

RANJITH REDDY PARIPATI

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- Overall 4.3 years of experience in Salesforce CRM as an Administrator & Developer.
- Experienced in all phases of Software Development Life Cycle (SDLC), quality management systems and project life cycle processes.
- Proficient with Sales Cloud, Service Cloud, Force.com in Salesforce.
- Experienced on Salesforce.com Configuration & Customization, **Visualforce pages, Apex classes, Controllers, Test Classes, Batch apex, Schedule apex, Apex Sharing, Triggers.**
- Proficiency in SFDC Administrative tasks like Creating Custom Applications, **Objects, Fields, Page Layouts, Profiles, Roles, Custom Labels, Custom Settings, Validation Rules, Assignment Rules and Email Service.**
- Hands on experience in building **Lightning Components.**
- Experienced on **Workflow Rules, Approval Processes** and creating & refreshing sandboxes.
- Good Experience on creating **Reports & Dashboards.**
- Have good working knowledge in querying salesforce.com database with **SOQL & SOSL** using Force.com Explorer or **Workbench.**
- Proficiency in Using **Process Builder** and **Flow Builder.**
- Deployment using Change Sets, Using CI/CD, GitLab and Jenkins.
- Using GIT for version controlling (Check In – Check Out).
- Experience in Data Migration using **Data Loader & Import Wizard.**
- Good understanding and knowledge of the functionality of **Web Services** for **SOAP API, REST API.**
- Have Good knowledge in web technologies like **HTML, CSS, JavaScript** and **Angular JS.**
- Having Exposure on **Vlocity** Frame Work on Communities

Technical Skills:

SFDC: Apex Classes, Apex Triggers, Test Classes, Apex Custom Controllers and Extensions, Visual Force (Pages, Components & Controllers), Lightning Components & Applications, Batch, Schedule jobs & Queueable Apex, Validation Rules, Work Flows, Dashboards, Reports, SSRS Reporting, Salesforce DX, Apex Data Loader, Sales Force DX, Vlocity – Omni Scripts, Data Raptors, Cards, Templates, Integration Procedures

Professional Experience:

- Working as a Salesforce **Software Engineer** in “**Berkadia Services India Pvt Ltd**” Hyderabad from June **2015** to **Jun.28.2019**.
- Working as **System Engineer – MTS - 2** in “**Verizon Data Service India** ” Hyderabad from July **2019** to till date.

Education:

- Complete the B.Tech (CSE) from Kakatiya Institute Of Technology & Sciences in 2014.

Work Experience:

Project : Omni View - (Service Cloud & Service Cloud)
Role : Salesforce Administrator & Developer
Duration : June 2015 to Jun.28.2019.

Description:

With multiple acquisitions made by the company, data from multiple systems was integrated by a Standardized process designed which resulted in good data accuracy. Tools like Informatics, Data Loader.io Advance Excel Templates were used to integrate more than 6, 30,000 records into the Production from different ecosystems.

Responsibilities:

- Managed and participated in all phases of the project, including Project Plans, Documentation, and Configuration.
- Setup and configuration like Page layouts, Record Types, Profiles, Roles, Workflows, Validation Rules, Approval Process, Users etc.,

- Implemented major enhancements on standard objects like Leads, Accounts, Contacts, Opportunities, Activities, Dashboards and Reports and other few of custom objects.
- Worked on implementing new business logic using Apex code (Classes, Triggers and Visual Force Pages)
- Maintained and created workflow rules, validation rules, formula fields, Approval processes and escalation rules.
- Implemented automated actions using process builder and Visual Workflow.
- Created and managed complex workflow rules, data validation, and system triggers.
- Worked with automation team to setup automation test cases for salesforce.
- Played a key role in migrating salesforce to lightning (Building Lightning components, Documentation, Maintaining Readiness reports, providing access to users, Demo lightning features to business users...)
- Currently implementing CI/CD pipeline for salesforce using salesforce DX (Creating scratch orgs, retrieving using workbench, creating packages for different modules).
- Involving in integrating different systems into Salesforce using different API's (SOAP, REST and Web services) for data exchanging.

Project : Business Office Solutions (BOS)

Role : Salesforce Administrator & Developer

Duration : July 2019 to till date.

Description:

The objective of this project is to provide complete small and medium enterprises business solution for Verizon Business Markets. This project is used to make new member entry, members' services entry, members' accounts details such as bill paid, due bill, etc. Remainder for services of all members before the bill date.

Responsibilities:

- Involved in managing and maintains of both customer portal and partner portal.
- Write the apex classes(HTTP Classes) for to get data from Apigee layer which connects to different systems.
- Build the Vlocity OmniScript, Data Raptors, Templates & Cards, Integrations procedures for business requirements .
- Implements the Care management on service cloud.

Personal Details:

Name : Ranjith Reddy Paripati
Father Name : Mahendar Reddy Paripati
Date of Birth : 14-12-1992
Nationality : Indian
Passport No : S3374265