Niraj Kumar Singh

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SALESFORCE CERTIFIED
Platform Developer I

Profile Summary

- Around 8.4 years of experience on Salesforce.com Platform – CRM, Force.com, Apex, Triggers, LWC, Lightning, Visualforce, Workflows and Approvals, Test Classes.
- Experience in setup of Profiles, Permission Sets, Roles and Hierarchy.
- Experience in deployment tools like ANT, Change Set.
- Experience in end-to-end product development on Force.com platform. This involves development, test classes, bug fixes.
- Experience in handling the team members, distributing the tasks, consolidating the works, and helping on the stuck points with proper solutioning.
- Experienced in Agile methodology using Jira and Service Now, worked with the tools GitHub for version control.

EDUCATION

MCA in Computer Sciences – 2013
Cochin University Science and Technology-Kerala.

CERTIFICATIONS

- **PD1:** Salesforce.com Platform Developer 1 (PD1) Certified

AWARDS

- Awarded with "Core Value Champion" award by KVP Business Solutions.
- Trekbin Hackathon Award.

EXPERIENCE

Birlasoft India: November 2021 to till date.
IBM India Pvt. Ltd.: December 2018 to November 2021.
Tavant Technology Pvt. Ltd.: November 2016 to November 2018.
KVP Business Solution Pvt. Ltd.: June 2015 to November 2016.
Trekbin Technology Pvt. Ltd.: November 2013 to April 2015.

PROJECTS

Project 1: VEOLIA Manufacturing
Role: Lead Salesforce Developer
Duration: Nov 2021 – Till Date
Client: SUEZ India.
Company: Birlasoft India

SKILLS

Salesforce.com
Apex
Triggers
Visualforce
Lightning
LWC
Workflows
Approvals
Profiles
Apex Data Loader
Force.com IDE
Sales Cloud
Service Cloud
Community
Field Service Lightning

Other
JavaScript
HTML

Tools
VSCODE
Eclipse IDE
ANT Tool
Git Hub
Source Tree

VEOLIA and SUEZ are joint manufacturing unit. We are working on migrating the platform from VEOLIA to SUEZ along with changing their branding and promotions. We are working on upgrading the existing application to lightning platform.

Responsibilities:
- Leading the team.
- Lightning component development and configuration.
- Write secure apex classes, triggers, VF pages.
- Design the data-model for data representation.
- Defect fixes and deployments.
- Translated business requirements to smart solutions in Salesforce.com.

Project 2: B2B Services Implementation
Role: Senior Salesforce Developer
Duration: Sep 2020 - November 2021
Client: Baxter Global.
Company: IBM India

Baxter is our reputed client. We are developing B2B Business services from scratch. Building B2B Business Customer portal for Baxter to bring their all B2B healthcare business partner online on single platform for easy and reliable business. Managing B2B Customers accounts and Profiles. This B2B portal having different module, In this business model I am working on module where managing Product Catalog, Order and Invoices and Cart functionality.

Responsibilities:
- Team handling: distributing tasks, consolidating the works and helping on the stuck points with proper solutioning.
- Write secure apex classes, triggers, and Lightning component.
- Solutioning and Implementation requirements and issues.
- Design the data-model for data representation.
- Defect fixes and deployments.
- Translated business requirements to smart solutions in Salesforce.com.

Project 3: FSL Services
Role: Senior Salesforce Developer
Duration: Fab 2020 - Sep 2020
Client: ABB Global.
Company: IBM India

ABB Global is our reputed client. We are having different vertical of this project including STS, Apptus and FSL Services. FSL Services provide the facilities for field service engineer to work on live as well as offline based on dispatcher assigned the cases. Cases will reflect on FSL calendar and salesforce user calendar. Service engineers can use the Pulsar application handy with them and work online and offline. Online work provides the flexibility to user of syncing of updated service information live to SFDC whereas Offline will work to manage the data directly in Pulsar application as local storage and will sync the same data later with SFDC when he will back in live network.

Responsibilities:
- Team handling: distributing tasks, consolidating the works and helping on the stuck points with proper solutioning.
- Write secure apex classes, triggers, VF pages, and Lightning component.
- Implementation or fixing FSL requirements and issues.
- Design the data-model for data representation.
- Defect fixes and deployments.
- Translated business requirements to smart solutions in Salesforce.com.

