Raghu varma S V   **E-Mail**: vraghu1205@gmail.com
Mobile: +91-9700471158

Professional Summary:

➢ Over around **4.9 years** of experience in IT Industry in all Phases of the Software Development Life Cycle, Specialized in Quality Assurance Process, **CRM Salesforce Testing (Manual & Automation)** on various clouds Applications like **Sales, Financial Service & Community.**
➢ Strong knowledge with hands-on experience in Test Scenarios, Test Cases creation.
➢ Involved in all phases of testing, multitask oriented and the ability to Prioritize to meet deadlines.
➢ Strong expertise in **Integration, Functional, Regression, Security and End to End** Testing.
➢ Well, Acquainted with **STLC**, **SDLC** and Testing Methodologies.
➢ Proficiency in **Bug Life Cycle**, including defect creation, modification, tracking, and reporting using Tool like **Jira**.
➢ Experience in Validation and testing for **Banking** & **Financial Services** Industry Using Salesforce Applications.
➢ Experience in Automating web applications using **Selenium webDriver** with **TestNG**.
➢ Experience in preparing **Cucumber** feature files (user Stories) and Automated the them using **Selenium**.
➢ Used **GitHub**, Source code management tool for code re-usage, high probability extending scope of **Automation Testing**.
➢ Strong attention to detail and excellent problem solving/troubleshooting.
➢ Experienced in Agile methodology using **Agile**, **Jira** tools.
➢ Well experienced in supporting **Production** Environment Testing.
➢ Good knowledge in **Salesforce** configuration.
➢ Experience in Jenkins to implement Continuous Integration and Continuous Deployment (**CI/CD**)process.

Technical Skills:

Operating System	:	Windows
Programming language	:	Java, Apex
CRM	:	Salesforce
Data Base	:	Oracle
IDE	:	IntelliJ, Eclipse
Framework	:	TestNG, Cucumber
Build Tool	:	Maven
Version Control	:	Git, Gitlab Automation
Tools	:	Selenium
Project Management	:	JIRA, ADO

Educational Qualifications:

● Studied **MCA from Osmania University (AV PG Center)** in 2011-2014.

CERTIFICATIONS:

● Oracle Certified **Java SE 6** Programmer (11/2014 - Present).
● Salesforce Certified **Omni Studio** (Vlocity) Developer (SP21-Present).
● Qualified UGC NET-2023(Computer Science)

Employment History:

Company: Ericom Software Systems Pvt Ltd   **Mar 2023—Till Date**
Project Name: Telstra
Role: QA Tester (SFDC Tester)
Responsibilities:

- Writing Business scenarios, Test cases and Testing **Dealer Services B2C** Salesforce Application.
- Salesforce Objects tested include **Accounts, Dealer Accounts, leads, Opportunity, Cases, Velocify Rules.**
- Performed **Admin Tasks** like Creating the **Users** with specified **Roles and Profiles**.
- Closely interacted with Business to understand the business Scenarios and after testing documented the test results and presented to business with the testing results.
- Executing Test cases and Test scenarios.
- Played a Major Role in Creating **Test data** for the **Integration** with different Applications**.**
- Tested Sharing rules, Security, User roles, user Profiles, Field level security, Public Groups, Validation rules,Custom fields, Reports and Dashboards.
- Performing the **Regression** every Release.
- Preparing test cases for the purposes of **Automation** testing.
- Working with **Selenium**, **Cucumber**, **Java**, **SQL** and **JIRA**.
- Writing, Developing and Executing Scripts using **Selenium**, with **Cucumber** framework.
- Utilized the **Selenium/WebDriver framework** with Java to create 500+ regression tests along with integration & functional testing uncovering deeply nested bugs increasing efficiency by 40%.

Company: Genpact India Pvt ltd
Project Name: Wesco Anixter CORA APFlow   **July 2021 -- Nov 2021**
Role: QA/QC Tester (Salesforce)
Responsibilities:

- Closely interacted with Business to understand the business Scenarios and after testing documented the test results and presented to business with the testing results.
- Performed the Smoke, Functional, Regression, System and end-to-end testing.
- Played a Major Role in Creating **Test data** for the **Cora Applications.**
- Performed **Admin Tasks** like Creating the **Users** with specified **Roles and Profiles**.
- Tested Sharing rules, Security, User roles, user Profiles, Field level security, Public Groups,Validation rules, Queues, Permission set, Permission group, Custom fields, Reports and Dashboards.
- Coordinated with **Offshore team** for testing, meeting status.
- Supporting automation team in understanding the functionality and resolving technical issues.

Company: Satsan Software Technologies Pvt Ltd   **June 2018 -- May 2021**
Project 1: Supply Chain Management System.
Project 2: PLDT Impact.
Role: Software Engineer
Responsibilities:

- Closely interacted with Business to understand the business Scenarios and after testing documented the test results and presented to business with the testing results.
- Performed the Smoke, Functional, Regression, System and end-to-end testing.
- Played a Major Role in Creating **Test data** for the **SCMS Applications.**

Place: Hyderabad   (Raghu Varma S V)

Date: