

# Rodgers Obiero

## Professional Scrum Master



(Six Sigma - Green belt)

### Personal Info

Phone: 804 497 9281

Email: rodgers.obiero@gmail.com

LinkedIn: [www.linkedin.com/in/rodger-obiero](http://www.linkedin.com/in/rodger-obiero)

### Objective

Engaged Scrum Master with skills in agile planning and leadership. Having 10+ years of overall experience, of which 5+ years as Scrum Master with proven track record of delivering high quality software, on time and within budget. I enjoy my success by continuously improving the lives of teams, process, delivering values in shorter cycles and empowering people

### Summary

Managing the delivery in facilitating the following scrum ceremonies (Sprint planning, Daily Stand- up, Backlog grooming, Intermediate Demo, Sprint Review and Sprint retrospective).

Ensure the scrum teams are adhering to the DOR and DOD criteria.

Ensure the team is updating efforts & story status in JIRA /Rally on a day to day basis.

Ensure PO is tracking and creating stories to address customer feedback.

Constantly keeps track of burn down chart and informing the PO if there are any risks involved in the current sprint.

Share the sprint completion report to management with the following details (Velocity and capacity chart,

Sprint burn down and release burn up.

Facilitate Look ahead meeting and getting the upcoming 3 sprints backlog items ready with the help of PO.

Helps the team to remove impediments

### Qualification

Business Administration Virginia Union  
Six Sigma (Green Belt) Villanova University  
Certified Agile

### Experience

**Organization:** Tripledigitt Technology Consultants – Richmond, Virginia.

**Duration:** Sep 2017 – Present

**Role:** Scrum Master

**Environment:** JIRA, Confluence.

**Responsibilities:**

- Effectively guided Scrum and Kanban teams.
- Creating working agreements, establishing and helping the teams by all means to achieve their Sprint Goals
- Facilitated retrospectives using innovation games
- Took ownership to drive through resolutions of issues or blockers, coordinate directly with other development/product teams on inter-dependencies or through Scrum-of-Scrums ceremony.
- Educated and coached the teams on usage of Jira & Confluence tools
- Reflecting and radiating the metrics like burn down chart progress, quality, and velocity continuously to the team and various stakeholders
- Prepared various dashboards in Jira using advanced JQL & Filters
- Helped Product owner with effective management of backlog
- Ensured INVEST criteria is met for all the user stories in backlog
- Ensured the teams are adhering to the DOR and DOD criteria
- Educated business on usage of Confluence for business requirements
- Facilitated continuous improvement initiatives and process reviews.
- Optimized workflow efficiency, lead the ceremonies and ensured smooth delivery.
- Exhibit confidence and an extensive knowledge of emerging industry practices when solving business problems.
- Transitioned teams from waterfall to Scrum and Kanban

**Organization:** Jagro Customs Brokers, Berkeley Heights, NJ

**Duration:** June 2015 – Aug 2017

**Role:** Scrum Master

**Environment:** JIRA, Confluence.

**Responsibilities:**

- Coached Kanban teams in developing team processes, determining Definition of Ready and Definition of Done.
- Creating working agreements, establishing and maintaining Work In Progress (WIP) limits.
- Create & Maintain live dashboards in Jira and Creating reports in Confluence by linking Jira and Confluence.
- Planning for the release to be delivered to the release train to be deployed in production and tracking the progress through Jira.
- Communicating with the different stake holders, Third party vendors, systems for any blockers or issues.
- Building a trusting and safe environment where problems can be raised without fear of blame and retribution.

**Organization:** Excel Logistics, USA

**Duration:** Jan 2010 – May 2015

**Role:** Operations Manager

**Responsibilities:**

- Responsible for overall 24/7 operations management of the 3PL servicing
- Achieved On-time delivery of 99.5%
- Warehouse productivity regarding KPIs was 114% of goal
- Driver turnover reduced to 3% from 119%
- Went from net loss to net profit of \$37K a month
- Zero Accidents per Million Miles
- Transitioned drivers from class C to CDL class A&B

## Servant Leader Skills

- Agile Leadership
- Interpersonal Skills
- Agile Planning
- Communication
- Forecasting
- Collaboration
- Shielding Team Members
- Conflict Resolution
- Servant Leader
- Empathy
- Technical Skills
- Adaptability
- Meeting Facilitation
- Detail Oriented
- Agile Coaching
- Customer Service
- Decision Making

## Technical Skills

**Domain Expertise:** BFSI, Retail, Ecommerce

**Operating Systems:** Windows

**Methodologies/Tools:** Agile, Waterfall.

**Agile Management Tools:** Jira, Confluence

**Agile Techniques:** User Stories, Estimation techniques, Prioritization, Fun retrospections

**Agile Frameworks/Approaches:** Scrum, Kanban

## Certifications

**PSM 1**(Professional Scrum Master) from Scrum.org

**Six Sigma (Green Belt)** Villanova University

**Agile Methodology**

**Organization:** Capstone Logistics 3PL (Consultant)

**Duration:** Aug 2006 – Jan 2010

**Role:** Team Lead

**Responsibilities:**

- Responsible for inbound freight & unload operations for two sites.
- Brought in to address an “at risk site”
- Rebuilt Partner relationship and restored trust within 4 months
- Increased CPU handled and reduced Cost per Unit
- Doubled our business with Safeway, by adding new accounts and as a result, the revenue stream went from \$1.5M to \$3.5M
- Work force labor went from 14 Associates to 103 in less than 8 months.
- Doubled contribution % at Safeway
- Streamlined Warehouse receiving operations
- Trained new associates on Safety and SOP’s
- Picked up new business with DPI in less than 3 months
- Increased headcount and cut turnover at DPI