Sri Harshitha Bandi

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CERTIFIED — SALESFORCE SERVICE CLOUD CONSULTANT   CERTIFIED — SALESFORCE SALES CLOUD CONSULTANT   CERTIFIED — SALESFORCE PLATFORM DEVELOPER II   CERTIFIED — SALESFORCE PLATFORM DEVELOPER I   CERTIFIED — SALESFORCE ADMINISTRATOR   CERTIFIED — SALESFORCE PLATFORM APP BUILDER

https://trailblazer.me/id/sriharshithabandi

Certified Salesforce Developer with 6+ Years of Salesforce experience. Key strengths include Application Development, Problem Solving and Designing. Experience at companies that dealt with a wide range of clients in various industries. Articulate communicator who can fluently speak the languages of both people and technology, blending technical expertise with exceptional interpersonal skills while interacting with technical and functional teams.

Technical Skills:

Salesforce.com	Lightning Components, SLDS, Apex Classes, Apex Triggers, Visual Force, APIs (SOAP, REST), SOQL, SOSL, Visual flows, Process Builders, Workflows, Approvals, Email Templates, Formulae, Validation Rules, AppExchange, Roles & Profiles, Sharing Model & Data Security
Programming Languages	Apex, JavaScript, C, HTML, CSS, XML
Methodologies	Agile, Waterfall
Apex/JS Development	Lightning pages, Controllers, Triggers, Batches, Schedulers, Visualforce pages, LWC
Tools	Visual Studio Code, Apex Data Loader, Import Wizard, Workbench, ANT migration tool, Informatica, Eclipse IDE, Azure DevOps, JIRA, Confluence, Salesforce CLI, JEDI CodeSword, Codescan, Bamboo, Bitbucket, SonarQube
Web Service Standards	REST API, SOAP API, HTML, CSS, Java Script, JSON, Jest
Worked Areas	Salesforce Classic, Lightning
SFDC Clouds	Sales Cloud, Service Cloud (Intermediate)

Synopsis:
- Experience in Administration, Configuration, Implementation and Lightning with Salesforce platform.
- Experience in Salesforce Customization, Workflows, Approval processes, Flows, Reports and Dashboards, Page Layouts, Data Validation, Data Utilities, Managed package installations and Support Administration.
- Expertise in SFDC Development using Lightning Components, Batch Apex, Visualforce Pages, Classes, Controllers, Triggers, Apex Web services.
- Excellent understanding of Salesforce.com in terms of Organization Hierarchy, Roles, Profiles, Users, object level security, field level security, record level security, OWD and Sharing rules.
- Expertise in migrating Process Builders to Flows.
- Effective work of Data Migration using Import wizard, Workbench and Apex Data Loader.
- Good working knowledge in querying salesforce.com database using SOQL & SOSL queries using Workbench, Dev Console and other 3rd party tools.
- Magnificent in Deployments, VS code and various production environments.
- Experience working with Service cloud on Case Management.
- Extensive Experience of Agile and Scrum Methodologies of software engineering processes.
- Experience with Test-driven Development (TDD).
- Good team player and a fast learner by adapting to the conditions.

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Work Experience: [**Cognizant** 2016 - 20] [**Wipro** 2020 – Till Date]

Worked in multiple projects with various clients on Lightning as well as Classic platforms as mentioned below:

S.No	Project Name	Client	Role	Platform
1.	cCRM	Philips	Sr. Developer	Lightning
2.	Fleet Management	Stellantis [formerly FCA]	Sr. Developer	Classic/Lightning
3.	Optum IT	United Health Group	Sr. Developer	Classic/Lightning
4.	Protein Avenger, CRM, I2V, Salt CPQ, CreditConnect	Cargill	Sr. Developer, Deployment Lead	Lightning
5.	OneMD Service & Repair	Johnson & Johnson	Support Analyst	Classic/Lightning
6.	DE Discovery Integration	Direct Energy Operations Inc.	Developer, Administrator	Classic

Responsibilities:

- Involved in various stages of Software Development Life Cycle (SDLC) including analysis, requirement gathering, architecture design, development, deployment and maintenance of applications.
- Upgraded some Apps from Classic to Lightning to develop rich UI and better interaction of pages.
- Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better, added Aura Attributes and Handlers for Events to focus on Logic and Interactions in Lightning Applications.
- Optimized code in JavaScript Controllers by adding reusable functions in Helper Component.
- Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects.
- Developed Visualforce Pages for Lightning Experience, Alternates for Java Script Codes, Sharing Visualforce pages between Classic and Lightning.
- Developed Apex classes and triggers for accomplishing the business need with the help of custom controllers by following Salesforce best practices.
- Scheduled Apex Batch jobs for processing large records.
- Involved in automating the Business processes using Visual Flows, Process Builders and Workflow rules.
- Involved in controlling the data access using Security settings like OWD, Role Hierarchies and Sharing rules.
- Used Data Loader, Data Import Wizard and Workbench for bulk import and export of data.
- Performed administration tasks like Incident handling, creating Users, Public groups, Profiles, Permission sets, Case Task Assignments, Merging data and Data.com Clean.
- Created customized Dashboards and Reports using custom report types as per the business requirement.
- Involved in daily standup meetings, Scrum. This resulted to bring good solution to the business requirement.
- Involved in UAT, Bug fixing and Go-live.
- Involved in writing Test classes aiming to at least 90% code coverage for zero deployment defects.
- Prepared the Technical design document and given KT to end users.
- Handling a team of 5 and coordinating with them to achieve the deliverables.

Amrita University - B.Tech [Electronics & Communication Engineer]   **8.6CGPA, 2012-16**