Mihir Rege

919137920677 | mihir11092@gmail.com | Mumbai

PROFESSIONAL SUMMARY

Result-Driven and motivated IT Software Engineer with demonstrated experience in improving software performance, testing and updating existing software functionalities. Strong attention to detail and ability to finish projects within the specified timeline and ability to learn new technologies.

SKILLS

- **Programming Languages** : C, C++, Java, F#, Python
- **Web Technologies :** HTML, XML, CSS
- **Database** : MS Access, My SQL, Oracle, Firebase
- **Operating Systems** : Windows , Mac, Linux.

EXPERIENCE

IT Operations Engineer
Change Healthcare, Nashville   Aug 2019 – Feb 2020

- Provided Subject Matter Expertise regarding regulatory strategies and applications.
- Collaborated with Business analyst and Major Incident Managers to understand project requirements, customer expectations and timeline.
- Performed Root Cause Analysis for production errors.
- Developed scripts to automate visualization.
- Deployed update and fixes to reduce occurences of errors and improve customer experience.
- Worked on Salesforce Lightning Platform and used BMC Remedy Force Tools.
- Deployed packages and Change Requests on the Remedy Force Systems for various Healthcare systems, pharmacies, mediclaims improving the efficiency of the system.
- Dealt with critical data pertaining to the healthcare information of elite clients.
- Maintained GIT workflows for version control
- Developed and Maintained CI/CD pipelines for code deployment using Jenkins
- Provisioned servers and deployed features using Ansible/Puppet.

System Associate
Capgemini India Pvt Limited, Mumbai   Apr 2014 - Aug 2015

- Provided ITIL based Information Technology Service Management (ITSM) knowledge and expertise to our clients and stake holders based in the US and UK.

- Implemented Patches and Upgrades for the ITSM environments on Development, Testing and Production Environment.
- Prepared spreadsheets to ensure accurate data availability for the decision makers.
- Prepared system performance statistics and generated weekly server reports.
- Multiple Remedy Environment report generation and performing server restarts

EDUCATION

M.S Computer Science | New York Institute of Technology   GPA: 3.2   May 2019

Bachelors in Computer Science | Mumbai University   GPA: 3.3   May 2014

ACADEMIC PROJECTS

Health and Fitness Application   Mar 2018 – May 2018

▪ Developed an application on android platform using firebase as the backend.
▪ Created the UML, DFD and class diagram for designing the architecture of the application.
▪ Implemented a Report of the entire project by demonstrating the functioning of the application. ▪ Documented the project and provided a presentation to the professor.

Weka Tool for Prediction Accuracy   Oct 2018 – Dec2018

▪Implemented Naive Bayes Classifier and TAN algorithms on the data in order to predict the data accuracy.
▪ Conclusion was derived that the accuracy of the TAN is more than the Naive Bayes for the data provided.
▪ Derived the Data Loss Matrix for the data.

PERSONAL DETAILS

▪ Date of Birth : 1st October 1992

▪ Address : 204 Vandan CHS, Mitha Nagar, Goregaon West, Mumbai 400104.

▪ Linkedin: www.linkedin.com/in/mihir-rege-96219ab0

CERTIFICATIONS

▪ Certified Ethical Hacker

▪ ITIL Foundational Professional

▪ Pursuing Devops Engineer (Completion July End)