



CAREER OBJECTIVE

To obtain a creative and challenging position in an organization that gives me an opportunity for self-improvement and leadership, while contributing to the symbolic growth of the organization with my technical, innovative and logical skills.

ACHIEVEMENTS

- **Got Trailhead RANGER rank and 4 Super badges within a year of work exposure in Salesforce.**
- **Event coordinator on engineer's day.**
- **Class Topper in CRESCENT PUBLIC SCHOOL FROM (STD 6 to 10) and rank holder from (from STD 2 till BTECH).**

CERTIFICATIONS

- **Salesforce Platform Developer I Certified.**

WORK EXPERIENCE

Industrial

- Working as Salesforce Developer in **Publicis Sapient** since Jun 2019.
- Worked as Project Engineer (Java Developer) in **Wipro Pvt. Ltd.** from Aug 2018 to Jun 2019.

TECHNICAL SKILLS

- **Software technologies**
Salesforce CRM, Sales Cloud, Service Cloud , Lightning App builder, Data Loader , ETL Tool(Pentaho), Visualforce , Apex , HTML, CSS3, JavaScript, Bootstrap , JAVA .

PROJECT WORK

- Title** : Service Cloud Project (Jun 2020 to till present)
Technology : Service Cloud, Apex, Salesforce Customization.
Team Size : 6
Role : Salesforce Developer
Responsibilities: Core Responsibilities are mentioned below –
 - 🚦 Service Cloud Customization.
 - 🚦 Development of new requirements through Apex Class.
- Title** : Health Care Project (Nov 2019 to June 2020)
Technology : Apex, Visualforce, Salesforce customization, Data Loader, JavaScript.
Team Size : 3

Description : Healthcare Product



Role : Salesforce Developer
Responsibilities: Analysis of requirements which comes through business, providing a solution approach to it.

- ✚ Developing the requirements through Apex and Visualforce Page.
- ✚ Customization and configuration of the product.
- ✚ Loading Business Data using Data Loader and Data Import Wizard.
- ✚ Deployment through Change sets.
- ✚ Creating new validations based on JS.
- ✚ Code Coverage through Test Classes.

3. Title : Energy & Commodities Project. (Jul 2019 to Nov 2019)
Technology : B2B Commerce (CloudCraze), Rest API, Pentaho (Spoon) and Salesforce Customization.
Role : Cloudcraze Developer
Responsibilities: Worked as Cloudcraze Developer. Some of the key responsibilities are listed below-

- ✚ Configuration and Customization of CloudCraze B2B e-Commerce product.
- ✚ Loading Business Data using Pentaho (Spoon) tool to Salesforce.
- ✚ Deploying stories using Git.
- ✚ Best code practices using SonarQube tool.
- ✚ Creating Wishlist API for CPS.

4. Title : MVP Project (Sep 2018 to Jun 2019)
Technology : Java, HTML, CSS, Bootstrap, JS.
Description : Multi-vendor Plugin
Role : Java Developer
Responsibilities: Worked as Project Engineer following on time delivery of modules for clients of Australia and Saudi Arabia. Some of the key responsibilities involved are:

- ✚ Documentation of Plugins and modules.
- ✚ Rest API implementation.
- ✚ UI Development.
- ✚ Code Enhancement and Bug fixes.

ACADEMIC PROFILE

Specialization	Class (Board/University)	Year	%age/CPI
B.Tech(CSE)	Teerthankar Mahaveer University	2018	87.04%

Class (Board/University)	Institution	Year	Percentage/Grades
XII (CBSE)	Chinmaya Vidyalaya	2014	91.2%
X (CBSE)	Crescent Public School	2012	10 CGPA

OTHER SPECIALIZATION COURSES

- Training on Oracle 11g by Oracle.
- Training on Web Designing at VARARGS PVT. LTD. (KANPUR).
- Training on Cloud by IBM Based Application Development



KEY STRENGTHS:

- Good logic design and implementation ability.
- Flexible, adaptable, Quick learner and Self-motivated.
- Good interpersonal and presentation skills, committed, result oriented and hard working.

GENERAL PROFILE:

Name	: -	Dimple Bhatera
Father's name	: -	Mr. Karni Singh Bhatera
Permanent address	: -	Oswal Agency, Bye Pass Road, Chas, Bokaro, Jharkhand.
Date of birth	: -	03/03/1996
Marital status	: -	Single
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DECLARATION:

I hereby declare that the above information presented by me is correct and true to the best of my knowledge and belief and I will be solely responsible for any incorrectness.

Signature: **DIMPLE BHATERA**