Nikita Gupta
Contact No. **+61 413273812,** **Email ID**: nikita.cs15@gmail.com
Linkedin: https://www.linkedin.com/in/nikita-gupta-7570961b/

Profile Summary **(9+ years of Industry experience)**

- On-Site Exposure to working with the client on a day to day basis & participated in solution planning, requirement gathering & designing.
- Good working knowledge of SQL, understanding table structure and writing SQL queries.
- SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Approvals, Workflows, Reports & Dashboard
- Created users, profiles, roles, public groups to provide access among and implemented role hierarchies, sharing, rules and record level permissions to provide shared access among different users.
- Agile ceremonies like Scrum call, Retro, Sprint Planning, Grooming, Kanban Board.
- Ability to lead a group and facilitate work as a team.
- Hands on experience in API Testing using SOAP UI.
- Handson experience in Apex Programming, Triggers, Workflows, Page Layouts, Roles, Profiles, Reports & Dashboards.
- Experience in creating Report and Dashboard for Business users in Salesforce.
- Involved in gathering the requirements for change requests and writing functional documents.
- Responsible for end to end testing for ePerformance module customizations developed in PeopleSoft. The testing also included data validation, Integration testing, Regression Testing.
- Exposure of Core HR, Setup HRMS, Performance Management, Profile Management, Position Management, ESS, MSS modules and Absence Management.
- Sound knowledge in writing test scripts, integration scripts and analyzing functional issues.
- Able to design, build, execute, schedule and monitor manual and automation tests
- Analyze test cases and scenarios subject for Automation.
- Automation test development with hands on programming experience in API testing
- Set the target deliverables and track their completion status on a daily basis.
- Delivered more than 8 projects using an Agile/Scrum development strategy.
- Extensive experience in System Integration testing and Regression Testing.
- Good Knowledge of Oracle SQL developer Version
- Working Knowledge in Version Control systems like SVN, GIT.
- Responsible for UAT and Go Live support.

Skills

- Salesforce Admin
- Salesforce QA
- Workflow, Process builder
- Reports and Dashboards
- PeopleSoft HRMS
- MySql, Oracle SQL
- PS Query, SOSL, SOQL
- Data Loader, Workbench
- Workflow Engine
- Test Case, SOAP UI
- Unit Testing, BVT
- Automation API Testing
- Functional & Regression Testing
- System Integration Testing
- Agile Methodology
- Sanity, SIT and UAT
- User Acceptance Testing
- HP ALM
- Kanban boards

IDE & Tools

- Eclipse, Postman
- GIT, JIRA, Kanban
- MS Office, Confluence

Experience

Cloud Analogy Softech Pvt Ltd, Noida   Apr 2020 - April 2021
Sr. Software Tester

Sopra Steria Pvt Ltd, Noida   July 2014 - March 2020
Sr. Software Tester

Vayam Technologies Ltd, New Delhi   Sep 2010 - July 2014
Test Analyst

Academic Details

PGDM - Institute of Management Technology, Ghaziabad (2011-2013)

B.Tech (Computer Science Engineering) - B.B.D Institute of Engineering Technology & Research Centre, Ghaziabad (2006-2010)

Certification
HTML5/CSS3

Awards/Recognition
- **Star Performer** Award at Sopra-Steria for invaluable contribution in the team
- **Excellence Award** for outstanding efforts in Project Delivery.
- Received **Multiple Client Appreciations** for Successful Project Deliveries.

AgentHub
Salesforce, Sales Cloud, Service Cloud, SOSL, SOQL, Workflow, Process Builder, Reports, Dashboard, AppExchange, Data loading, Profiles, Roles, Permission sets, Automation Rest API Testing, Validated Functional Requirement, JIRA, Postman

AgentHub is a property management CRM that caters to all property professionals and property sectors. It builds an out-of-the-box multiple listing service (MLS) that brings all of its professionals together. Users can manage their contacts, manage their properties/projects, pipeline, marketing campaigns, and their day-to-day business tasks. AgentHub is managing all aspects of residential and commercial letting/leasing, unit and block management, company communication, general business, property finance and day to day task and event management as standard. It consists of two applications:
- Agent Hub Sales
- Agent Hub Lettings and Management

Worked on various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Reports and Dashboards. Worked on Custom Objects, Page layouts, Workflows, Custom labels and custom report type. Implemented picklists, lookups, master-detail relationships, validation rules and formula fields to the custom objects and created junction objects to establish connectivity among objects. Involved in preparing a Business Requirement Document. Involved in gathering customer requirements from business user teams spread over the Sales, Marketing and Customer service. Imported data from excel sheets into Leads, Accounts, Contacts, and Opportunities using Data Loader and Import Wizard and scheduling tools to automate bulk data loading. Worked on workflows and process builder. Created users, profiles, roles, public groups to provide access among and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users. Experience with AppExchange Application. Involved in Automation Rest API Testing, Smoke Testing and end to end Functional Testing. Generated Test Reports/Test Metrics such as Test completion, Test execution, Defect reports, Requirements traceability matrices etc.

