V.Shashidhar

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Professional Summary:

- Having Total 5.4 Years' experience into Dynamic Crm designing,developing and customization of Microsoft Dynamics CRM application
- Involved in mapping customer requirements to Microsoft Dynamics CRM.
- Well experienced in Design, customization, Microsoft Dynamics CRM out of Box Features and implementation of Microsoft Dynamic CRM.
- Hands on Experience in Customizations Entities, Sitemap Navigation, Ribbon and views, customizing Relationships.
- Workflows , Business Process Flows, Asynchronous Workflows and Dialog. Having knowledge in SSRS Reports.
- Experience in Plug-in, debugging, deployment by using Plugin Registration tool.
- Hands on Experience in Client-side extensions using JavaScript.
- Extensively worked on automating the high business scenarios by Using Workflows.
- Working on extending the functionality of MS CRM by using Plug-ins.
- Having experience on Views, Solutions, exporting and importing data from and to Excel sheets.
- Having experience in security Roles.
- Knowledge of Sales Full Life Cycle MS dynamics CRM implementations.
- An excellent team player and quick learner and implement project

  with latest technology

Education Summary:

- Btech from **SS Institute of Technology** 2013.
- MBA from **Aristotle Pg college** 2018.

Work Experience:

- Working at from **Accenture India Pvt Ltd** June 2018 to till date.

Technical Skills:

Language **:** XML, SQL and C#.NET.

Microsoft Dynamics : Microsoft Dynamics CRM 2016 D365.

Web Tech : HTML, XML, CSS

Framework : C#,.NET

Scripting : JavaScript

Tool : XrmServiceToolKit,Plugin Registration Tool.

PROJECTS:

#1 Project : RUBIK

Project Type : Development and Integration

Environment : Microsoft CRM D365

Role : Integration Developer.

Description:

RUBIK is a project of CIMB bank malaysia previously they were using siebel Crm they are migrating to MS crm

Responsibilities:

- Involved in SSIS Integrations Developing different systems.
- Involved in Fetch Xml Query.
- Involved in Maintaining the virtual database.
- Involved in CRUD operations.

#2 Project : GE-DSG-Dansk supermarked Group

Client : GE, United States

Project Type : Development

Environment : Microsoft CRM

2016 Role : Developer

Description:

Dansk Supermarked Group is the largest retail group in Denmark and consists of the retail chains føtex, Bilka, Netto and Salling. Dansk Supermarked Group operates more than 1,400 stores in four countries, runs several successful Danish e-commerce businesses and employs almost 47,000 people internationally. In 1960, Herman Selling, - the first supermarket in Denmark. Herman Selling's business expanded and became the foundation of Dansk Supermarked Group

Roles & Responsibilities:

- Created custom entities, views, and relationships in the solution.
- Created Rollup and calculated fields to perform aggregation and arithmetic operations.
- Created business process flows in the application.
- Created out of the box workflows to perform linear operations.

- Created Business rules to perform the validations.
- Customizing the ribbon using ribbon workbench tool.
- Customized the sitemap using Xrm Tool Box

#3 Project Title : North Western Mutual Insurance

Role : Technical Consultant

Environment : Microsoft Dynamics CRM 365, XRM Tool

Box Tools : Visual Studio

Description:

Northwestern Mutual is an American financial service mutual organization based in Milwaukee. The financial security company provides consultation on wealth and asset
income protection, education planning, retirement planning, investment advisory services, trust and private client services, estate planning and business planning. Its products include life insurance, disability income, and long term care insurance annuities investments and investment advisory products and services.

Roles & Responsibilities:

- Customized Configured System as per the Security Role from entity creation to entity customization from organization level to field level
- Involved in Creating entities, attributes and views based on specified requirements
- Hiding the buttons based on roles by using the ribbon workbench
- Involved in creating Dynamic views, charts and dashboards.
- Involved in writing JavaScript.
- Experience in Business Rules
- Involved in Synchronous workflows and Asynchronous workflows
- Involved in ribbon customization using ribbon workbench.
- Involved in developing the plug-ins
- Involved in Sitemap customizations.
- Developed Excel reports based on the requirements

Declaration:

I hereby declare that above mentioned particulars are true to the best of my knowledge and belief.
PLACE:

DATE:**V.Shashidhar**