Pondicherry University  
Pondicherry, Tamil Nadu

## CERTIFICATION

Platform Developer I

## TRAILHEAD

Salesforce Trailhead Ranger  
Earned 109,175 Points  
163 Badges  
2 Super Badges

## KEY SKILLS

- SALESFORCE CONFIGURATIONS
- DATA MANAGEMENT
- SALESFORCE FLOW
- USER SECURITY
- REPORTS AND DASHBOARDS
- VELOCITY
- APEX
- APEX TRIGGERS
- ASYNCHRONOUS APEX
- SOQL
- SOSL
- ADVANCED EXCEL

- Developed scheduled automations to perform actions using Asynchronous Apex.
- Participated in scrum meetings and interacted with business analyst to get the requirements throughout SDLC.
- Implemented 100% code coverage for the test classes and assisted QA for regression testing.

- 2. Project Title:** LM Insurance Corp  
**Role:** Salesforce Administrator  
**Duration:** Jun-2021 to Aug-2022

**Responsibilities:**

- Involved in development of Lighting Application in agile methodology Process and Sprint System, attended daily stand-up calls.
- Creating Custom Objects, custom fields with master-detail relationships and lookup relationships, Junction objects.
- Designed and developed various functional needs in the application such as page layout customization, record types and Validation rules.
- Involved in creation of business automation processes using Workflow rules, process builder, Approval process for various business requirements.
- Implemented security and sharing rules at Object, Field, and Record level for different users at different levels
- Used Data Loader for insert, update and bulk import or export of data from/to CSV files.
- Design and developed SFDC Administrative tasks like creating Users, Roles, Profiles, Standard Objects like Accounts, Contacts, Leads, Campaigns, Opportunities and creating Reports and Dashboards.
- Handling Web to Lead, Auto Response rule, Escalation Rule, Matching Rule, Duplication Rule, Validation rules.
- Involved in Setting up Permission Sets, Sharing rules and OWD Security settings.
- Created flows and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.

**CIEL HR Solutions**

**MIS-Executive in Facility Management**

**Duration: Dec-2019 to Mar-2021**

- To Analyze daily / monthly requirements of the organizations.

**KNOWLEDGE ON**

- ROLE HIERARCHY
- PROFILE
- RELATIONSHIPS
- PAGE LAYOUT
- VALIDATIONS
- RECORD TYPES
- SECURITIES
- REPORTS & DASHBOARDS
- DATA LOADER
- WORK BENCH
- EMAIL ALERTS
- PROCESS BUILDER
- SOQL
- SOSL
- TRIGGERS
- SCHEDULE APEX
- QUEUEABLE APEX
- BATCH APEX
- ADVANCED EXCEL

- Coordinating Data with Centre Managers and mapping the same as per the requirement, coordinating with different teams for the data and checking its accuracy.
- Managing & Assisting Team for Client Account Management, along with Debtors reconciliations.
- Reviewing & Preparing of daily / weekly / monthly to assist Centre Teams.
- Reviewing & Correcting Monthly Cost & Revenue Report with Centre Managers before sending it for further Approval.

## **PERSONAL DOSSIER**

Date of Birth: 14-04-1991

Gender : Male

Languages : Telugu, English, Hindi

Nationality : Indian

## **DECLARATION**

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I Hereby declare the above mentioned details are true to my knowledge

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