

# DEEPESH MALHOTRA

[dpsh.malhotra@gmail.com](mailto:dpsh.malhotra@gmail.com) | +91 81791 26656 | <https://www.linkedin.com/in/deepesh-malhotra-376aa79a/>

## EDUCATION

---

### SSET (Punjab Technical University), Punjab

August 2010-2014

*Bachelor of Technology in Electronics and Telecommunication*

Percentage- 76%

- Designed an interface – TeleHome – to enable remote access of home appliances using android application interface over Bluetooth, enabling smart home innovation to improve customer experience

## EXPERIENCE

---

### Deloitte Digital, Hyderabad

August 2017 – Present

*Technology Consultant*

- Led a team of 5 developers to implement a Salesforce-based third-party engagement tracking tool for a **fortune 500 client**, which interfaced with 13 internal systems, facilitating more visibility into third-party data, reduced dependency on multiple systems and reduced user errors by more than 50%
- Supervised a team of 7 salesforce developers to implement Salesforce as a backend for an Augmented Reality enabled Virtual shopping mall application, creating a state-of-the-art immersive reality customer shopping experience; The team won multiple innovation awards, and the application was showcased at Dreamforce
- Acted as Senior Developer on a Salesforce project integrating Salesforce with various web services and **Box.com, Heroku, Ping** and **ServiceNow** using **REST API**; empowering a seamless experience for internal users and more than 35% productivity improvements
- Trained more than 120 new hires and 30 lateral hires in Salesforce Configuration and Customization as part of Deloitte Digital Bootcamp; improved practitioner ramp-up by 20%
- Designed and developed custom solutions as a Senior Salesforce Developer for 20+ applications on Force.com platform to facilitate various business requirements and advancing winning solutions

### Deloitte Digital, Hyderabad, India

August 2014 – August 2017

*Business Technology Analyst*

- Formulated the DevOps pipeline strategy for a project and automated the end to end deployment process by using Git and Jenkins; decreased the sandbox to production deployment time from by 70%
- Recommended a deployment lifecycle process by formulating strict roles and responsibilities for everyone on the team to avoid conflict, decreasing conflict errors by 35% and user story turnaround time by 40%
- Visualized user journeys and feature maps, effort estimates as part of client proposals for multiple project bids, providing a vision into the future target state post-implementation of the proposed solution
- Implemented multiple Salesforce customizations by building **lightning components, triggers, batch Apex, Visualforce pages, Apex controllers** by understanding the client requirements and delivering them by adhering to the best practices

## TECHNICAL

---

- Salesforce Skills: Configuration, Apex, Visualforce, Lightning, SOAP/REST Integrations
- Other Tools/Skills: Metadata Migrations, Git, Java, HTML, CSS, Microsoft Excel, Microsoft PowerPoint
- Certifications: **Salesforce Certified Application Architect**

## ADDITIONAL

---

- Volunteer at various schools under Deloitte's Impact program where primary school kids were taught Mathematics and Science

- Rewarded with multiple Applause (3) and Spot (2) awards for high and impactful performance over the years
- Recognized with outstanding feedback in annual performance appraisals 2 years in a row. Rated within the top 5% of all employees

## Certifications

---

