

SUMMARY

Having 3+ years of experience in Salesforce Platform. High-level interpersonal communication skills assist in delivering challenging projects on time by coming up with technical initiatives and develop strong technical solutions to meet customer problems. A proven record of accomplishment in analysis, designing & development, well organized, conformance with customer needs, leveraging expertise, customer quality focus, and partner to customer & vendors.

EXPERIENCE**ROLE: Salesforce Developer**

Sudimna Enterprise Solutions Pvt Ltd
Hyderabad

Mar 2017- Nov 2020**Roles and Responsibilities:**

Implementing CRM solution to manage the sales pipeline and support services and project management services using service cloud and financial force.

Responsibilities:

- Interacted with various business team members to gather the requirements and documented the requirements.
- Creating salesforce objects and defining the profiles and permissions to meet the client requirements.
- Used Salesforce Lightning Components for building customized components replacing the existing ones using JavaScript on the client side and Apex on the server side.
- Written SOQL, SOSL query language necessary for the application in Apex classes and triggers. Involved in designing approval processes and creating visual workflows to automate field updates and new record creation.
- Created Triggers like sending emails to the portal users whenever they update their account information comparing their new information with their old information.
- Maintaining test coverage for all the classes and triggers and supporting deployment activities.
- Worked on various Work.com standard objects like Accounts, Contacts, Cases, Opportunities, Products, Opportunity Line Items, Leads, Campaigns, Reports and Dashboards.
- Designed, and deployed the Custom objects, Custom tabs, Entity-Relationship data model, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, Components, Visual Force Pages to suit to the needs of the application.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
- Finally deploying the changes into production using Change Sets.
- Created custom controllers implementing complex code for retrieval from Salesforce to VF pages.
- Used field level security along with page layouts to manage access to certain fields.
- Developed several custom reports to better assist managers and also report folders to provide report accessibility to appropriate personnel.
- Created several Batch Processes.
- Created various Reports (summary reports, matrix reports) pie charts, dashboards and graphics and Report Folders to assist managers to better utilize

SKILLS

Salesforce Administration.
 Apex Programming.
 Integrations.
 Visualforce Pages.
 JavaScript, HTML5 & CSSS.
 SOQL / SOSL.
 Data loader
 Custom Metadata.
 Custom Settings.
 Lightning Experience.
 Salesforce Security Model.
 Process Builder, Workflows, flows.
 Change sets.
 Aura
 LWC

LANGUAGES

C++
 Java
 Apex
 JavaScript.

EDUCATION

Rishi UBR PG College for Women, Hyderabad – *Master of Computer Applications (MCA)*

Aug 2007 – July 2010

Nalanda Degree College, Nizamabad — *B.Sc Computer Science*

Salesforce as a sales tool and configured various Reports and for different user profiles based on the need in the organization.

May 2004 – Jun 2007

CORE COMPETENCIES

- Experience working on lightning migration from classic. Good understanding on lightning platform.
- Good knowledge on salesforce out of the box configurations, security model & object schema modelling.