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Certified RPA Developer

Sep 2015 – Jul 2023

Software Engineer – III
JPMorgan Chase & Co

Jan 2014 – Aug 2015

Product Test Professional
CSC

Sep 2011 – Dec 2013

Senior Consultant
Alliance

Sep 2009 – Aug 2011

Module Lead – QA
ValueLabs

Sep 2007 – Aug 2009

Senior QA Engineer
MindGrid Technologies



Education

- 2005
- B.Tech. (CSIT)
- JNTU

Technical Skills

- Microsoft Power Automate
- UiPath
- QTP
- SilkTest
- VBA
- VBScript
- JavaScript
- TypeScript
- Playwright
- Jenkins

Certifications

- Microsoft Certified: Power Automate RPA Developer Associate
- UiPath Advanced Developer
- AWS Cloud Practitioner

- **UiPath**
Champions of Automation
- **Spot Light Award**
- **Guards of Fort**

OBJECTIVE

Results-oriented and highly skilled RPA Developer with 16 years of extensive experience in designing, developing, and implementing Robotic Process Automation (RPA) solutions. Proven track record of delivering innovative automation solutions to optimize business processes and enhance operational efficiency. Seeking a challenging role as an RPA Developer at JP Morgan Chase & Co. to contribute my expertise and drive digital transformation initiatives.

PROFESSIONAL SUMMARY

- Led the design, development, and deployment of RPA solutions using tools such as Power Automate Desktop (PAD) formerly known as WinAutomation, UiPath resulting increase in process efficiency.
- Collaborated with business/operations teams to identify automation opportunities, gather business requirements.
- Worked closely with cross-functional teams to analyze requirements, assess feasibility, and prioritize automation initiatives.
- Implemented error handling mechanisms and monitored robot performance to proactively identify and resolve issues, minimizing downtime and optimizing productivity.
- Conducted training sessions for end-users to ensure smooth transition and user adoption of automated processes.
- Mentored and trained junior RPA developers, fostering a collaborative and knowledge-sharing environment.
- Conducted regular reviews and assessments of existing RPA processes to identify areas for optimization and improvement.
- Spearheaded the automation of critical business processes, resulting in a reduction in operational costs.

PROJECT DETAILS

PROJECT #16

Title:

Investor Ordering Automation

Organization:



Role:

RPA Developer

Description:

This project is to automate the process of requesting appraisal documents of the customer property, when there are significant improvements required.

It starts with consuming input file from system of record and gets all the required details from the applications and then places request using an API. Finally, consolidates report for all the loans processed for the day.

Responsibilities:

- Understanding business process flow
- Preparing Architecture diagrams
- Creating and follow-up with access requests
- Bot development & enhancements
- Helping team in debugging and fixing issues
- Support UAT testing teams
- Code deployments on production environments
- Monitoring and Production support of Bot
- Daily, weekly and monthly status reporting
- Participating in demos, meetings and trainings

PROJECT #15

Title:

Foreclosure Referral Checklist

Organization:



J.P.Morgan

Role:

RPA Developer

Description:

This project involves consuming an input file from a shared drive and then log in to a main frame application retrieve data. Apply business logic to take decisions on foreclosure of the account and answer a questionnaire in a web application. If the entire questionnaire is answered as PASS, then capture the mainframe application screenshots and convert them into a PDF using upload the artifacts into a Desktop application otherwise record the exceptions into a mainframe. Finally, send the output summary to the business teams.

Responsibilities:

- Understanding business process flow
- Preparing Architecture diagrams
- Software setup on the UAT & PROD environments
- Creating and follow-up with access requests
- Bot development & enhancements
- Helping team in debugging and fixing issues
- Support UAT testing teams
- Code deployments on production environments
- Monitoring and Production support of Bot
- Daily, weekly and monthly status reporting

- Participating in demos, meetings and trainings

PROJECT #14

Title: *Customer Consent Collection Engine*

Organization:



Role: *RPA Developer*

Description: *This project is to automate a business process where Bot fetches the data based on the customer consent from a database and then compares the data among two mainframe systems and a web application and then updates consent in the systems of record. Finally, send the output summary to the business teams.*

Responsibilities:

- Understanding business process flow
- Preparing Architecture diagrams
- Software setup on the UAT & PROD environments
- Creating and follow-up with access requests
- Bot development & enhancements
- Helping team in debugging and fixing issues
- Support UAT testing teams
- Code deployments on production environments
- Monitoring and Production support of Bot
- Daily, weekly and monthly status reporting
- Participating in demos, meetings and trainings

PROJECT #13

Title: *Bankruptcy Updates*

Organization:



Role: *RPA Developer*

Description: *This project is to consume an input file from a shared drive and then read required details from mainframe and then create entries in a web application and finally generate an output report.*

Responsibilities:

- Understanding business process flow
- Preparing Architecture diagrams
- Software setup on the UAT & PROD environments
- Creating and follow-up with access requests
- Bot development & enhancements
- Helping team in debugging and fixing issues
- Support UAT testing teams
- Code deployments on production environments
- Monitoring and Production support of Bot
- Daily, weekly and monthly status reporting
- Participating in demos, meetings and trainings

PROJECT #12

Title:

Failed Fax Cancellation

Organization:



Description:

This project is to read data from a PDF file and then enter the data read into a web application and finally generates an output report.