Health Cloud Solution
Salesforce QA, Functional Testing, AppExchange Application, JIRA, SOSL, SOQL, SOAP UI

'Health Cloud' solution is a highly efficient and unique Salesforce application that allows the healthcare facilities to not only meet patient care needs in a faster way but also streamline their operations, powered by the offerings of cloud security. 'Health Cloud' solution is aimed at providing a holistic experience to the healthcare facilities and their patients alike, through an integrated platform for all its offerings.

Worked on functional testing of various modules like Appointment Booking, Clinician Diary management, Patient Examination System, Prescribing System, Invoicing System, Membership Contract Management and Record Management. Involved in development of Test Plan, Test Scenarios, Test Cases and Test Data. Involved in Test Execution and Logging, Defects management and Defect Retesting. Worked on salesforce.com custom objects, Reports and Dashboards, Page layouts, Workflows, Custom labels and custom report type. Implemented picklists, lookups, master-detail relationships, validation rules and formula fields to the custom objects. Created users, profiles, roles, public groups to provide access to different users and implemented role hierarchies, and record level permissions to provide shared access among different users.

PMSDS (Performance Management and Development System)
@AIRBUS
Oracle SQL Developer, PS Query, PeopleSoft HRMS, ALM 12.21, Kanban,

PMSDS policies and business process in PeopleSoft ePerformance module, developed in PeopleSoft 9.1 with people tool 8.53.

Responsible for end to end testing for ePerformance module customizations. The testing also included data validation, Integration testing, Regression Testing. Engage with clients on a regular basis through the daily calls to gather and finalize the requirements. Set the target deliverables and track their completion status on a daily basis. Test Execution and Logging, Defects management and Defect Retesting, Test Data Preparation. Create and execute SQL scripts used for test validation. Involved in development of Test Plan, Test Scenarios, Test Cases and Test Data. Responsible for logging defects and following it up till the defect gets closed. Responsible for supporting the UAT users.

PeopleOne
@SopraSteria Group
Oracle SQL Developer ,PS Query, PeopleSoft HRMS, ALM 12.21, MySQL/SQL

Responsible for end to end testing for customizations developed in PeopleSoft. Worked on functional testing of various PeopleSoft modules like Core HR, Workforce Administration, Workforce Development, Profile Management, Position Management, Performance Management, Absence Management, ESS, MSS, Reports and interfaces. Coordination with the technical team for the functional issues.
SQL experience- Join table/basic queries, inner/outer joins, good understanding of relational databases. The testing also included data validation, Integration testing, Regression Testing. Test Execution and Logging, Defects management and Defect

	Retesting, Test Data Preparation. Involved in development of Test Plan, Test Scenarios, Test Cases,Test data for all new Change Requests (CR's) and Functional Requirements (FR's). Responsible for doing Sanity testing before initiating UAT. Experience in SQL functions, SQL views and Indexes.
CAP-SOL QA Services *(iManageleasing.com)* –Minerva & Siebel ALM, UAT, Regression, testing, Quality Center	Prepared the Test cases and Test Scripts from the requirements and from Use cases. Created test scenarios and test cases. Performed Smoke Testing on the build. Performed Regression testing as and when required to ensure the stability of the application. Worked with defect life cycle using Application lifecycle Management (ALM) Logged Defects with the help of Quality Center and assigned them to the development Team.
BMO Haris Bank ALM, Microsoft SQL Server, Functional testing, SOAP UI	Understanding the requirements and functional specifications of the application. Identifying the test scenarios and creating test scenarios. Involved in business testing covering all the integration points of application. Knowledge session to the team members in order to understand the business and perform functional testing effectively. Writing Test scripts for automatic creation of contracts, title and scheduling of those titles. Test execution using ALM and SQL queries. Logged Defects with the help of Quality Center/Bug tracker and assigned them to the development Team. Generated various Test Reports/Test Metrics such as Test completion, Test execution, Defect reports, Requirements traceability matrices etc.
Signature Core QC, Manual Testing	Prepared the Test plans, Test scenarios and Test Cases from the Use cases.Logged Defects with the help of Quality Center and assigned them to the development Team. Understanding the requirements and functional specifications of the application. Generated various Test Reports/Test Metrics such as Test completion, Test execution, Defect reports, Requirements traceability matrices etc.

Personal Details

Name	Nikita Gupta
Address	57 City Road, SouthBank, Melbourne 3006, VIC
Contact No	+61 413273812
Email ID	nikita.cs15@gmail.com
Date of Birth	Dec 15, 1988
Marital Status	Married
Passport & Validity	Yes, 21-02-2029

I hereby declare that the information given above is true to the best of my knowledge.

PLACE**: Melbourne**   **Nikita Gupta**