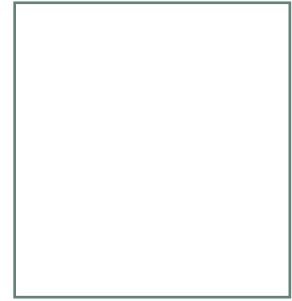# Navinkumar Rajagopal

Data Specialist

Contact

119, Sasthiri Street,
Anupparpalayam,
15 Velampalayam,
Tiruppur - 641652
Tamil Nadu, India
+91 8123271800
navinkumarrajagopal@gmail.com

Skills

Industry Experience:

- Telecommunication

Technical & Functional Expertise:

- Alteryx Designer
- Data Migration
- Data Remediation
- Certified Salesforce Platform App Builder
- Functional Testing
- CloudSense CPQ

Tools Used:

- Alteryx
- JIRA
- Data Loader
- HP ALM QC
- Tableau

Other Applications:

- Microsoft Office (Word, Excel, PowerPoint, Outlook, Teams)

Summary

- Data Specialist with 7 years of total work experience in Telecom Domain Projects with Agile Development Methodologies involving Design, Development, Testing, Data Remediation and Migration. Currently working on HPSE Modules.
- 4 years of experience in Data Migration and Remediation projects using Alteryx Designer to export data, analyze, remediate, transform and load them back to source system or to other target systems.
- Basic knowledge about Tableau Dashboards with experience of accessing and modifying the Dashboard's view to extract source data from the dashboards.
- Expertise in Functional Testing on SFDC, CloudSense and CCMS with 2.5 years of experience in Test Planning, creating Test cases and Test Scenarios (for SIT, UAT, BVT) and Test Execution.
- Proficiency in Testing on SNOW, AD and OKTA and Basic Testing knowledge on ROC in checking the integrated data flow. Also, worked on the HTTP Watch tool for Performance Testing.
- Certified Salesforce Platform App Builder with Proficiency in Salesforce Configuration like creating Profiles, Roles, Users, Page Layouts, Approvals, Workflows, Validation Rules, Reports, Data loader, Tasks and Actions.
- Proficiency in CloudSense CPQ – Product Modelling which includes creating Configuration screens, adding sections, creating fields and dependencies.
- Excellent written and verbal communication skills to keep Leads and Team Members informed of daily status, highlights, resolving issues and addressing concerns.

Work Experience

Data Specialist ~ Telstra Global Business Services (Sept 2020 to Present)

- Currently working on data migration between 2 CloudSense integrated SFDC orgs which also involves validating data against connected systems like CCMS & ROC.
- I prepare Object-wise field mapping files and Product-wise Attribute mapping files using Alteryx workflows which are key steps in data migration between orgs.
- First point of contact from DM team to get in touch with Stake holders for product understanding, migration approach discussions and UAT approvals and with Data Remediation Team for any data discrepancy RCA and to propose solutions.
- I run Handover To Operations (HTO) sessions and represent Data Migration Team in Release Planning and Change Approval Sessions for Production migration activities.

- Multimedia Applications (Corel Video Studio, Abode After Effects, Adobe Premiere Pro)

Awards and Recognitions

- ACE Award Winner FY19 Q1
- Apex Award Winner FY18 Q2
- ACE Award Winner FY17 Q3
- V.K. Muthusamy Special Award for Best Creative Writing in English - Apr 2015
- BAPASI Best Vision Award - Short Film - Jan 2014
- Film Fest Winner - Best Short Film - Jan 2014

Achievements

- Onsite Visit to Hong Kong on several occasions: UAT Support during Project Release (Dec-2016), Data Remediation related discussions with Business Users (Sep-2018, Jan-2019 and May-2019).
- Received several Appreciations from Client and Business Stakeholders for delivering the requirements within the timelines and for the clear reporting and email communications.
- I've been part of 3 Anthologies ("*Mirage of Hearts*", "*Infinite Tales*" and "*An Escape into Oblivion*") in which I contributed my poems and short stories.

- I've created Workflows with Macros to semi-automate the migration steps of extracting data from different objects of both Source & Target Orgs, creating fields & LOV Mapping files, compare current mapping files vs latest code, generating JSON schema files and Reconciliation reports between the proposed load values and migrated values with minimal manual interference.
- Contributed in developing automated migration scripts and workflows that downloads data from source & target orgs, prepare load file, transforms data and loads them to target org and re-downloads the migrated data for Reconciliation.

Data Analyst ~ Accenture Solutions Pvt Ltd (July 2018 to Sept 2020)

- Provided Solutions for Data Remediation to align data discrepancy between the integrated systems (SFDC, CloudSense, CCMS, ROC).
- Had direct interaction with Stakeholders and Business Users for Solution Design Reviews and Data Approvals.
- Implemented Solutions by designing workflows using Alteryx Designer and loaded the corrected data back to the source system using Data Loader.
- Have been actively participating in Data Migration related activities involving Cloud Sense Products and SFDC Objects from Classic platform to Lightening.
- Created Alteryx workflows that gets data directly from SFDC plugins, i-Hub tables & offline files to generate migration related reports.

Application Development Analyst ~ Accenture Solutions Pvt Ltd (Jan 2018 to July 2018)

- Worked on custom objects and developed custom Action Items and Cases which includes creating different page layouts, record types, assignment rules, field dependencies, validation rules, custom buttons, visual force pages, queues, workflows, emails and triggers in Salesforce.
- Worked in product development on Product hierarchy covering related Products, Offer, Lookups, Price Items.
- Developed Product Configuration Quote Screens with product specific fields and sections in CloudSense CPQ.
- Also involved in Admin tasks such as adding new users and setting up Profiles, Roles and Object Privileges.

Test Engineering Analyst ~ Accenture Solutions Pvt Ltd (Jun 2015 to Jan 2018)

- Responsible for Test Planning, Creation of High-Level Test Scenarios and Detailed Test Cases.
- Identified critical issues and got it fixed with respective Development teams.
- Running sessions with Stakeholders, Business Users and Vendors on Design Reviews, Functional Walkthrough on products built, User Acceptance Testing and Business Clarification sessions.

Personal Profile

Date of Birth : 28th July 1993
Gender : Male
Nationality : Indian
Languages : Tamil, English

- Had been on Deployment and Test Support for Business Users Testing for major releases and enhancements.
- Good experience with the E2E Testing of all the Products, Pricing Approval Cases, Action Items, Order creation, Submission and Completion.
- Also worked on Testing of User Management (Sync of User Details, Queue and Role assignments from AD to OKTA to SFDC)
- Made KT documents on Interfaces involved and E2E Processes of the project.
- One of the key resources in the project to give functional overview and KTs to new joiners in the team.

Education

- B.E. in Civil Engineering (2015), Kongu Engineering College with 8.15 CGPA
- 12th Std - HSC (2011), SRV Boys Higher Secondary School with 92.75%
- 10th Std - SSLC (2009), Saradha Vidhyalaya Matric Higher Secondary School with 88.4%

I hereby affirm that all the information furnished in this form is true to the best of my knowledge.

Date :
Place : Tiruppur   [Navinkumar Rajagopal]