Role:

RPA Developer

Responsibilities:

- Understanding business process flow
- Preparing Architecture diagrams
- Software setup on the UAT & PROD environments
- Creating and follow-up with access requests
- Bot development & enhancements
- Helping team in debugging and fixing issues
- Support UAT testing teams
- Code deployments on production environments
- Monitoring and Production support of Bot
- Daily, weekly and monthly status reporting
- Participating in demos, meetings and trainings

PROJECT #11

Title:

Property Valuation

Organization:



Description:

This project is to download documents from an API and then extract data from each by using OCR and then compare the data with Mainframe application's

<i>Role:</i>	<i>data and update the system of record.</i>
<i>Responsibilities:</i>	<p><i>RPA Developer</i></p> <ul style="list-style-type: none"> • Understanding business process flow • Preparing Architecture diagrams • Software setup on the UAT & PROD environments • Creating and follow-up with access requests • Bot development & enhancements • Helping team in debugging and fixing issues • Support UAT testing teams • Code deployments on production environments • Monitoring and Production support of Bot • Daily, weekly and monthly status reporting • Participating in demos, meetings and trainings

PROJECT #10

<i>Title:</i>	<i>MXCOMM</i>
<i>Organization:</i>	 <p>J.P.Morgan</p>
<i>Description:</i>	<i>This project is to automate middle ware (web services) validation where as the sending request and validating the responses and as well as responses stored in Data bases.</i>
<i>Role:</i>	<i>Automation Developer</i>
<i>Responsibilities:</i>	<ul style="list-style-type: none"> • Understanding business process • Analysis and preparing design documents • Developing LISA test scripts • Framework enhancements • Creating test suites • Execution of scripts as needed • Daily, weekly and monthly status reporting • Participating in demos, meetings and trainings

PROJECT #9

<i>Title:</i>	<i>MX QA Automation</i>
<i>Organization:</i>	 <p>J.P.Morgan</p>

Role:	Automation Developer
Description:	This project to develop and maintain the test scripts of the MXapplicationstest cases and execute them for each sprint. Building Utilization report using ALM OTA architecture sprint reporting.
Responsibilities:	<ul style="list-style-type: none"> Analyzing the test cases in ALM Understanding the functionality Developing reusable functions Writing test scripts Preparing test data & input files Execution of test scripts, reporting the results and defects Daily, weekly and monthly status reporting Participating in demos, meetings and trainings

PROJECT #8

Title:	Cabela's Dot Com
Client:	
Organization:	CSC
Role:	Automation Developer
Description:	<p>Cabela's Incorporated is a direct marketer and specialty retailer of hunting, fishing, camping, shooting, and related outdoor recreation merchandise, based in Sidney, Nebraska.</p> <p>It also has "Trophy Properties LLC" (a real estate market), "Outdoor Adventures" (hunting and fishing trips), the "Gun Library" (for buying and selling new, used, and collectible firearms), and World's Foremost Bank (the issuer of Cabela's Club Visa credit cards). Its direct marketing operation is one of the largest in the United States.</p>
Responsibilities:	<ul style="list-style-type: none"> Analyzing the test cases in ALM Understanding the functionality Developing reusable functions Writing test scripts Preparing test data & input files Execution of test scripts, reporting the results and defects Daily, weekly and monthly status reporting Participating in demos, meetings and trainings

PROJECT #7

Title:	Kroger Pharmacy
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Client:
Organization:
Role:
Description:
Responsibilities:



CSC

Automation Lead

The Kroger Company is an American retailer founded by Bernard Kroger in 1883 in Cincinnati, Ohio. By revenue, it is the country's largest supermarket chain, second-largest general retailer, and twenty-third largest company. The Kroger Co. operates nearly 2,000 retail Pharmacies in 31 states, each staffed with caring professionals dedicated to helping people lead healthier lives. Pharmacists at Kroger Pharmacy provide more than just prescriptions and over-the-counter medications; they provide advice and support, and are a trusted source of information. The Pharmacists are professionally trained to administer vaccinations too.

- Analyzing the test cases in QC
- Understanding the functionality
- Developing reusable functions
- Writing test scripts
- Preparing test data & input files
- Execution of test scripts, reporting the results and defects
- Daily, weekly and monthly status reporting
- Participating in demos, meetings and trainings

PROJECT #6

Title:
Client:
Organization:
Role:
Description:

Back-Up Care Advantage



CSC

Automation Engineer

Bright Horizons back-up care provides families with a safety net for those days when regular arrangements fall through. Back-up care supplements, rather than replaces normal care arrangements and is a comforting emergency alternative when you need it most. Our programs offer back-up care for family members of all ages, from infants through elders, including adults and children with special needs.