Project 4: Supply Chain System
Role: Senior Salesforce Developer
Duration: May 2019- Jan 2020
Client: Dover India.
Company: IBM India

Supply Chain System, a project which is based on managing the supply chain system where onboarding the supplier/user into the system present in Salesforce. Setting their profile, permission set, sharing rules along with customizing of application. Managing the Inventories of different suppliers worldwide to use system smoothly and smartly.

Responsibilities:
- Lightning component development and configuration.
- Write secure apex classes, triggers, VF pages.
- Design the data-model for data representation.
- Defect fixes and deployments.
- Translated business requirements to smart solutions in Salesforce.com.

Project 5: Loss and gain Pipeline
Role: Senior Salesforce Developer
Duration: Dec 2018 - Apr 2019
Client: Shell India.
Company: IBM India

Loss and gain Pipeline, a project which is based on the reporting representation of Shell petroleum data. Build the lightning component-based platform to show the all petroleum data with percent loss or gain for different reporting form. Given facilities to download those reports in PDF/Excel format.

Responsibilities:
- Lightning component development and configuration.
- Write secure apex classes, triggers, VF pages.
- Design the data-model for data representation.
- Defect fixes and deployments.
- Translated business requirements to smart solutions in Salesforce.com.

Project 6: JCI-TWOD
Role: Senior Salesforce Developer
Duration: Nov 2016 - Nov 2018
Client: JCI

Company: Tavant Technology

JCI's VRF (Variable Refrigerant Flow) line of business aims to implement TWOD based on Salesforce Platform to build a single functional platform for performing various warranty life cycle related activities and to provide extended warranty offerings to its customers. The solution envisions to automate various claim related activities, phase out the existing manual claims handling process and reduce manual intervention in claims processing thereby improving the warranty life cycle and in turn customer satisfaction.

Responsibilities:
- Lightning component development and configuration.
- Write secure apex classes, triggers, Batch Apex vf pages.
- Defect fixes and deployments.
- Worked with Salesforce1 App.
- Translated business requirements to smart solutions in Salesforce.com.
- Worked on full Agile Methodology.

Project 7: Resources and Product Services
Role: Developer
Duration: Dec 2015 to Fab 2017
Client: AO Smith, India
Company: KVP Business Solutions

AO Smith is an international company based on water electronic equipment. In India it is having production unit which covering all south Asia market. We are handling case management system and GPS tracking system. Where managing the products services and resource allocations. Resources and Product Services are tracking effectively through GPS tracking system.

Responsibilities:
- Analyze the Requirements and Object model set up for the same.
- Write secure apex classes, triggers, vf pages and package them.
- Setup Data model and Security access model.
- Defect fixes.
- Production deployment using Change Set and ANT Tool.

Project 7: Financial Automation Processes
Role: Developer
Duration: July 2015 to Dec 2015
Client: Microland, IND.
Company: KVP Business Solutions

Automation of financial processes under the teamwork where Microland business unit can easily interact with finance team for finance approval. Finance team can easily get the automated reports through email notification and can verify and approve accordingly. Where business unit can get the daily update over the leads and opportunities and their respective details to take further action on it.

Responsibilities:
- Analyze the Requirements and Object model set up for the same.

- Creation of fields, validations, workflows.
- Write secure apex classes, triggers, VF pages and package them.
- Setup Data model and Security access model.

Project 9: QuickBooks Integration
Role: Associate Developer
Duration: July 2014 to Dec 2014
Client: Lead MD, USA.
Company: Trekbin Technology.

QuickBooks Integration is the application which is used for Integration of QuickBook Application with Intuit to Salesforce Application. It is used for Sync the data between both applications. When records are created or updated in any one of the applications then it will automatically schedule and sync with another application for all those records.

Responsibilities:
- Analysis of the requirements.
- Write secure apex classes, triggers, vf pages and package them.
- Successfully configured Omni Channel and Live Agent in client's org.
- Setup Data model and Security access model.
- Defect fixes and deployments.

DECLARATION

I hereby declare that the details furnished above are true and complete to the best of my knowledge and belief.

Date: ……………………   (Niraj Kumar Singh)