

Divya Dave (Salesforce Developer)
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Objective:

A challenging position where I can utilize my knowledge and experience to contribute to the organization and earn new skills.

Skills Summary:

- 2.5 years of overall IT experience and in Salesforce.
- Salesforce Certified Administrator and Developer.
- Project experience with both Salesforce Classic and Lightning interface.
- Good exposure on Salesforce administration, implementation of Org-wide defaults, Roles, Profiles, etc.
- Good exposure on Salesforce configuration such as Validation Rules, Workflows, Process Builder, etc.
- Good knowledge with hands-on on Salesforce customization such as Apex Classes, Triggers, VF Pages, Test Classes.
- Experience on working on Lightning components.
- Knowledge in API's, Rest and SOAP.
- Quick learner and can master new technologies within a short span of time.
- Ability to work independently with minimal supervision, handling multiple workloads.
- Consistent and Proactive team player with strong analytical and trouble shooting skills.

Experience Summary:

- Currently working as a Salesforce Developer at Mindtree Ltd. since 30th June 2018.

Technical Skill Set:

Languages:	Force.com, Apex, Triggers, Visualforce, Lightning, Aura Component, Lightning Web Components, SOQL, SOSL
Tools:	Salesforce.com, Salesforce ANT Migration Tool, Lightning Flow Builder, Developer Console, Workbench, Service Console, Visual Studio Code, Data Loader, SOAP UI.
Web Technologies:	HTML, JavaScript, CSS
Credentials:	Salesforce Certified Administrator Salesforce Certified Platform Developer – I Salesforce Certified Platform Developer – II Salesforce Certified CPQ Specialist Salesforce Certified Sales Cloud Consultant

Project Experience:

Project 1

Duration (October'18 – March'20)

Customer Name

Wolters Kluwer – Global Business Services

Description

Module 1:

Worked on a sales cloud implementation for selling healthcare, medical, nursing journal publishing solutions through well-defined sales process. The sales process running through different phases such as lead generation, converting leads to opportunities and processing order end-to-end. Experience with managing Salesforce Communities and CPQ functionalities.

Module 2:

Involved migration to salesforce. Utilized Salesforce sales and service cloud implementation for storing product information. The process runs through creating cases, assignment to various queues based on custom logics including approvals from managers and setting up certain values using workflows. Later, org migration from classic to lightning is done replacing JavaScript buttons with lightning components, quick actions and visual force pages to work in lightning.

Tools & Technologies

Salesforce.com, Data Loader, Workbench, Lightning, Apex Classes & Triggers, Visualforce pages, Aura Components

Responsibilities/ Role Played

1. Understanding the requirements and provide a solution using Salesforce.com tools and technologies.
2. Daily interactions with client to gather requirements.
3. Approach to move to customizations like apex triggers, classes, visualforce pages, lightning components when requirements not achievable by configurations in salesforce.
4. Experience with use of workflow rules, process builder, approval process, reports and dashboards, validation rules.
5. Resolving JIRA tickets as per business requirement.

Team size

Individual contributor as well as in team of 2.

Project 2

Duration (May'20 – July'20)

Customer Name	Smile Direct Club
Description	Implemented CI/CD process involving use of Visual Studio Code for code development, GitHub as version control system, configuring AWS CodeBuild and CodePipeline for deployments to various salesforce orgs, JFrog artifactory management with success and failure notifications onto MS Teams.
Tools & Technologies	Salesforce.com, Visual Studio Code, Git version control, AWS CodeBuild and CodePipeline, JFrog
Responsibilities/ Role Played	<ol style="list-style-type: none">1. Understanding the requirements and implementing CI/CD at salesforce.2. Daily interactions with client to gather requirements.3. Experience with use of GitHub, AWS CodePipelines.
Team size	Worked in team of 2.

Project 3

Duration (July'20 – Till Date)

Customer Name	SITA
Description	Working on a sales cloud implementation including end-to-end process from creating opportunities, associating contracts with it and generating the bills. Supporting various business logics around custom objects.
Tools & Technologies	Salesforce.com, Data Loader, Workbench, Lightning, Apex Classes & Triggers, Aura Components
Responsibilities/ Role Played	<ol style="list-style-type: none">1. Understanding the requirements and provide a solution using Salesforce.com tools and technologies.2. Daily interactions with client to gather requirements.3. Experience with use of workflow rules, process builder, approval process, reports and dashboards, validation rules.
Team size	Working in team of 2.

Other Experience:

- Experience in Sales Cloud, Service Cloud.
- Experience on setup and manage Communities with various features enabled.
- Experience with Jenkins to help achieve CI/CD in Salesforce.

Education:

Year	Degree	Major Subject	Institution
2018	B.tech	C.S.E.	Jaipur Engineering College And Research Center, Jaipur, Rajasthan
2014	XII	PCM	St. Mary's Convent Sr. Sec. School, Udaipur, Rajasthan
2012	X	All	St. Paul's Sr. Sec. School, Pratapgarh, Rajasthan

Personal Details:

Date of Birth: 21-Nov-1996
Mother's Name: Mrs. Sandhya Dave
Gender: Female
Nationality: Indian
Languages Known: Hindi, English

Declaration:

I, the undersigned, certify that to the best of my knowledge and belief, this document correctly describes my qualifications, my experience, and me. I understand that any willful misstatement described herein may lead to my disqualification or dismissal, if engaged.

Date:**Place:** Pune**Divya Dave**