Back-up care programs are provided most often through employers who sponsor care for their employees with dependent-care needs. We also provide drop-in or emergency child care to the community at select Bright Horizons

child care centers.

Responsibilities:

- Analyzing the test cases in TFS
- Understanding the functionality
- Writing test scripts
- Preparing test data & input files
- Execution of test scripts, reporting the results and defects
- Daily, weekly and monthly status reporting
- Participating in reviews, meetings and trainings

PROJECT #5

Title:

ERT Strategic QA

Client:



Organization:

Alliance

Role:

Automation Engineer

Description:

ERT (eResearchTechnology, Inc.) is the acknowledged industry leader, providing proven scientific and regulatory leadership across centralized cardiac safety, respiratory efficacy services and clinical outcome assessments. Understanding the need for the most accurate, cost-effective and convenient support systems to collect timely, regulatory-compliant data to ensure the success. As the industry leader in cardiac safety drug research, respiratory research and multi-mode outcomes assessments/ePRO solutions, ERT has provided unparalleled scientific and regulatory leadership to biopharmaceutical, Contract Research Organizations (CROs) and medical device companies — around the globe. ERT is the one experienced partner to turn to for best-in-class solutions and best-in-class advisement, whenever there is a need to collect and manage clinical data to deliver quality results that support getting the new drugs to market.

Responsibilities:

- Analyzing manual test cases
- Understanding the functionality
- Writing test scripts
- Preparing test data & input files
- Execution of test scripts, reporting the results and defects
- Daily, weekly and monthly status reporting
- Participating in reviews, meetings and trainings

PROJECT #4

Title: Enterprise Banker

Client:



Organization: Alliance

Role: Automation Engineer

Description: ACI Enterprise Banker™ is the industry-leading online banking system. This enterprise-wide solution allows financial institutions of all sizes to uniquely package products and services for different markets — or even individual customers — from a single, flexible platform.

Responsibilities:

- Analyzing manual test cases
- Executing the test steps manually
- Understanding the application & environment
- Preparing application libraries and test data
- Developing test scripts and methods
- Unit testing the scripts and reporting the results
- Daily, weekly and monthly status reporting
- Participating in meetings, trainings and demos

PROJECT #3

Title: ACI Payment Testing

Client:



Organization: Alliance

Role: Automation Engineer

Description: ACI Payment Testing (ASSET) simplifies and automates the complex process of testing to ensure successful implementations, upgrades and software updates of financial systems in production environments.

Responsibilities:

- Preparing test scripts, test data and common functions
- Executing and unit testing the scripts
- Reviewing the scripts and updating the review comments
- Executing of test suites and result reporting
- Daily, weekly and monthly status reporting
- Participating in meetings, trainings and demos

PROJECT #2

Title: NCR APTRA Activate

Client:



Organization:

ValueLabs

Role:

Automation Engineer

Description:

NCR APTRA Activate is the world's most advanced self-service software application, designed for complex multi-channel enterprises. It is an open solution that offers true integration of the self-service channel with your current infrastructure while achieving unmatched levels of availability, security, and functionality. Incorporating an intuitive GUI-based toolset NCR APTRA Activate provides three levels of control over your application, ranging from simple screen changes to full software development. You can make cosmetic changes easily and without risk or take a firmer hold of the reins by adjusting how the application itself behaves or even assume complete control over the application, and modify or add transactions to meet very specific requirements.

Responsibilities:

- Executing & analyzing manual test cases
- Preparing estimates for the automation
- Writing automation scripts
- Executing the test scripts and reporting the execution results
- Reporting the defects
- Daily and monthly status reporting
- Participating in weekly meetings, trainings and demos

PROJECT #1

Title:

LearnCenter

Client:



Organizations:

MindGrid Technologies ★ ValueLabs

Role:

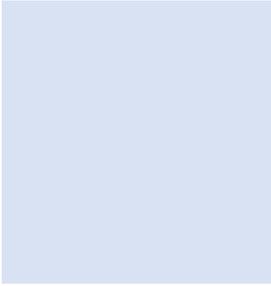
Automation Lead

Description:

LearnCenter is the First and only complete learning and Talent Management suite powered by Learn.com for E-learning that provides various products like LC and Web Room that enables the users to enjoy the online learning benefits. It provides class room sessions as well. There are so many courses available as per the international e-learning standards like AICC, SCORM. It provides more sophisticated training modes like Instructor Led Training (ILT) and Virtual ILT (VILT).

Responsibilities:

- Coordinating the onsite/offshore team as a team lead
- Planning and preparing estimates for the automation phases
- Maintaining the Automation Framework



- Supporting team members in technical issues
- Writing,executing the test scripts and reporting results
- Reporting the issues in defect tracking tool
- Daily and monthly status reporting to the QA Manager
- Conducting reviews, meetings, trainings and demos
- Participating in Post Release Validations